

**U.S. METROTEL, LLC**

Regulations and Schedule of Intrastate Charges  
Applying to Local End-User Telecommunications Service  
Within the State of Michigan

**TARIFF**  
**MPSC NO. 1R**

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Issued under Authority of M.P.S.C. Order Dated June 17, 2010, In Case No. U-1693  
Issued: January \_\_, 2014 Effective: January \_\_, 2014

Issued by: Gary Dusterwinkle, President  
616 E. Savidge Street Spring Lake, MI 49456

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**EXPLANATION OF SYMBOLS,  
REFERENCE MARKS, AND ABBREVIATIONS  
OF TECHNICAL TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- N To signify new rate or regulation.
- R To signify reduced rate.

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of regulated intrastate end-user telecommunications services by U.S. METRO TEL, LLC hereinafter referred to as the Company, to customers within the State of Michigan.

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**SECTION 1 - DEFINITIONS**

|                                |   |
|--------------------------------|---|
| <b>Act</b>                     | The federal Telecommunications Act of 1996, as codified at 47 U.S.C. 151, <i>et seq.</i>  |
| <b>Authorized User</b>         | A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.  |
| <b>Available Usage Balance</b> | The amount of usage remaining on a debit account at any particular point in time. Each debit account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.  |
| <b>Business Service</b>        | A switched network service that provides for dial station communications that is described as a business or commercial rate.  |
| <b>Business Customer</b>       | A Business Customer is a Customer who subscribes to the Company's service(s) and whose primary use of the service is of a business, professional, institutional, or otherwise occupational nature.  |
| <b>Company</b>                 | Used throughout this tariff to refer to U.S. METRO TEL, LLC, unless otherwise clearly indicated by the context.   |
| <b>Debit Account</b>           | An account which consists of a pre-paid usage balance depleted on a real time basis during each debit service call.   |
| <b>End-User</b>                | Any person, firm, corporation, partnership, or other entity which uses the services of the Company under the provisions and regulations of this tariff. The end-user is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer. |
| <b>Holidays</b>                | Holidays observed by the Company as specified in this tariff.   |
| <b>LATA</b>                    | Means the Local Access and Transport Area as defined in Section 3(25) of the Act, 47 U.S.C § 153(25).   |
| <b>MPSC or Commission</b>      | The Michigan Public Service Commission.   |
| <b>MTA</b>                     | The Michigan Telecommunications Act of 1991, as amended, codified in MCL 484.2101, <i>et seq.</i>   |

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**SECTION 1 - DEFINITIONS – cont'd**

|                              |   |
|------------------------------|---|
| <b>Personal Account Code</b> | It predefines series of numbers to be dialed by the customer or authorized user upon access to the carrier or Company's network which identifies the debit account from which charges for service shall be debited and which validates the caller's authorization to use the services provided. |
| <b>Renewal</b>               | The method of replenishing a debit account's available usage balance with additional minutes of use as authorized and paid for by the customer.   |
| <b>Residential Customer</b>  | A residential customer is a person to whom telecommunication services are furnished by the Company predominately for personal or domestic purposes at the person's dwelling.  |
| <b>Switched Access</b>       | A method for reaching the Company through the local switched network whereby the end-user uses standard business or residential local lines.  |

**SECTION 2 - REGULATIONS****2.1. Undertaking of the Company****2.1.1. Scope**

The Company undertakes to furnish communications service(s) pursuant to the terms of this tariff in connection with the provision of an accessed line and usage within a local calling area for the transmission of high quality two-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any services provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2. Shortage of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities or additional facilities offered by the Company, when necessary, because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time-to-time as required at the sole discretion of the Company.

**SECTION 2 - REGULATIONS, CONT'D**

**2.1. Undertaking of the Company, Cont'd**

**2.1.3. Terms and Conditions**

- (A) Business services provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of competing charges in this tariff, a month is considered to have thirty days.
- (B) Business customers maybe required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon thirty-days written notice. Any termination shall not relieve the business customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligation which by their nature extend beyond the termination of the term of the service order shall survive such termination.

**SECTION 2 - REGULATIONS, CONT'D**

**2.1. Undertaking of the Company, Cont'd**

**2.1.3 Terms and Conditions, Cont'd**

- (D) Service may be terminated upon written notice of the Customer if:
  - (1) the Customer is using the service in violation of this tariff; or,
  - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its Choice of Laws provision.
- (F) No other telecommunications may provide or interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceway or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the parties make similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**SECTION 2 - REGULATIONS, CONT'D****2.1. Undertaking of the Company, Cont'd****2.1.4. Liability of the Company**

- (A) The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or a use of these services arising out of the failure to furnish the service, whether caused by acts or omissions, shall be limited to the extension of allowances for interruption as set forth in Section 2.6. The extension of such allowances for interruptions shall be the sole remedy of the customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to Customer as a result of any Company services, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes, any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority, national emergencies, insurrections, riots, wars, acts of terrorism, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the Company's employees.
- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of the customer-provided equipment or facilities.

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**SECTION 2 - REGULATIONS, CONT'D****2.1. Undertaking of the Company, Cont'd****2.1.4. Liability of the Company, Cont'd**

- (E) Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.4(E) as a condition precedent to such installations, however, this Section is valid whether or not subject agreement has been signed.
- (F) The Company is not liable for any defacement of or damage to customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the customer against any claim, loss, or damage, arising from customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications.
- (H) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**



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**SECTION 2 - REGULATIONS, CONT'D****2.1. Undertaking of the Company, Cont'd****2.1.5. Service-Affecting Activities**

- (A) The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.
- (B) The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.
- (C) Calls requesting operator assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.
- (D) Directory assistance operators shall have access to all telephone numbers for the area for which they are responsible for furnishing directory assistance service, except telephone numbers not listed or published at the customer's request. If the Company's directory assistance operator provides an incorrect number, then the Company will not bill for the call or will give a credit equal to the charge and the Company will not count the call against the customer's monthly call allowance. The Company will furnish a customer up to 2 numbers per call to directory assistance.
- (E) The Company will maintain adequate personnel to answer customer repair calls at all hours within a monthly average of 25 seconds. The Company will arrange to have a representative available at all times to accept calls from providers and users of 9-1-1 and emergency services to report trouble with its telecommunication services to those providers.

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**SECTION 2 - REGULATIONS, CONT'D****2.1. Undertaking of the Company, Cont'd****2.1.5. Service-Affecting Activities, Cont'd**

- (F) The Company will maintain service so that the average monthly rate of all customer trouble reports does not exceed 4 per 100 access lines excluding reports concerning interexchange calls and trouble found in equipment that is other than the provider's equipment, such as inside wiring and customer premises equipment. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.
- (G) Until the customer indicates satisfaction of the request, the Company will not attempt to market new services to a customer calling to report a repair request, unless such services would assist in resolving the problem.
- (H) If access to a customer's premises is necessary to complete the repair and the customer is not available, then a tag shall be left on the customer's door indicating the date, an explanation of the repair problem necessitating entry into the customer's premises, and the technician's name and signature.
- (I) The Company will expedite a repair for a customer who has a medical emergency. Unless it has a specific, identifiable reason to doubt a customer's claim, the Company will accept the customer's statement there is a medical condition requiring expedited restoration of service.

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**SECTION 2 - REGULATIONS, CONT'D****2.1 Undertaking of the Company, Cont'd****2.1.6. Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company will use reasonable efforts to install service for a residential or small business customer or applicant within a monthly average of 5 business days of the installation request, or a monthly average of 10 business days after a Customer is released for a migration, from another carrier, unless a later date is requested or agreed to by the Customer or Applicant, the Customer or Applicant misses the appointment, or government permits or right-of-way access are required before installation. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**SECTION 2 - REGULATIONS, CONT'D**

**2.1. Undertaking of the Company, Cont'd**

**2.1.6. Provision of Equipment and Facilities (Cont'd)**

- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment.

**SECTION 2 - REGULATIONS, CONT'D****2.1. Undertaking of the Company, Cont'd****2.1.7. Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regularly scheduled business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 2 - REGULATIONS, CONT'D****2.1. Undertaking of the Company, Cont'd****2.1.8. Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs;
- (H) in advance of its normal construction; or,
- (I) in which suppliers not normally utilized by the Company must be engaged.

**2.1.9. Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in and with the Company, its agents or contractors.

**SECTION 2 - REGULATIONS, CONT'D**

**2.2. Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges, as stated in this tariff, will apply.

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**SECTION 2 - REGULATIONS, CONT'D****2.3. Obligations of the Customer****2.3.1. General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;



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**SECTION 2 - REGULATIONS, CONT'D.****2.3. Obligations of the Customer, Cont'd.****2.3.1. General, Cont'd**

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 2 - REGULATIONS, CONT'D.****2.3. Obligations of the Customer, Cont'd.****2.3.2. Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

**2.4. Customer Equipment and Channels - Business Customers****2.4.1. General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

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**SECTION 2 - REGULATIONS, CONT'D.****2.4. Customer Equipment and Channels - Business Customers, Cont'd.****2.4.2. Station Equipment**

- (A) Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

**2.4.3. Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.

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**SECTION 2 - REGULATIONS, CONT'D.****2.4. Customer Equipment and Channels - Business Customers, Cont'd.****2.4.3. Interconnection of Facilities, Cont'd.**

- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end-user" as defined below:
- (E) "End-user means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an "end-user" when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end-user" if all resale transmissions offered by such reseller originate on the premises of such reseller."

**2.4.4. Inspections**

- (A) Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements****2.5.1. Nondiscriminatory Service**

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- (C) If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

**2.5.2. Payment for Service****(A) Facilities and Service Charges**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

**(B) Taxes**

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.3. Billing and Collection of Charges**

- (A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B) Non-recurring charges are due and payable from the customer within 15 days after the invoice date, unless otherwise agreed to in advance.
- (C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 15 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.3. Billing and Collection of Charges, Cont'd.**

- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) At a minimum, each Residential Customer bill rendered by the Company shall clearly state all of the following information:
- (1) The beginning and ending dates of the billing period.
  - (2) The due date.
  - (3) Any previous balance.
  - (4) The telephone number for which the bill is rendered.
  - (5) The total amount due for basic local exchange service and regulated toll service.
  - (6) An itemized statement of all taxes due.
  - (7) The total amount due.
  - (8) The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
  - (9) The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.

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**SECTION 2 - REGULATIONS, CONT'D****2.5. Payment Arrangements Cont'd.****2.5.3. Billing and Collection of Charges, Cont'd.**

- (I) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- (J) Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Residential Customer a written itemized statement of the services ordered, including all associated charges.
- (K) A Residential Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

**2.5.4. Advance Payments**

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service, but not greater than \$150.00 per access line. If a customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.



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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.5. Deposits**

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line (or voice channel in high capacity voice services).
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Simple interest on deposits will accrue at a rate equal to the specified by the Michigan Public Service Commission.
- (E) No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking service.
- (F) The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- (G) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.6. Discontinuance of Service****Part I – Business Customers**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.6 Discontinuance of Service Cont'd****Part I – Business Customers Cont'd**

- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

**Part II – Residential Customers**

- (A) The Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
- (1) Nonpayment of a delinquent account for basic local exchange service;
  - (2) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer;
  - (3) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
  - (4) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises;
  - (5) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.6 Discontinuance of Service Cont'd****Part II – Residential Customers Cont'd**

- (6) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service;
  - (7) A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
  - (8) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.
- (B) Notwithstanding any other provision of this tariff, the Company will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

**SECTION 2 - REGULATIONS, CONT'D.**

**2.5. Payment Arrangements Cont'd.**

**2.5.6 Discontinuance of Service Cont'd**

**Part II – Residential Customers Cont'd**

- (C) Notice of shutoff of basic local exchange service shall contain all of the following information:
- (1) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
  - (2) A clear and concise statement of the reason for the proposed shutoff of service;
  - (3) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
  - (4) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
  - (5) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
  - (6) The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.6 Discontinuance of Service Cont'd****Part II – Residential Customers Cont'd**

- (D) The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- (E) A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- (F) Subject to the requirements of these rules, the company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- (G) Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- (H) Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.
- (I) After basic local exchange service has been shut off to a Residential Customer, the Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.6 Discontinuance of Service Cont'd****Part II – Residential Customers Cont'd**

- (J) Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
- (K) Before restoring service, the Company at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by tariff for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

**2.5.7. Cancellation of Application for Service**

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.

**SECTION 2 - REGULATIONS, CONT'D.****2.5. Payment Arrangements Cont'd.****2.5.7 Cancellation of Application for Service Cont'd**

- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

**2.5.8. Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.



**SECTION 2 - REGULATIONS, CONT'D.****2.6. Allowances for Interruptions in Service**

The Company will arrange to clear all out-of-service trouble of a non-emergency nature within the following time frames, unless the customer agrees to alternative arrangements:

- (1) Out-of-service trouble shall be cleared within a monthly average of 36 hours after being reported to or found by the Company.
- (2) The same repeat out-of-service trouble reported or found within 30 days of a prior repair will be repaired the same or next business day after being reported to or found by the Company and identified as a repeat trouble.

**2.6.1. Credit for Interruptions**

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer's account as set forth in 2.6.1 for the part of the service that the interruption affects.

When a Customer's service is interrupted and remains out-of-service for more than 24 consecutive hours after being reported to the Company or after being found by the Company to be out-of-service, whichever occurs first, or where the company misses an installation or repair appointment, the Company shall make an adjustment to the Customer's account as follows:

If a service interruption exceeds 24 hours, the adjustment shall be a credit equal to 1/30 of the customer's monthly charge for basic local exchange service for each day or portion of each day, commencing when the out-of-service trouble is reported to or found by the provider, until service is restored.

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**SECTION 2 - REGULATIONS, CONT'D.****2.6. Allowances for Interruptions in Service Cont'd.****2.6.1 Credit for Interruptions Cont'd**

Effective on and after June 30, 2013, if a service interruption exceeds 72 hours, the adjustment shall be a credit of \$5.00 per day to the Customer's Account for each day or portion of each day, commencing when the out-of-service trouble is reported to or found by the provider, until service is restored.

Effective on and after June 30, 2013, if a service interruption is the result of a repeat problem, for which the customer first experienced a service outage within the previous 30 days, the adjustment shall be a credit of \$5.00 per day to the Customer's Account for each day or portion of each day, commencing when the repeat out-of-service trouble is reported to or found by the provider, until service is restored.

Computations of such credits shall apply to all charges for basic and regulated optional local services rendered inoperative. The length of such service interruption shall be computed on a continuous basis, Saturdays, Sundays and holidays included.

Over 24 Hours. If a Customer's service is reported or is found to be out-of-service and remains out-of-service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:

- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
- (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
- (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

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616 E. Savidge Street Spring Lake, MI 49456

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**SECTION 2 - REGULATIONS, CONT'D.****2.6. Allowances for Interruptions in Service Cont'd.****2.6.2. Limitations on Allowances**

No credit allowance will be made for:

- (1) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (2) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (3) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (4) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (5) interruption of service during a time period in which the Company provides a satisfactory replacement service.

**2.6.3. Cancellation For Service Interruption**

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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**SECTION 2 - REGULATIONS, CONT'D.****2.7. Restoration of Service****2.7.1. Business Service Restoration**

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

**2.7.2. Residential Service Restoration**

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- (1) Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- (2) An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- (3) Payment of the restoration charge and any applicable installation charges pursuant to Section 4.3.4 of this tariff;
- (4) Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

**SECTION 2 - RE SECTION 2 - REGULATIONS, CONT'D.****2.8. Use of Customer's Service by Others****2.8.1. Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

**2.9. Cancellation of Service**

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of service is set forth in Section 3.14.3.

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**SECTION 2 - REGULATIONS, CONT'D.****2.10. Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (C) pursuant to any financing, merger or reorganization of the Company.

**2.11. Notices and Communications**

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing and may be delivered as printed copy or electronically. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**SECTION 2 - REGULATIONS, CONT'D.****2.12. Formal and Informal Procedures**

For Residential Customers, informal complaints will be handled by the Company's customer service department, which shall give a response to the customer within 10 business days. The Company will use good faith efforts to informally resolve the dispute. Upon request, the Company will provide its disposition of the informal complaint to the customer in writing. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

**2.12.1. Alternative Dispute Resolution**

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (1) The customer shall file a formal written complaint with the Michigan Public Service Commission.
- (2) If the customer and the Company cannot agree on an alternative means of dispute resolution within 10 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (3) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 60 days after the written complaint was filed.
- (4) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (5) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.

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**SECTION 2 - REGULATIONS, CONT'D.****2.12 Formal and Informal Procedures, cont'd.****2.12.1 Alternative Dispute Resolution, cont'd.**

- (6) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.
- (7) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

**2.12.2. Payment of Amount Not In Dispute**

- (1) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- (2) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (3) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (4) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (5) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid required by the Michigan Public Service Commission.



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**SECTION 2 - REGULATIONS, CONT'D.****2.13. Customer Access to Information****2.13.1. Publication of Procedures**

- (A) The Company will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company.
- (B) The pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- (C) The pamphlet shall include all of the following information:
  - (1) Methods for customers to understand and verify the accuracy of billings.
  - (2) Payment standards and procedures.
  - (3) Procedures for shutoff and reconnection of basic local exchange service.
  - (4) Inquiry, service, and complaint procedures.
  - (5) Commission procedures related to customer complaints.
- (D) The information contained in the pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 Customer Access to Information, Cont'd****2.13.2. Public Access to Rules and Rates**

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. A copy of the schedule of all rates and service charges will also be posted to the Company's website.

**2.13.3. Rate and Special Charges Information**

- (A) Prior to the customer purchasing the service or upon request, the Company will provide each customer a clear and simple explanation of the terms and conditions of the services purchased by the customer including, but not limited to, a statement of all fees, charges, and taxes that will be included in the customer's monthly bill. The explanation statement will include, at a minimum, a good faith estimate by the Company of the actual monthly cost that the customer will be required to pay if the service is purchased.
- (B) Upon the request of a customer or an applicant for service, the Company will explain the rates, charges, and provisions under which it provides service and shall provide a copy of the applicable tariff section or pages for the regulated telecommunication services. This requirement may be satisfied by referring the customer to the Company's internet website containing tariffs if the customer states he or she has access.
- (C) The Company will furnish reasonable access to information and assistance necessary to enable the customer or applicant to obtain the most economical service available to meet the customer's or applicant's stated needs, including state or federal "lifeline" programs that may be available. The Company will advise the customer or applicant about any of the provider's alternative services that are available to meet those needs. The information may include printed explanations of alternative services and rates, some of which may not be regulated.

**SECTION 2 - REGULATIONS, CONT'D.**

**2.13 Customer Access to Information, Cont'd**

**2.13.3 Rate and Special Charges Information, Cont'd**

- (D) Before changing or installing a service, the Company will furnish the customer or applicant with an estimate of the amount of any service connection charges and an estimate of the initial bill for basic monthly service and any other applicable charges.
  
- (E) Upon request, the Company will furnish the customer or applicant with a written, detailed estimate of any special charges not specifically set forth in this tariff. Special charges include any of the following:
  - (1) Extraordinary construction, maintenance, and replacement costs.
  - (2) Expenses for overtime work at the customer's or applicant's request.
  - (3) Special installations, equipment, and assemblies.

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 Customer Access to Information, Cont'd****2.13.4. Public Information**

- (A) The Company will make available to a customer or applicant all of the following information on the Company's website or will provide copies upon request:
- (1) Maps or NPA-NXX data showing local calling areas and zone boundaries.
  - (2) Publicly announced information as to the availability of specific classes of service at a customer's or applicant's location.
  - (3) Publicly announced information concerning plans for major service changes at a customer's or applicant's location.
  - (4) The Company will advise a customer if the customer is located in an area in which the dialing of a 7- or 10-digit number may result in toll charges.
  - (5) The Company will maintain business offices that are adequately staffed with qualified persons to do all of the following:
    - (a) Provide information relating to its services and rates.
    - (b) Accept and process applications for service.
    - (c) Explain charges on bills.
    - (d) Adjust erroneous charges.
    - (e) Enter into payment arrangements.
    - (f) Act as a representative of the Company.
  - (6) The Company will prominently display on its bills and other messages to its customers the Company's phone numbers to be used for customer inquiries, disputes, repairs, and other contacts. The Company will maintain a local or toll-free telephone number by which all customers served by a business office may call that office at no charge.

**SECTION 2 - REGULATIONS, CONT'D.**

**2.13 Customer Access to Information, Cont'd**

**2.13.4 Public Information, Cont'd**

- (7) The Company will maintain sufficient staffing to ensure that customers and others who call a business office are permitted to talk to a person who is able to provide assistance within a monthly average of 120 seconds of calling the office during normal business hours.
- (8) The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public, as well as on the Internet. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.
- (9) The information referred to in this section shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 Customer Access to Information, Cont'd****2.13.5. Telephone Directories and Information**

- (1) The Company will furnish to new customers and annually to existing customers, at no additional charge, an up-to-date telephone directory for the customer's area unless the Company and customer agree otherwise. The Company may, at its sole discretion, publish its own directory or provide a directory published by another directory provider.
- (2) The front cover of each directory will indicate the area included in the directory and the month and year of issue. The front portion of the directory will conspicuously feature information about placing calls to emergency services, police and fire departments, 9-1-1 service, 2-1-1 service, and dual party relay service.
- (3) The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:
  - (a) The telephone number and address of the Company where the customer may inquire about telephone service.
  - (b) The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.
- (4) Each directory will contain instructions concerning all of the following:
  - (a) Placing of local and long-distance calls.
  - (b) Obtaining repair and directory assistance services.
  - (c) The locations and telephone numbers of the provider's business office or offices for the area served by the directory.
  - (d) The means to determine which numbers are in the local calling area.

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**SECTION 3 - SERVICE OFFERINGS****3.1. General**

The regulations set forth in this section govern the regulated service offerings of the company and the application of rates for those services. Additional unregulated service offerings are available in the Company's Tariff M.P.S.C. No. 1 – U. Actual rates are contained in Section 4 of this tariff although some service-specific rates are shown in this section as well.

**3.2. Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are billed in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.2 Charges Based on Duration of Use (Cont'd)****3.2.2. Applicable Rate Periods**

Unless otherwise specified, applicable rate periods are indicated in the chart below:

|          |                                       |
|----------|---------------------------------------|
| Day:     | 8:00 AM-5:00 PM (Monday thru Friday). |
| Non-Day: | All other times.                      |

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616 E. Savidge Street Spring Lake, MI 49456



**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.3. Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1.** Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. These rate centers are assigned a set of geographic coordinates, as referenced in Telcordia Terminating Point Masterfile (TPM) which associates each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number with a rate center). Rate centers and their geographic coordinates are listed in the industry Local Exchange Routing Guide (LERG). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the wire or rate center of the Customer's main billing telephone number.

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.4. Calculation of Distance**

Usage charges are based on the airline distance between the serving rate centers associated with the originating and terminating points of the call. The serving rate centers of a call are determined by area code and exchange numbers. All calls are billed from the End-user's serving rate center to the terminating point serving rate center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by TMP/Local Exchange Routing Guide in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_1)^2}{10}}$$

**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.5. Directory Listings**

For each Customer of Company-provided Local Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

**3.5.1. Directory listings in connection with services**

Directory listings are provided in connection with each Customer service as specified herein.

- (1) **Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 4 following.
- (2) **Advanced Listed Telephone Number:** Where available, offering directory listing to a customer who wants to ensure that he/she will be in the directory, but who is not going to have service until after the directory closes for new additions or changes.
- (3) **Alternate Call Listings:** Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in Section 4 following.
- (4) **Foreign Listings:** Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.5 Directory Listings (Cont'd)****3.5.1 Directory listings in connection with services (Cont'd)**

- (5) Information Listings: Where available, additional lines of information which may be included with the primary, additional, or reference listings.
- (6) Non-Listed Numbers: A Non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates are listed in Section 4.
- (7) Non-Published Listings: Listings that are not printed in directories nor available from Directory Assistance. A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records. Rates for Non-published Listings are shown in Section 4 following.
- (8) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.
- (9) Reference Listings: A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone.

Rates for Listings are shown in Section 4 following.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.6. Types of Regulated Communications Services Offered**

The Company provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The regulated services offered are:

Residential Primary Basic Local Exchange Service

Directory Assistance Service (Section 3.8)

Telecommunications Relay Service (Section 3.15)

Intra-LATA Pre-subscription Service (Section 3.21)

976 Services (Sections 3.26 and 4.24)

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.7. Basic Local Exchange Service****3.7.1. General**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on the Company's switching network. Basic Telephone Exchange Service is furnished with touch-tone dialing as a standard feature. The standard and Optional features and functions are stated for each service offering. Basic Local Exchange Service enables the Customer to:

- (A) calls from other stations on the public switched telephone network;
- (B) access the Company's Local Calling Services and other Services as set forth in this tariff;
- (C) access interexchange calling services of the Company and of other carriers;
- (D) access (at no additional charge) to the Company's operators and business office for service related assistance;
- (E) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- (F) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.7 Basic Local Exchange Service (Cont'd)**

**3.7.2 General (Cont'd)**

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line :      The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.7 Basic Local Exchange Service (Cont'd)**

**3.7.2. Local Business Line Service**

Please see Tariff M.P.S.C. No. 1-U

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.7 Basic Local Exchange Service (Cont'd)****3.7.3. Residential Service Offerings**

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth in Section 3.7 above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Except for Lifeline, basic line rates may be charged on any of the following optional rate plans. See Section 4.1 for rates.

**(A) Primary Basic Local Exchange Service**

With Primary Basic Local Exchange Service the customer pays a monthly rate per access line that includes up to 100 outgoing local calls with maximum use of 12,000 minutes per month. There is no restriction on the number of incoming calls. All calls to 911 emergency services and calls to The Company are exempt from message unit charges. Unused calls or calls over the allowance can not be carried over to the next billing month allowance. Primary Basic Local Exchange Service is available for voice service only. Primary Basic Local Exchange Service is a service regulated by the Michigan Public Service Commission per MPSC Order U-14731. Prices will not change unless the Company follows the procedures in the Michigan Telecommunications Act to change them. Prices for all services other than Primary Basic Local Exchange Service, and for all services added onto Primary Basic Local Exchange Service, are not regulated and are subject to change at any time. For such services, prices may be changed on the filing of a revised tariff page.

**(B)** Upon sufficient notice to the Company, a Customer with disabilities or who is voluntarily providing a service for an organization classified by the Internal Revenue Service as a Section 501(c)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation and shall receive a flat rate allowing unlimited outgoing local calls at the same rate as that for primary basic local exchange service.

**(C) Additional Residential Basic Local Exchange Offerings and Services**

Please see Tariff M.P.S.C. No. 1 – U.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.8. Directory Assistance Service**

The Company furnishes Directory Assistance Service (“DA”) for the purpose of aiding subscribers in obtaining telephone numbers when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the local calling area or in the same numbering plan area as the number the party is calling from. Calls for numbers outside the local numbering plan area may be obtained through National Directory Assistance Service at the rate shown in Section 4 of Tariff M.P.S.C. No. 1-U.

A Customer may obtain Directory Assistance in determining telephone numbers and has the option of having an operator complete a call within the Local Calling Area or an Intra-LATA number as part of the call to the Directory Assistance operator.

There may be a charge assessed for DA Calls.

If the directory assistance operator provides an incorrect number, then the Company will not bill for the call or will give a credit equal to the charge. The call under such circumstances will not count against the customer's monthly call allowance.

The customer will be furnished up to 2 numbers per call to directory assistance.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, or from telephone service furnished for the use of handicapped persons.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.9. Analog Trunk Service**

Please see Tariff M.P.S.C. No. 1 – U.

**3.10. Digital Trunk Service**

Please see Tariff M.P.S.C. No. 1 – U.

**3.11. Integrated Service Digital Network (ISDN)**

Please see Tariff M.P.S.C. No. 1 – U.

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.12. Operator Assistance/Service**

A customer may obtain the assistance of a local operator to complete local exchange or intra-LATA calls in the manner listed in this section. The total charge for each completed operator assistance call consists of two charge elements (unless otherwise provided herein). The first element is a fixed, one-time charge for the operator service often referred to as an operator surcharge. The fixed charges are not regulated by the Commission. The second element is a measured usage charge dependent on the duration and time of day of the serviced call.

**Third Number Billing:** Provides the Customer with the capability to charge a local or Intra-LATA call to a third number which is different from the called or calling party. The party responsible for the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls:** Provides the Customer with the capability to charge a call to the called party. The called party has the option to refuse acceptance of charges in advance or when queried by the operator, upon the announcement of a collect call.

**Calling Cards:** Provides the Customer with the capability to place a call using a calling card of a Local Exchange Interexchange Carrier with or without the assistance of an operator.

**Person-to-Person:** Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station-to-Station:** Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance:** The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information, and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.12 Operator Assistance/Service (Cont'd)**

Busy Line Verification and Interrupt Service: Upon request of a calling party, the Operator will verify if a line is clear or in use and report to the calling party. The Operator will interrupt a call only if the calling party indicates an emergency and requests interruption. Separate charges apply for Verification and Verify and Interrupt.

National Directory Assistance Service: Company furnishes National Directory Assistance Service (“NDA”) for the purpose of aiding subscribers in obtaining telephone numbers when a party in Michigan requests assistance in obtaining telephone numbers of subscribers outside the Local Calling Area or same numbering plan area from which the party is calling.

**3.13. Special Construction**

Please see Tariff M.P.S.C. No. 1 – U.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.14. Telecommunications Relay Service (TRS)**

Enables deaf, hard-of-hearing, or speech-impaired (handicapped) persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. Non-voice equipment will be provided by the Company, subject to availability, at rates based on the expenses incurred to provide the equipment.

**3.15. Individual Case Basis Arrangements (ICB)**

Please see Tariff M.P.S.C. No. 1 – U.

**3.16. Customer-Owned Coin Operated Telephone Service (COCOTS)**

Please see Tariff M.P.S.C. No. 1 – U.

**3.17. Caller Identification Services**

Please see Tariff M.P.S.C. No. 1 – U.

**3.18. Business Group Dialing.**

Please see Tariff M.P.S.C. No. 1 – U.

**3.19. Custom Calling Service**

Please see Tariff M.P.S.C. No. 1 – U.

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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.20. Intra-LATA Pre-subscription Service****3.20.1. General**

Intra-LATA Pre-subscription is a procedure whereby a subscriber designates the Company the carrier which the subscriber wishes to be the carrier of choice for intra-LATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Intra-LATA pre-subscription does not prevent a subscriber who has pre-subscribed to an intra-LATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intra-LATA toll carrier on a per-call basis. State Inter-LATA service is provided on this same basis. Intra-LATA Pre-subscription will become effective upon the initial offering of certified local exchange service.

**3.20.2. Intra-LATA Pre-subscription Options**

- Option A: Subscriber may select the Company as the pre-subscribed carrier for intra-LATA toll calls subject to pre-subscription.
- Option B: Subscriber may select her/his inter-LATA toll carrier as the pre-subscribed carrier for intra-LATA toll calls subject to pre-subscription.
- Option C: Subscriber may select a carrier other than the Company or the subscriber's inter-LATA toll carrier as the pre-subscribed carrier for intra-LATA toll calls subject to pre-subscription.
- Option D: Subscriber may select no pre-subscribed carrier for intraLATA toll calls subject to pre-subscription which will require the subscriber to dial a carrier access code to route all intra-LATA toll calls to the carrier of choice for each call.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.20 Intra-LATA Pre-subscription Service (Cont'd)**

**3.20.3. Rules and Regulations**

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intra-LATA Pre-subscription.

Subscribers of record may change their selected option and/or their pre-subscribed intra-LATA toll carrier at any time subject to charges specified below.



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**SECTION 3 - SERVICE OFFERINGS (Cont'd)****3.20 Intra-LATA Pre-subscription Service (Cont'd)****3.20.4. Intra-LATA Pre-subscription Procedures**

New subscribers will be asked to select an intra-LATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Company. The Company will process the subscriber's order for intra-LATA service, including notification to the Intra-LATA toll carrier. All new subscribers' initial requests for intra-LATA toll service pre-subscription shall be provided free of charge.

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Company will read a random listing of all available intra-LATA carriers to aid the subscriber in selection. If selection still is not possible, the Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Company of an intra-LATA toll carrier pre-subscription selection free of charge. Until the subscriber informs the Company of his/her choice for intra-LATA toll carrier, the subscriber will not have a pre-subscribed intra-LATA toll carrier, but rather will be required to dial a carrier access code to route all intra-LATA toll calls to the carrier(s) of choice. Subscribers who inform the Company of a choice for intra-LATA toll pre-subscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intra-LATA pre-subscription change at any time subject to the charges specified in Section 4.1.2 and 4.2.3.2 of Tariff M.P.S.C. No. 1-U. If a customer of record inquires of the Company of the carriers available for intra-LATA toll pre-subscription, the Company will provide a listing of all available intra-LATA carriers to aid the subscriber in selection.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.20 Intra-LATA Pre-subscription Service (Cont'd)**

**3.20.5. Intra-LATA Pre-subscription Charges**

(A) Application of Charges

After a subscriber's initial selection of a pre-subscribed intra-LATA toll carrier and as detailed above, for any change thereafter, an Intra-LATA Pre-subscription Change Charge (PIC-2) will apply.

(B) Nonrecurring Charges

Rates specified in Section 4 of Tariff M.P.S.C. No. 1-U.

**SECTION 3 - SERVICE OFFERINGS (Cont'd)**

**3.21. 976 Service**

Please see Tariff M.P.S.C. No. 1 – U.

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**SECTION 4 - RATES AND CHARGES**

**4.1. Basic Local Exchange Service**

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 of the Company's Tariff No. M.P.S.C. No. 1 – U also apply. Additional services are available under the Company's Tariff No. M.P.S.C. No. 1 – U.

**4.1.1. Local Business Line Service**

Please see Tariff M.P.S.C. No. 1 – U.

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**SECTION 4 – RATES AND CHARGES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2. Residential Basic Line Service**

## Primary Basic Local Exchange Service

|  |          |
|--|----------|
| Monthly Rate (exclusive of taxes and surcharges) | \$ XX.XX |
| Each call over 100 in any month                  | \$ XX.XX |

Residential Primary Basic Local Exchange Service is a service regulated by the Michigan Public Service Commission per MPSC Order U-14731. Prices will not change unless the Company follows the procedures in the Michigan Telecommunications Act to change them. Prices for all services other than Primary Basic Local Exchange Service, and for all services added onto Primary Basic Local Exchange Service, are not regulated and are subject to change at any time. For such services, prices may be changed on the filing of a revised tariff page.

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**SECTION 4 – RATES AND CHARGES (Cont'd)**

**4.2. Service Connection Charges**

Please see Tariff M.P.S.C. No. 1 – U.

**4.3. Custom Calling Services**

Please see Tariff M.P.S.C. No. 1 – U.

**4.4. Lifeline Program**

The lifeline program provides assistance for eligible Residential customers. For eligible Residential customers under the age of 65, the assistance available is the greater of \$12.35 per customer per month or 20% of the basic local exchange rate. For eligible customers over the age of 65, the assistance available is the greater of \$12.35 per customer per month or 25% of the basic local exchange rate, or the person must participate in one of the following federal assistance programs:

- (1) Medicaid.
- (2) Food Stamps.
- (3) Supplemental Security Income.
- (4) Federal public housing assistance.
- (5) Low-income home energy assistance program.
- (6) National school lunch program's free lunch program.
- (7) Temporary assistance for needy families.

**4.4.2. Eligible Customers**

Customers are eligible for Lifeline Program if the Customer's annual income does not exceed 150% of the federal poverty income standards as determined by the United States office of management and budget and as approved by the state treasurer.

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**SECTION 4 – RATES AND CHARGES (Cont'd)****4.3 Lifeline Program (Cont'd)****4.4.3. Toll Blocking Service**

Toll blocking service, by Customer choice, will be offered free of charge to lifeline Customer. Where a Customer voluntarily elects to receive toll blocking service, no deposit may be charged in accordance with Section 2.5.4 of this tariff.

**4.4.4. “Link Up”**

“Link up” is offered to eligible Lifeline Program Customers who waive the lesser of one-half (1/2) or \$30 of initial connections fees. The portion of connection fees which the lifeline customer must pay may be paid over a one-year period of time without interest charges.

**4.5. Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 9-1-1 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 9-1-1 calling. If 9-1-1 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing “0”.

**4.6. Telecommunications Relay Service**

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end-users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

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**SECTION 4 – RATES AND CHARGES (Cont'd)****4.7. Telephone Directory**

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

**4.8. Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

**4.9. IntraLATA Presubscription**

Please see Tariff M.P.S.C. No. 1 – U.



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**SECTION 4 – RATES AND CHARGES (Cont'd)****4.10. Rates By Individual Contract Basis (ICB)**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company may file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

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**SECTION 4 – RATES AND CHARGES (Cont'd)****4.11. Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.10 when such promotions are for regulated services.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

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**SECTION 5 - SERVICE AREAS****5.1. Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Akron           | AT&T Michigan                           |
| Albion          | AT&T Michigan                           |
| Algonac         | AT&T Michigan                           |
| Amasa           | AT&T Michigan                           |
| Ann Arbor       | AT&T Michigan                           |
| Applegate       | AT&T Michigan                           |
| Armada          | AT&T Michigan                           |
| Athens          | AT&T Michigan                           |
| Auburn          | AT&T Michigan                           |
| Bad Axe         | AT&T Michigan                           |
| Baldwin         | AT&T Michigan                           |
| Bark River      | AT&T Michigan                           |
| Battle Creek    | AT&T Michigan                           |
| Bay City        | AT&T Michigan                           |
| Bay Port        | AT&T Michigan                           |
| Beaverton       | AT&T Michigan                           |
| Belding         | AT&T Michigan                           |
| Belleville      | AT&T Michigan                           |
| Bellevue        | AT&T Michigan                           |
| Benton Harbor   | AT&T Michigan                           |
| Bergland        | AT&T Michigan                           |
| Berrien Springs | AT&T Michigan                           |
| Bessemer        | AT&T Michigan                           |
| Beulah          | AT&T Michigan                           |
| Big Bay         | AT&T Michigan                           |
| Big Rapids      | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Birch Run       | AT&T Michigan                           |
| Boyne City      | AT&T Michigan                           |
| Brevort         | AT&T Michigan                           |
| Brighton        | AT&T Michigan                           |
| Buchanan        | AT&T Michigan                           |
| Byron           | AT&T Michigan                           |
| Cadillac        | AT&T Michigan                           |
| Calumet         | AT&T Michigan                           |
| Carleton        | AT&T Michigan                           |
| Carsonville     | AT&T Michigan                           |
| Casnovia        | AT&T Michigan                           |
| Cedar Springs   | AT&T Michigan                           |
| Champion        | AT&T Michigan                           |
| Channing        | AT&T Michigan                           |
| Charlevoix      | AT&T Michigan                           |
| Charlotte       | AT&T Michigan                           |
| Cheboygan       | AT&T Michigan                           |
| Chelsea         | AT&T Michigan                           |
| Clare           | AT&T Michigan                           |
| Clarklake       | AT&T Michigan                           |
| Clarksville     | AT&T Michigan                           |
| Clio-Mt. Morris | AT&T Michigan                           |
| Coleman         | AT&T Michigan                           |
| Coloma          | AT&T Michigan                           |
| Coral           | AT&T Michigan                           |
| Cornell         | AT&T Michigan                           |
| Croswell        | AT&T Michigan                           |
| Crystal Falls   | AT&T Michigan                           |
| Curtis          | AT&T Michigan                           |
| Dansville       | AT&T Michigan                           |
| Dexter          | AT&T Michigan                           |
| Dimondale       | AT&T Michigan                           |
| East Jordan     | AT&T Michigan                           |
| East Tawas      | AT&T Michigan                           |
| Eaton Rapids    | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Eau Claire      | AT&T Michigan                           |
| Elk Rapids      | AT&T Michigan                           |
| Engadine        | AT&T Michigan                           |
| Escanaba        | AT&T Michigan                           |
| Ewart           | AT&T Michigan                           |
| Fairgrove       | AT&T Michigan                           |
| Farwell         | AT&T Michigan                           |
| Fenton          | AT&T Michigan                           |
| Fife Lake       | AT&T Michigan                           |
| Flat Rock       | AT&T Michigan                           |
| Flint           | AT&T Michigan                           |
| Flushing        | AT&T Michigan                           |
| Fountain        | AT&T Michigan                           |
| Fowlerville     | AT&T Michigan                           |
| Frankenmuth     | AT&T Michigan                           |
| Frankfort       | AT&T Michigan                           |
| Freeland        | AT&T Michigan                           |
| Freeport        | AT&T Michigan                           |
| Freesoil        | AT&T Michigan                           |
| Fremont         | AT&T Michigan                           |
| Fulton          | AT&T Michigan                           |
| Gagetown        | AT&T Michigan                           |
| Galesburg       | AT&T Michigan                           |
| Galien          | AT&T Michigan                           |
| Gladstone       | AT&T Michigan                           |
| Gladwin         | AT&T Michigan                           |
| Grand Blanc     | AT&T Michigan                           |
| Grand Haven     | AT&T Michigan                           |
| Grant           | AT&T Michigan                           |
| Greenville      | AT&T Michigan                           |
| Gwinn           | AT&T Michigan                           |
| Harbor Springs  | AT&T Michigan                           |
| Harrietta       | AT&T Michigan                           |
| Harrison        | AT&T Michigan                           |
| Hartland        | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Hastings        | AT&T Michigan                           |
| Hermansville    | AT&T Michigan                           |
| Hillsdale       | AT&T Michigan                           |
| Holland         | AT&T Michigan                           |
| Holly           | AT&T Michigan                           |
| Holt            | AT&T Michigan                           |
| Hopkins         | AT&T Michigan                           |
| Houghton        | AT&T Michigan                           |
| Howell          | AT&T Michigan                           |
| Indian River    | AT&T Michigan                           |
| Interlochen     | AT&T Michigan                           |
| Ionia           | AT&T Michigan                           |
| Iron Mountain   | AT&T Michigan                           |
| Iron River      | AT&T Michigan                           |
| Irons           | AT&T Michigan                           |
| Ironwood        | AT&T Michigan                           |
| Ishpeming       | AT&T Michigan                           |
| Jackson         | AT&T Michigan                           |
| Jonesville      | AT&T Michigan                           |
| Kalamazoo       | AT&T Michigan                           |
| Kalkaska        | AT&T Michigan                           |
| Kent City       | AT&T Michigan                           |
| Keweenaw        | AT&T Michigan                           |
| Lake Leelanau   | AT&T Michigan                           |
| Lake Linden     | AT&T Michigan                           |
| Lake Odessa     | AT&T Michigan                           |
| Lansing         | AT&T Michigan                           |
| Lapeer          | AT&T Michigan                           |
| Le Roy          | AT&T Michigan                           |
| Leslie          | AT&T Michigan                           |
| Lexington       | AT&T Michigan                           |
| Linwood         | AT&T Michigan                           |
| Luther          | AT&T Michigan                           |
| Mackinac Island | AT&T Michigan                           |
| Mackinac City   | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Mancelona       | AT&T Michigan                           |
| Manchester      | AT&T Michigan                           |
| Manistee        | AT&T Michigan                           |
| Manton          | AT&T Michigan                           |
| Marine City     | AT&T Michigan                           |
| Marion          | AT&T Michigan                           |
| Marquette       | AT&T Michigan                           |
| Marshall        | AT&T Michigan                           |
| Martin          | AT&T Michigan                           |
| Mason           | AT&T Michigan                           |
| Mayville        | AT&T Michigan                           |
| Mc Bain         | AT&T Michigan                           |
| Menominee       | AT&T Michigan                           |
| Michigamme      | AT&T Michigan                           |
| Middleville     | AT&T Michigan                           |
| Midland         | AT&T Michigan                           |
| Milan           | AT&T Michigan                           |
| Monroe          | AT&T Michigan                           |
| Morley          | AT&T Michigan                           |
| Mt. Clemens     | AT&T Michigan                           |
| Mulliken        | AT&T Michigan                           |
| Napoleon        | AT&T Michigan                           |
| Nashville       | AT&T Michigan                           |
| Negaunee        | AT&T Michigan                           |
| Newaygo         | AT&T Michigan                           |
| New Baltimore   | AT&T Michigan                           |
| Newberry        | AT&T Michigan                           |
| New Boston      | AT&T Michigan                           |
| New Buffalo     | AT&T Michigan                           |
| New Haven       | AT&T Michigan                           |
| Niles           | AT&T Michigan                           |
| Northport       | AT&T Michigan                           |
| Northville      | AT&T Michigan                           |
| Norway          | AT&T Michigan                           |
| Olivet          | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b>  | <b>Incumbent Local Exchange Carrier</b> |
|------------------|---|
| Onekama          | AT&T Michigan                           |
| Oscoda           | AT&T Michigan                           |
| Otsego           | AT&T Michigan                           |
| Owendale         | AT&T Michigan                           |
| Peck             | AT&T Michigan                           |
| Pellston         | AT&T Michigan                           |
| Perkins          | AT&T Michigan                           |
| Petoskey         | AT&T Michigan                           |
| Pinckney         | AT&T Michigan                           |
| Plainwell        | AT&T Michigan                           |
| Plymouth         | AT&T Michigan                           |
| Port Huron       | AT&T Michigan                           |
| Portland         | AT&T Michigan                           |
| Port Sanilac     | AT&T Michigan                           |
| Potterville      | AT&T Michigan                           |
| Powers           | AT&T Michigan                           |
| Rapid River      | AT&T Michigan                           |
| Reed City        | AT&T Michigan                           |
| Reese            | AT&T Michigan                           |
| Republic         | AT&T Michigan                           |
| Richland         | AT&T Michigan                           |
| Rock             | AT&T Michigan                           |
| Rockwood         | AT&T Michigan                           |
| Romeo            | AT&T Michigan                           |
| Rosebush         | AT&T Michigan                           |
| Saginaw          | AT&T Michigan                           |
| St. Charles      | AT&T Michigan                           |
| St. Clair        | AT&T Michigan                           |
| St. Helen        | AT&T Michigan                           |
| St. Ignace       | AT&T Michigan                           |
| St. Joseph       | AT&T Michigan                           |
| Sand Lake        | AT&T Michigan                           |
| Sandusky         | AT&T Michigan                           |
| Saranac          | AT&T Michigan                           |
| Sault Ste. Marie | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Scotts          | AT&T Michigan                           |
| Scottville      | AT&T Michigan                           |
| Sebawaing       | AT&T Michigan                           |
| Snover          | AT&T Michigan                           |
| South Lyon      | AT&T Michigan                           |
| Standish        | AT&T Michigan                           |
| Stephenson      | AT&T Michigan                           |
| Three Oaks      | AT&T Michigan                           |
| Traverse City   | AT&T Michigan                           |
| Trout Lake      | AT&T Michigan                           |
| Trufant         | AT&T Michigan                           |
| Tustin          | AT&T Michigan                           |
| Ubly            | AT&T Michigan                           |
| Unionville      | AT&T Michigan                           |
| Utica           | AT&T Michigan                           |
| Vassar          | AT&T Michigan                           |
| Vermontville    | AT&T Michigan                           |
| Vicksburg       | AT&T Michigan                           |
| Wakefield       | AT&T Michigan                           |
| Walloon Lake    | AT&T Michigan                           |
| Washington      | AT&T Michigan                           |
| Watersmeet      | AT&T Michigan                           |
| Watervliet      | AT&T Michigan                           |
| Wayland         | AT&T Michigan                           |
| West Branch     | AT&T Michigan                           |
| White Cloud     | AT&T Michigan                           |
| Whitmore Lake   | AT&T Michigan                           |
| Williamsburg    | AT&T Michigan                           |
| Willis          | AT&T Michigan                           |
| Wolverine       | AT&T Michigan                           |
| Ypsilanti       | AT&T Michigan                           |
| Zeeland         | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b>           | <b>Incumbent Local Exchange Carrier</b> |
|---------------------------|---|
| Detroit District Exchange | AT&T Michigan                           |
| Birmingham Zone           | AT&T Michigan                           |
| Centerline Zone           | AT&T Michigan                           |
| Detroit Zone              | AT&T Michigan                           |
| Farmington Zone           | AT&T Michigan                           |
| Livonia Zone              | AT&T Michigan                           |
| Romulus Zone              | AT&T Michigan                           |
| Roseville Zone            | AT&T Michigan                           |
| Royal Oak Zone            | AT&T Michigan                           |
| Southfield Zone           | AT&T Michigan                           |
| Trenton Zone              | AT&T Michigan                           |
| Troy Zone                 | AT&T Michigan                           |
| Warren Zone               | AT&T Michigan                           |
| Wayne Zone                | AT&T Michigan                           |
| West Bloomfield Zone      | AT&T Michigan                           |
| Wyandotte Zone            | AT&T Michigan                           |
| Grand Rapids District     |   |
| Exchange                  | AT&T Michigan                           |
| Ada Zone                  | AT&T Michigan                           |
| Alto Zone                 | AT&T Michigan                           |
| Byron Center Zone         | AT&T Michigan                           |
| Caledonia Zone            | AT&T Michigan                           |
| Dorr Zone                 | AT&T Michigan                           |
| Dutton Zone               | AT&T Michigan                           |
| Grand Rapids Zone         | AT&T Michigan                           |
| Grattan Zone              | AT&T Michigan                           |
| Hudsonville Zone          | AT&T Michigan                           |
| Jamestown Zone            | AT&T Michigan                           |
| Lowell Zone               | AT&T Michigan                           |
| Marne Zone                | AT&T Michigan                           |
| Moline Zone               | AT&T Michigan                           |
| Rockford Zone             | AT&T Michigan                           |
| Sparta Zone               | AT&T Michigan                           |

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**SECTION 5 – SERVICE AREAS (CONT'D)**

**5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b>           | <b>Incumbent Local Exchange Carrier</b> |
|---------------------------|---|
| Pontiac District Exchange | AT&T Michigan                           |
| Auburn Heights Zone       | AT&T Michigan                           |
| Clarkston Zone            | AT&T Michigan                           |
| Commerce Zone             | AT&T Michigan                           |
| Drayton Plains Zone       | AT&T Michigan                           |
| Lake Orion Zone           | AT&T Michigan                           |
| Oxford Zone               | AT&T Michigan                           |
| Pontiac Zone              | AT&T Michigan                           |
| Rochester Zone            | AT&T Michigan                           |
| Walled Lake Zone          | AT&T Michigan                           |

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## SECTION 5 – SERVICE AREAS (CONT'D)

## 5.1 Legal Descriptions and Maps (Cont'd)

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Adrian          | Verizon North Inc.                      |
| Alden           | Verizon North Inc.                      |
| Allegan         | Verizon North Inc.                      |
| Alma            | Verizon North Inc.                      |
| Almont          | Verizon North Inc.                      |
| Alpena          | Verizon North Inc.                      |
| Ashley          | Verizon North Inc.                      |
| Atlanta         | Verizon North Inc.                      |
| Avoca           | Verizon North Inc.                      |
| Bancroft        | Verizon North Inc.                      |
| Bangor          | Verizon North Inc.                      |
| Barryton        | Verizon North Inc.                      |
| Bath            | Verizon North Inc.                      |
| Blissfield      | Verizon North Inc.                      |
| Breckenridge    | Verizon North Inc.                      |
| Britton         | Verizon North Inc.                      |
| Bronson         | Verizon North Inc.                      |
| Brown City      | Verizon North Inc.                      |
| Burr Oak        | Verizon North Inc.                      |
| Capac           | Verizon North Inc.                      |
| Carson City     | Verizon North Inc.                      |
| Caseville       | Verizon North Inc.                      |
| Cass City       | Verizon North Inc.                      |
| Cassopolis      | Verizon North Inc.                      |
| Central Lake    | Verizon North Inc.                      |
| Centreville     | Verizon North Inc.                      |
| Clam River      | Verizon North Inc.                      |
| Clifford        | Verizon North Inc.                      |
| Clinton         | Verizon North Inc.                      |
| Coldwater       | Verizon North Inc.                      |
| Coldwater Lake  | Verizon North Inc.                      |
| Colon           | Verizon North Inc.                      |
| Columbiaville   | Verizon North Inc.                      |
| Conklin         | Verizon North Inc.                      |
| Constantine     | Verizon North Inc.                      |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Coopersville    | Verizon North Inc.                      |
| Covert          | Verizon North Inc.                      |
| Davison         | Verizon North Inc.                      |
| Decatur         | Verizon North Inc.                      |
| Deckerville     | Verizon North Inc.                      |
| Dewitt          | Verizon North Inc.                      |
| Dowagiac        | Verizon North Inc.                      |
| Dryden          | Verizon North Inc.                      |
| Dundee          | Verizon North Inc.                      |
| Durand          | Verizon North Inc.                      |
| Eastport        | Verizon North Inc.                      |
| Edmore          | Verizon North Inc.                      |
| Edwardsburg     | Verizon North Inc.                      |
| Elkton          | Verizon North Inc.                      |
| Ellsworth       | Verizon North Inc.                      |
| Elsie           | Verizon North Inc.                      |
| Emmet           | Verizon North Inc.                      |
| Erie            | Verizon North Inc.                      |
| Fairview        | Verizon North Inc.                      |
| Fennville       | Verizon North Inc.                      |
| Fenwick         | Verizon North Inc.                      |
| Fowler-Pewamo   | Verizon North Inc.                      |
| Fruitport       | Verizon North Inc.                      |
| Gaines          | Verizon North Inc.                      |
| Ganges          | Verizon North Inc.                      |
| Gaylord         | Verizon North Inc.                      |
| Gobles          | Verizon North Inc.                      |
| Goodells        | Verizon North Inc.                      |
| Grand Junction  | Verizon North Inc.                      |
| Grand Ledge     | Verizon North Inc.                      |
| Grass Lake      | Verizon North Inc.                      |
| Grayling        | Verizon North Inc.                      |
| Hamilton        | Verizon North Inc.                      |
| Harbor Beach    | Verizon North Inc.                      |
| Harrisville     | Verizon North Inc.                      |

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## SECTION 5 – SERVICE AREAS (CONT'D)

## 5.1 Legal Descriptions and Maps (Cont'd)

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Hart            | Verizon North Inc.                      |
| Hartford        | Verizon North Inc.                      |
| Hemlock         | Verizon North Inc.                      |
| Hesperia        | Verizon North Inc.                      |
| Higgins Lakes   | Verizon North Inc.                      |
| Hillman         | Verizon North Inc.                      |
| Holton          | Verizon North Inc.                      |
| Houghton Lake   | Verizon North Inc.                      |
| Howard City     | Verizon North Inc.                      |
| Hubbard Lake    | Verizon North Inc.                      |
| Hubbardston     | Verizon North Inc.                      |
| Hudson          | Verizon North Inc.                      |
| Ida             | Verizon North Inc.                      |
| Imlay City      | Verizon North Inc.                      |
| Ithaca          | Verizon North Inc.                      |
| Jedo            | Verizon North Inc.                      |
| Kingston        | Verizon North Inc.                      |
| Lachine         | Verizon North Inc.                      |
| Laingsburg      | Verizon North Inc.                      |
| Lakeview        | Verizon North Inc.                      |
| Lawton          | Verizon North Inc.                      |
| Lewiston        | Verizon North Inc.                      |
| Lincoln         | Verizon North Inc.                      |
| Linden          | Verizon North Inc.                      |
| Long Lake       | Verizon North Inc.                      |
| Lost Peninsula  | Verizon North Inc.                      |
| Ludington       | Verizon North Inc.                      |
| Maple Rapids    | Verizon North Inc.                      |
| Marcellus       | Verizon North Inc.                      |
| Mattawan        | Verizon North Inc.                      |
| Maybee          | Verizon North Inc.                      |
| McBride         | Verizon North Inc.                      |
| Memphis         | Verizon North Inc.                      |
| Mendon          | Verizon North Inc.                      |
| Merrill         | Verizon North Inc.                      |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b>    | <b>Incumbent Local Exchange Carrier</b> |
|--------------------|---|
| Metamora           | Verizon North Inc.                      |
| Middleton          | Verizon North Inc.                      |
| Milford-White Lake | Verizon North Inc.                      |
| Minden City        | Verizon North Inc.                      |
| Mio                | Verizon North Inc.                      |
| Mt. Pleasant       | Verizon North Inc.                      |
| Muir               | Verizon North Inc.                      |
| Muskegon           | Verizon North Inc.                      |
| North Branch       | Verizon North Inc.                      |
| North Sylvania     | Verizon North Inc.                      |
| Onaway             | Verizon North Inc.                      |
| Ortonville         | Verizon North Inc.                      |
| Ossineke           | Verizon North Inc.                      |
| Otisville          | Verizon North Inc.                      |
| Ovid               | Verizon North Inc.                      |
| Owosso             | Verizon North Inc.                      |
| Palo               | Verizon North Inc.                      |
| Paw Paw            | Verizon North Inc.                      |
| Pentwater          | Verizon North Inc.                      |
| Pompeii            | Verizon North Inc.                      |
| Posen              | Verizon North Inc.                      |
| Quincy             | Verizon North Inc.                      |
| Rankin             | Verizon North Inc.                      |
| Ravenna            | Verizon North Inc.                      |
| Reading            | Verizon North Inc.                      |
| Remus              | Verizon North Inc.                      |
| Richmond           | Verizon North Inc.                      |
| Riverdale          | Verizon North Inc.                      |
| Rogers City        | Verizon North Inc.                      |
| Roscommon          | Verizon North Inc.                      |
| St. Johns          | Verizon North Inc.                      |
| St. Louis          | Verizon North Inc.                      |
| Saline             | Verizon North Inc.                      |
| Saugatuck          | Verizon North Inc.                      |
| Schoolcraft        | Verizon North Inc.                      |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b>    | <b>Incumbent Local Exchange Carrier</b> |
|--------------------|---|
| Shelby             | Verizon North Inc.                      |
| Shepherd           | Verizon North Inc.                      |
| Sheridan           | Verizon North Inc.                      |
| Sidney             | Verizon North Inc.                      |
| Sister Lakes       | Verizon North Inc.                      |
| Six Lakes          | Verizon North Inc.                      |
| Smith Creek        | Verizon North Inc.                      |
| South Haven        | Verizon North Inc.                      |
| Stanton            | Verizon North Inc.                      |
| Stanwood           | Verizon North Inc.                      |
| Sturgis            | Verizon North Inc.                      |
| Swartz Creek       | Verizon North Inc.                      |
| Tecumseh           | Verizon North Inc.                      |
| Temperance         | Verizon North Inc.                      |
| Three Rivers       | Verizon North Inc.                      |
| Tipton             | Verizon North Inc.                      |
| Torch River Bridge | Verizon North Inc.                      |
| Twin Lake          | Verizon North Inc.                      |
| Union              | Verizon North Inc.                      |
| Union City         | Verizon North Inc.                      |
| Vandalia           | Verizon North Inc.                      |
| Vanderbilt         | Verizon North Inc.                      |
| Vestaburg          | Verizon North Inc.                      |
| Weidman            | Verizon North Inc.                      |
| Whitehall          | Verizon North Inc.                      |
| White Pigeon       | Verizon North Inc.                      |
| Williamston        | Verizon North Inc.                      |
| Woodland           | Verizon North Inc.                      |
| Yale               | Verizon North Inc.                      |

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**SECTION 5 – SERVICE AREAS (CONT'D)****5.1 Legal Descriptions and Maps (Cont'd)**

| <b>Exchange</b> | <b>Incumbent Local Exchange Carrier</b> |
|-----------------|---|
| Addison         | Verizon North Systems                   |
| Alger           | Verizon North Systems                   |
| Baroda          | Verizon North Systems                   |
| Bridgman        | Verizon North Systems                   |
| Burlington      | Verizon North Systems                   |
| Fitchburg       | Verizon North Systems                   |
| Glenn           | Verizon North Systems                   |
| Gregory         | Verizon North Systems                   |
| Homer           | Verizon North Systems                   |
| Lacota          | Verizon North Systems                   |
| Lambertville    | Verizon North Systems                   |
| Lawrence        | Verizon North Systems                   |
| Lupton          | Verizon North Systems                   |
| Morenci         | Verizon North Systems                   |
| Munith          | Verizon North Systems                   |
| Onondaga        | Verizon North Systems                   |
| Parma           | Verizon North Systems                   |
| Prescott        | Verizon North Systems                   |
| Pullman         | Verizon North Systems                   |
| Rives Junction  | Verizon North Systems                   |
| Rose City       | Verizon North Systems                   |
| Sawyer          | Verizon North Systems                   |
| Sterling        | Verizon North Systems                   |
| Stockbridge     | Verizon North Systems                   |
| Tekonsha        | Verizon North Systems                   |
| Webberville     | Verizon North Systems                   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2. Local Calling Areas**

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be treated and charged as local calls.

**5.2.1. Traditional AT&T Michigan Exchanges**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Ada                         | Ada, Alto, Dutton, Grand Rapids, Grattan, Lowell, Rockford  |
| Akron                       | Akron, Bay City, Caro, Fairgrove, Unionville  |
| Albion                      | Albion, Concord, Homer, Marshall, Parma, Springport   |
| Algonac                     | Algonac, Marine City, New Baltimore   |
| Alto                        | Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids, Lowell                             |
| Amasa                       | Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton                                    |
| Ann Arbor                   | Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti |
| Applegate                   | Applegate, Carsonville, Croswell, Lexington, Peck, Port Sanilac, Sandusky                             |
| Armada                      | Armada, Capac, Memphis, New Haven, Richmond, Romeo  |
| Athens                      | Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City                                       |
| Auburn                      | Auburn, Bay City, Freeland, Linwood, Midland  |
| Auburn Heights              | Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica   |
| Bad Axe                     | Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Ubly                                      |
| Baldwin                     | Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud                      |
| Bark River                  | Bark River, Carney, Cornell, Escanaba, Felch, Powers  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Battle Creek                | Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City |
| Bay City                    | Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw  |
| Bay Port                    | Bay Port, Caseville, Pigeon, Sebawaing  |
| Beaverton                   | Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning  |
| Belding                     | Belding, Fenwick, Grattan, Greenville, Lowell, Orleans, Saranac   |
| Belleville                  | Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti   |
| Bellevue                    | Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Nashville, Olivet, Vermontville                                 |
| Benton Harbor               | Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet                    |
| Bergland                    | Bergland, Ewen, Lake Gobeic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine                                  |
| Berrien Springs             | Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph                                     |
| Bessemer                    | Bessemer, Ironwood, Marenisco, Wakefield  |
| Beulah                      | Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann   |
| Big Bay                     | Big Bay, Marquette  |
| Big Rapids                  | Big Rapids, Baldwin, Chippewa Lake, Evart, Mecosta, Reed City, Stanwood, White Cloud                                |
| Birch Run                   | Birch Run, Clio-Mt. Morris, Frankenmuth, Millington, Montrose, Saginaw  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Birmingham                  | Birmingham, Auburn Heights, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield           |
| Boyne City                  | Boyne City, Boyne Falls, Charlevoix, East Jordan, Elmira, Petoskey, Walloon Lake            |
| Brevort                     | Brevort, Engadine, Rexton, St. Ignace   |
| Brighton                    | Brighton, Dexter, Hartland, Howell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake |
| Buchanan                    | Buchanan, Baroda, Berrien Springs, Galien, Niles  |
| Byron                       | Bancroft, Byron, Durand, Fowlerville, Gaines, Howell, Linden                                |
| Byron Center                | Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline                    |
| Cadillac                    | Cadillac, Harrietta, Hoxeyville, Lake City, Manton, McBain, Mesick, Tustin                  |
| Caledonia                   | Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland               |
| Calumet                     | Calumet, Houghton, Keweenaw, Lake Linden  |
| Carleton                    | Carleton, Flat Rock, Maybee, Monroe, New Boston, Newport, Willis                            |
| Carsonville                 | Carsonville, Applegate, Deckerville, Port Sanilac, Sandusky                                 |
| Casnovia                    | Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravenna                       |
| Cedar Springs               | Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant        |
| Center Line                 | Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren                            |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Champion                    | Champion, Ishpeming, Michigamme, Republic   |
| Channing                    | Channing, Crystal Falls, Felch, Fence River Iron Mountain, Republic   |
| Charlevoix                  | Charlevoix, Boyne City, East Jordan, Eastport, Ellsworth, Petoskey  |
| Charlotte                   | Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Potterville, Springport, Sunfield, Vermontville |
| Cheboygan                   | Cheboygan, Grace Harbor, Indian River, Levering, Mackinaw City, Onaway, Pellston                                  |
| Chelsea                     | Chelsea, Ann Arbor, Dexter, Grass Lake, Gregory, Manchester, Munith, Pinckney, Stockbridge                        |
| Clare                       | Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush   |
| Clarklake                   | Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon   |
| Clarkston                   | Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford-White Lake, Ortonville, Oxford, Pontiac           |
| Clarksville                 | Clarksville, Alto, Freeport, Lake Odessa, Lowell, Saranac   |
| Clio-Mt. Morris             | Birch Run, Clio-Mt. Morris, Davison, Flint, Flushing, Millington, Montrose, Otisville                             |
| Coleman                     | Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford   |
| Coloma                      | Coloma, Benton Harbor, Covert, St. Joseph, Watervliet   |
| Commerce                    | Commerce, Clarkston, Drayton Plains, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield                    |
| Coral                       | Coral, Amble, Howard City, Lakeview, Sand Lake, Trufant   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Cornell                     | Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson               |
| Croswell                    | Croswell, Applegate, Jeddo, Lexington, Peck, Port Sanilac, Sandusky, Yale            |
| Crystal Falls               | Crystal Falls, Amasa, Channing, Fence River, Iron River                              |
| Curtis                      | Curtis, Engadine, Newberry, Seney, Gulliver  |
| Dansville                   | Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston           |
| Detroit:                    |  |
| Area 1                      | Detroit - All Areas  |
| Area 2                      | Detroit - All Areas, Center Line, Roseville  |
| Area 3                      | Detroit - All Areas, Center Line, Roseville, Royal Oak                               |
| Area 4                      | Detroit - All Areas, Royal Oak, Southfield   |
| Area 5                      | Detroit - All Areas, Farmington, Livonia, Southfield                                 |
| Area 6                      | Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte                              |
| Dexter                      | Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake                        |
| Dimondale                   | Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville                     |
| Dorr                        | Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland                |
| Drayton Plains              | Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac |
| Dutton                      | Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline                     |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.2 Local Calling Areas (Cont'd)**

**5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange or Zone</b> | <b>Local Calling Area</b>  |
|-------------------------|--|
| East Jordan             | East Jordan, Alba, Bellaire, Boyne City, Central Lake, Charlevoix, Ellsworth, Elmira                   |
| East Tawas              | East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore                               |
| Eaton Rapids            | Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport            |
| Eau Claire              | Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph                  |
| Elk Rapids              | Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg |
| Engadine                | Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point                                     |
| Escanaba                | Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace                                 |
| Ewart                   | Barryton, Ewart, Big Rapids, Chippewa Lake, Farwell, Harrison, Le Roy, Reed City, Marion               |
| Fairgrove               | Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar  |
| Farmington              | Farmington, Detroit Area 5, Livonia, Northville, Southfield, Walled Lake, West Bloomfield              |
| Farwell                 | Farwell, Barryton, Clare, Ewart, Harrison, Marion, Rosebush, Weidman                                   |
| Fenton                  | Fenton, Flint, Grand Blanc, Hartland, Holly, Howell, Linden, Milford-White Lake, Rankin                |
| Fife Lake               | Fife Lake, Kingsley, Lake City, Manton, South Boardman   |
| Flat Rock               | Flat Rock, Carleton, New Boston, Newport Rockwood, Romulus, Trenton, Wyandotte                         |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Flint                       | Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek |
| Flushing                    | Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek   |
| Fountain                    | Fountain, Carr, Freesoil, Irons, Scottville   |
| Fowlerville                 | Bancroft, Bell Oak, Byron, Fowlerville, Gregory, Howell, Perry, Pinckney, Stockbridge, Webberville                        |
| Frankenmuth                 | Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar  |
| Frankfort                   | Frankfort, Bear Lake, Beulah, Onekama   |
| Freeland                    | Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw   |
| Freeport                    | Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville  |
| Freesoil                    | Freesoil, Fountain, Irons, Ludington, Manistee, Scottville  |
| Fremont                     | Fremont, Grant, Hesperia, Holton, Newyago, White Cloud  |
| Fulton                      | Fulton, Athens, Climax, Mendon, Scotts, Vicksburg   |
| Gagetown                    | Gagetown, Caro, Cass City, Owendale, Sebewaing, Unionville  |
| Galesburg                   | Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts   |
| Galien                      | Galien, Baroda, Buchanan, Sawyer, Three Oaks  |
| Gladstone                   | Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock  |
| Gladwin                     | Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch                          |
| Grand Blanc                 | Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly, Rankin  |
| Grand Haven                 | Grand Haven, Allendale, Borculo, Coopersville, Fruitport, Holland, Muskegon   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Grand Rapids                | Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta |
| Grant                       | Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskegon, Newaygo, Ravenna, Sand Lake  |
| Grattan                     | Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford  |
| Greenville                  | Greenville, Belding, Cedar Springs, Fenwick, Grattan, Rockford, Sheridan, Sidney, Stanton, Trufant   |
| Gwinn                       | Gwinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson   |
| Harbor Springs              | Harbor Springs, Brutus, Levering, Pellston, Petoskey   |
| Harrietta                   | Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick  |
| Harrison                    | Harrison, Clare, Ewart, Falmouth, Farwell, Gladwin, Houghton Lake, Marion, McBain, Merritt   |
| Hartland                    | Hartland, Brighton, Fenton, Howell, Milford-White Lake   |
| Hastings                    | Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland   |
| Hermansville                | Hermansville, Carney, Faithorn, Felch, Norway, Powers  |
| Hillsdale                   | Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading   |
| Holland                     | Holland, Borculo, Grand Haven, Hamilton, Saugatuck, Zeeland  |
| Holly                       | Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford - White Lake, Ortonville  |
| Holt                        | Holt, Dimondale, Eaton Rapids, Lansing, Mason  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Hopkins                     | Hopkins, Allegan, Dorr, Hamilton, Jamestown, Martin, Wayland   |
| Houghton                    | Houghton, Baraga, Calumet, Donken, Lake Linden, Tapiola  |
| Howell                      | Howell, Brighton, Byron, Fenton, Fowlerville, Hartland, Linden, Pinckney   |
| Hudsonville                 | Hudsonville, Allendale, Borculo, Byron Center, Grand Rapids, Jamestown, Marne, Zeeland   |
| Indian River                | Indian River, Alanson, Brutus, Cheboygan, Onaway, Pellston, Wolverine  |
| Interlochen                 | Interlochen, Copemish, Kingsley, Lake Ann, Traverse City   |
| Ionia                       | Ionia, Lake Odessa, Muir, Orleans, Palo, Portland, Saranac   |
| Iron Mountain               | Iron Mountain, Aurora, WI, Channing, Felch, Norway, Spread Eagle-Wisconsin   |
| Iron River                  | Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake   |
| Irons                       | Irons, Baldwin, Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee   |
| Ironwood                    | Ironwood, Bessemer, Hurley-Wisconsin, Marenisco, Wakefield   |
| Ishpeming                   | Ishpeming, Champion, Gwinn, Marquette, Michigamme, Michigamme Forest, Neguantee, Republic  |
| Jackson                     | Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Fitchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction |
| Jamestown                   | Jamestown, Byron Center, Dorr, Drenthe, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland                                      |
| Jonesville                  | Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Litchfield, Mosherville, North Adams  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Kalamazoo                   | Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg |
| Kalkaska                    | Kalkaska, Alden, Mancelona, Manistee River, South Boardman, Torch River Bridge, Williamsburg  |
| Kent City                   | Kent City, Casnovia, Cedar Springs, Grant, Sparta   |
| Keweenaw                    | Keweenaw, Calumet, Lake Linden  |
| Lake Leelanau               | Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City   |
| Lake Linden                 | Lake Linden, Calumet, Houghton, Keweenaw  |
| Lake Odessa                 | Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Portland, Saranac, Sunfield, Woodland  |
| Lake Orion                  | Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo  |
| Lansing                     | Lansing, Bath, Dewitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Potterville, Shaftsbury, Williamston   |
| Lapeer                      | Lapeer, Columbiaville, Davison, Dryden, Hadley, Imlay City, Metamora, North Branch  |
| Le Roy                      | Le Roy, Evart, Luther, Marion, Reed City, Tustin  |
| Leslie                      | Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction  |
| Lexington                   | Lexington, Applegate, Croswell, Jeddo, Port Sanilac   |
| Linwood                     | Linwood, Auburn, Bay City, Midland, Pinconning  |
| Livonia                     | Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Lowell                      | Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac                   |
| Luther                      | Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin                             |
| Mackinac Island             | Mackinac Island, St. Ignace   |
| Mackinaw City               | Mackinaw City, Cheboygan, Levering  |
| Mancelona                   | Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North, Manistee River            |
| Manchester                  | Manchester, Ann Arbor, Brooklyn, Chelsea, Clinton, Grass Lake, Napoleon, Saline, Tipton   |
| Manistee                    | Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onekama, Wellston                 |
| Manton                      | Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick                         |
| Marine City                 | Marine City, Algonac, New Baltimore, Richmond, St. Clair                                  |
| Marion                      | Marion, Ewart, Farwell, Harrison, Le Roy, McBain, Tustin                                  |
| Marne                       | Marne, Allendale, Conklin, Coopersville, Grand Rapids, Hudsonville, Sparta                |
| Marquette                   | Marquette, Big Bay, Gwinn, Ishpeming, Negaunee, Sand River, Skandia                       |
| Marshall                    | Marshall, Albion, Battle Creek, Bellevue, Burlington, Homer, Olivet, Springport, Tekonsha |
| Martin                      | Martin, Allegan, Hopkins, Middleville, Ostego, Pine Lake, Plainwell, Wayland              |
| Mason                       | Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston              |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Mayville                    | Mayville, Caro, Clifford, Fostoria, Kingston, Millington, North Branch, Vassar                                       |
| McBain                      | McBain, Cadillac, Falmouth, Harrison, Lake City, Marion, Tustin  |
| Menominee                   | Menominee, Marinette-Wisconsin, Wallace  |
| Michigamme                  | Michigamme, Champion, Fence River, Ishpeming, L'Anse, Republic   |
| Middleville                 | Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland                                       |
| Midland                     | Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford |
| Milan                       | Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti   |
| Moline                      | Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland   |
| Monroe                      | Monroe, Carleton, Erie, Ida, Maybee, Newport   |
| Morley                      | Morley, Amble, Howard City, Lakeview, Newaygo, Stanwood, White Cloud   |
| Mt. Clemens                 | Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington  |
| Mulliken                    | Mulliken, Charlotte, Grand Ledge, Portland, Sunfield   |
| Napoleon                    | Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson, Manchester   |
| Nashville                   | Nashville, Bellevue, Hastings, Lacey, Vermontville, Woodland   |
| Negaunee                    | Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Newaygo                     | Newaygo, Fremont, Grant, Howard City, Morley, White Cloud   |
| New Baltimore               | New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond                                       |
| Newberry                    | Newberry, Curtis, Deer Park, Engadine, Rexton   |
| New Boston                  | New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte                                     |
| New Buffalo                 | New Buffalo, Sawyer, Three Oaks   |
| New Haven                   | New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington                                  |
| Niles                       | Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend-Indiana         |
| Northport                   | Northport, Lake Leelanau, Suttons Bay   |
| Northville                  | Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake  |
| Norway                      | Norway, Faithorn, Felch, Hermansville, Iron Mountain  |
| Olivet                      | Olivet, Bellevue, Charlotte, Marshall, Springport   |
| Onkama                      | Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee  |
| Oscoda                      | Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln   |
| Otsego                      | Otsego, Allegan, Gobles, Kalamazoo, Martin, Plainwell   |
| Owendale                    | Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebawaing  |
| Oxford                      | Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac, Romeo |
| Peck                        | Peck, Applegate, Brown City, Croswell, Sandusky, Yale   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Pellston                    | Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering, Petoskey   |
| Perkins                     | Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary   |
| Petoskey                    | Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake  |
| Pinckney                    | Pinckney, Brighton, Chelsea, Dexter, Fowlerville, Gregory, Howell   |
| Plainwell                   | Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland   |
| Plymouth                    | Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti  |
| Pontiac                     | Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield |
| Port Huron                  | Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek   |
| Portland                    | Portland, Fowler-Pewamo, Grand Ledge, Ionia, Lake Odessa, Mulliken, Muir, Sunfield, Westphalia  |
| Port Sanilac                | Port Sanilac, Applegate, Carsonville, Croswell, Deckerville, Lexington, Sandusky  |
| Potterville                 | Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing   |
| Powers                      | Powers, Bark River, Carney, Felch, Hermansville   |
| Rapid River                 | Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary  |
| Reed City                   | Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther   |
| Reese                       | Reese, Fairgrove, Frankenmuth, Munger Saginaw, Vassar   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Republic                    | Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest                             |
| Richland                    | Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainwell                                 |
| Rochester                   | Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington   |
| Rock                        | Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson  |
| Rockford                    | Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta  |
| Rockwood                    | Rockwood, Flat Rock, Newport, Trenton, Wyandotte   |
| Romeo                       | Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington                                     |
| Romulus                     | Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte   |
| Rosebush                    | Rosebush, Clare, Coleman, Farwell, Mt.Pleasant, Weidman  |
| Roseville                   | Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren   |
| Royal Oak                   | Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren                                    |
| Saginaw                     | Saginaw, Bay City, Birch Run, Chesaning, Frankenmuth, Freeland, Hemlock, Merrill, Montrose, Munger, Reese, St. Charles |
| St. Charles                 | St. Charles, Brant, Chesaning, Hemlock, Saginaw  |
| St. Clair                   | St. Clair, Marine City, Port Huron, Richmond, Smiths Creek   |
| St. Helen                   | St. Helen, Gladwin, Houghton Lake, Roscommon, West Branch  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| St. Ignace                  | St. Ignace, Brevort, Cedarville, Rudyard, Mackinac Island   |
| St. Joseph                  | St. Joseph, Baroda, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet             |
| Sand Lake                   | Sand Lake, Casnovia, Cedar Springs, Coral Grant, Howard City, Trufant                                     |
| Sandusky                    | Sandusky, Applegate, Brown City, Carsonville, Croswell, Deckerville, Marlette, Peck, Port Sanilac, Snover |
| Saranac                     | Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans  |
| Sault Ste. Marie            | Sault St. Marie, Brimley, Kinross, Pickford   |
| Scotts                      | Scotts, Climax, Fulton, Galesburg, Kalamazoo, Vicksburg   |
| Scottville                  | Scottville, Carr, Fountain, Freesoil, Hart, Ludington, Pentwater  |
| Sebewaing                   | Sebewaing, Bay Port, Gagetown, Owendale, Pigeon, Unionville   |
| Snover                      | Snover, Cass City, Deckerville, Marlette, Sandusky, Ubyly   |
| Southfield                  | Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield                     |
| South Lyon                  | South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake     |
| Sparta                      | Sparta, Casnovia, Cedar Springs, Conklin, Grand Rapids, Kent City, Marne, Ravenna, Rockford               |
| Standish                    | Standish, Gladwin, Omer, Pinconning, Sterling   |
| Stephenson                  | Stephenson, Carney, Wallace   |
| Three Oaks                  | Three Oaks, Galien, New Buffalo, Sawyer   |

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| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Traverse City               | Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg |
| Trenton                     | Trenton, Flat Rock, Rockwood, Wyandotte  |
| Trout Lake                  | Trout Lake, Eckerman, Rexton   |
| Troy                        | Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren  |
| Trufant                     | Trufant, Cedar Springs, Coral, Greenville, Lakeview, Sand Lake, Stanton  |
| Tustin                      | Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain   |
| Ubly                        | Ubly, Bad Axe, Cass City, Deckerville, Harbor Beach, Minden City, Snover   |
| Unionville                  | Unionville, Akron, Caro, Gagetown, Sebewaing   |
| Utica                       | Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington  |
| Vassar                      | Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese  |
| Vermontville                | Vermontville, Bellevue, Charlotte, Nashville, Sunfield, Woodland   |
| Vicksburg                   | Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers  |
| Wakefield                   | Wakefield, Bergland, Bessemer, Ironwood, Marenisco   |
| Walled Lake                 | Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield                                      |
| Walloon Lake                | Walloon Lake, Boyne City, Boyne Falls, Petoskey  |

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| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Warren                      | Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica                   |
| Washington                  | Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica                           |
| Watersmeet                  | Watersmeet, Bruce Crossing, Golden Lake, Marenisco, North Land O'Lakes, Trout Creek   |
| Watervliet                  | Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St. Joseph         |
| Wayland                     | Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline                        |
| Wayne                       | Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti              |
| West Bloomfield             | West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake   |
| West Branch                 | West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen                   |
| White Cloud                 | White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood        |
| Whitmore Lake               | Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon                                |
| Williamsburg                | Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City |
| Willis                      | Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti                    |
| Wolverine                   | Wolverine, Alanson, Boyne Falls, Indian River, Onaway, Vanderbilt                     |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional AT&T Michigan Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Wyandotte                   | Wyandotte, Detroit Area 6, Flat Rock, New Boston,<br>Rockwood, Romulus, Trenton |
| Ypsilanti                   | Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline,<br>Wayne, Willis     |
| Zeeland                     | Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville,<br>Jamestown         |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.2. Traditional Verizon North Inc. Exchanges**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Adrian                      | Addison, Adrian, Blissfield, Clayton, Ogden Center, Onsted, Sand Creek, Tecumseh, Tipton                            |
| Alden                       | Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Mancelona, Torch River Bridge |
| Allegan                     | Allegan, Bloomingdale, Fennville, Gobles, Hamilton, Hopkins, Martin, Otsego, Pullman                                |
| Alma                        | Alma, Ithaca, Riverdale, Shepherd, St. Louis  |
| Almont                      | Almont, Capac, Dryden, Imlay City, Oxford, Romeo  |
| Alpena                      | Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen  |
| Ashley                      | Ashley, Elsie, Ithaca, Merrill, Pompeii   |
| Atlanta                     | Atlanta, Fairview, Gaylord, Hillman, Lewiston, Onaway   |
| Avoca                       | Avoca, Emmett, Goodells, Jeddo, Port Huron, Yale  |
| Bancroft                    | Bancroft, Durand, Owosso, Bell Oak, Perry, Byron, Fowlerville   |
| Bangor                      | Bangor, Bloomingdale, Covert, Grand Junction, Hartford, Lacota, Lawrence, Paw Paw, South Haven                      |
| Barryton                    | Barryton, Chippewa Lake, Ewart Farrell, Mecosta, Remus, Weidman   |
| Bath                        | Bath, DeWitt, Laingsburg, Lansing, Shaftsburg   |
| Bellaire                    | Alba, Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Ellsworth, Mancelona, Torch River Bridge    |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Blissfield                  | Adrian, Blissfield, Deerfield, Lambertville, North Sylvania, Ogden Center, Petersburg, Tecumseh             |
| Breckenridge                | Breckenridge, Ithaca, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd                                   |
| Britton                     | Britton, Deerfield, Dundee, Milan, Saline, Tecumseh   |
| Bronson                     | Bronson, Burr Oak, Coldwater, Coldwater Lake, Colon, Union City   |
| Brown City                  | Brown City, Capac, Imlay City, Marlette, North Branch, Peck, Sandusky, Yale                                 |
| Burr Oak                    | Bronson, Burr Oak, Colon, Sturgis   |
| Capac                       | Almont, Armada, Brown City, Capac, Emmett, Imlay City, Memphis, Romeo, Yale                                 |
| Carson City                 | Carson City, Crystal, Hubbardston, Ithaca, Middleton, Palo, Riverdale, Vickeryville                         |
| Caseville                   | Bayport, Caseville, Elkton, Kinde, Pigeon, Port Austin  |
| Cass City                   | Bad Axe, Caro, Cass City, Elkton, Gagetown, Kingston, Marlette, Owendale, Snover, Ugly                      |
| Cassopolis                  | Cassopolis, Dowagiac, Edwardsburg, Marcellus, Niles, Vandalia   |
| Central Lake                | Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Elk Rapids, Ellsworth, Torch River Bridge |
| Centreville                 | Centreville, Colon, Constantine, Mendon, Sturgis, Three Rivers  |
| Clam River                  | Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge              |
| Clifford                    | Clifford, Kingston, Marlette, Mayville, North Branch  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Clinton                     | Clinton, Manchester, Saline, Tecumseh, Tipton  |
| Coldwater                   | Bronson, Coldwater, Coldwater Lake, Litchfield, Quincy, Tekonsha, Union City                     |
| Coldwater Lake              | Bronson, Coldwater Lake, Coldwater, Montgomery, Quincy   |
| Colon                       | Athens, Bronson, Burr Oak, Centreville, Colon, Mendon, Sturgis, Union City                       |
| Columbiaville               | Columbiaville, Davison, Fostoria, Lapeer, Millington, North Branch, Otisville                    |
| Conklin                     | Conklin, Coopersville, Grand Rapids, Marne, Ravenna, Sparta                                      |
| Constantine                 | Centreville, Constantine, Sturgis, Three Rivers, Union, White Pigeon, Vandalia                   |
| Coopersville                | Allendale, Conklin, Coopersville, Fruitport, Grand Haven, Grand Rapids, Marne, Ravenna           |
| Covert                      | Bangor, Benton Harbor, Coloma, Covert, Hartford, South Haven, Watervliet                         |
| Davison                     | Clio-Mt. Morris, Columbiaville, Davison, Flint, Goodrich, Grand Blanc, Hadley, Lapeer, Otisville |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Decatur                     | Decatur, Dowagiac, Hartford, Lawrence, Lawton, Marcellus, Paw Paw   |
| Deckerville                 | Carsonville, Deckerville, Minden City, Port Sanilac, Sandusky, Snover, Ugly                                 |
| DeWitt                      | Bath, DeWitt, Grand Ledge, Laingsburg, Lansing, St. Johns   |
| Dowagiac                    | Cassopolis, Decatur, Dowagiac, Eau Claire, Hartford, Lawrence, Marcellus, Niles, Sister Lakes               |
| Dryden                      | Almont, Dryden, Imlay City, Lapeer, Metamora, Oxford  |
| Dundee                      | Britton, Deerfield, Dundee, Ida, Maybee, Milan, Petersburg  |
| Durand                      | Bancroft, Byron, Durand, Gaines, Lennon, Owosso, Swartz Creek   |
| Eastport                    | Alden, Bellaire, Central Lake, Charlevoix, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge  |
| Edmore                      | Blanchard, Edmore, McBride, Six Lakes, Vestaburg, Winn  |
| Edwardsburg                 | Cassopolis, Edwardsburg, Elkhart IN, Niles, Union, Vandalia   |
| Elkton                      | Bad Axe, Caseville, Cass City, Elkton, Kinde, Owendale, Pigeon  |
| Ellsworth                   | Alden, Bellaire, Central Lake, Charlevoix, Clam River, East Jordan, Eastport, Ellsworth, Torch River Bridge |
| Elsie                       | Ashley, Chapin, Elsie, Merrill, Ovid, Pompeii, St. Johns  |
| Emmett                      | Avoca, Capac, Emmett, Goodells, Memphis, Yale   |
| Erie                        | Erie, Ida, Lambertville, Lost Peninsula, Monroe, Temperance, Toledo OH                                      |
| Fairview                    | Atlanta, Fairview, Glennie, Lewiston, Lincoln, Mio  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Fennville                   | Allegan, Fennville, Ganges, Glenn, Hamilton, Pullman, Saugatuck  |
| Fenwick                     | Belding, Fenwick, Greenville, Orleans, Palo, Sheridan, Vickeryville  |
| Fowler-Pewamo               | Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, Portland, St. Johns, Westphalia                                    |
| Fruitport                   | Coopersville, Fruitport, Grand Haven, Muskegon, Ravenna  |
| Gaines                      | Bryon, Durand, Gaines, Lennon, Linden, Rankin, Swartz Creek  |
| Ganges                      | Fennville, Ganges, Glenn, Saugatuck, Pullman   |
| Gaylord                     | Alba, Atlanta, Boyne Falls, Chester, Elmira, Gaylord, Grayling, Lakes of the North, Lewiston, Onaway, Vanderbilt   |
| Gobles                      | Allegan, Bloomingdale, Gobles, Kalamazoo, Mattawan, Otsego, Paw Paw  |
| Goodells                    | Avoca, Emmett, Goodells, Memphis, Port Huron, Smiths Creek   |
| Grand Junction              | Bangor, Bloomingdale, Grand Junction, Lacota, Pullman, South Haven   |
| Grand Ledge                 | Charlotte, DeWitt, Dimondale, Grand Ledge, Lansing, Mulliken, Portland, Potterville, St. Johns, Westphalia         |
| Grass Lake                  | Chelsea, Grass Lake, Jackson, Munith, Manchester, Napoleon   |
| Grayling                    | Chester, Gaylord, Grayling, Higgins Lake, Lakes of the North, Lewiston, Mio, Manistee River, Moorestown, Roscommon |
| Hamilton                    | Allegan, Drenthe, Fennville, Hamilton, Holland, Hopkins, Jamestown, Saugatuck, Zeeland                             |
| Harbor Beach                | Bad Axe, Harbor Beach, Minden City, Port Hope, Ubyly   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Harrisville                 | Harrisville, Lincoln, Oscoda, Ossineke  |
| Hart                        | Baldwin, Carr, Hart, Hesperia, Pentwater, Scottville, Shelby                              |
| Hartford                    | Bangor, Covert, Decatur, Dowagiac, Hartford, Lawrence, Sister Lakes, Watervliet           |
| Hemlock                     | Brant, Freeland, Hemlock, Merrill, Midland, Saginaw, St. Charles                          |
| Hesperia                    | Baldwin, Fremont, Hart, Hesperia, Holton, Shelby, White Cloud                             |
| Higgins Lake                | Grayling, Higgins Lake, Houghton Lake, Moorestown, Roscommon                              |
| Hillman                     | Alpena, Atlanta, Hillman, Lachine, Posen  |
| Holton                      | Fremont, Grant, Hesperia, Holton, Muskegon, Shelby, Twin Lake, Whitehall                  |
| Houghton Lake               | Gladwin, Harrison, Higgins Lake, Houghton Lake, Merritt, Moorestown, Roscommon, St. Helen |
| Howard City                 | Amble, Coral, Grant, Howard City, Lakeview, Morley, Newaygo, Sand Lake, Trufant           |
| Hubbard                     | Lake Alpena, Hubbard Lake, Lachine, Lincoln, Ossineke                                     |
| Hubbardston                 | Carson City, Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Muir, Palo              |
| Hudson                      | Addison, Clayton, Hudson, Morenci, Osseo, Prattville, Waldron                             |
| Ida                         | Dundee, Erie, Ida, Lambertville, Maybee, Monroe, Petersburg                               |
| Imlay City                  | Almont, Brown City, Capac, Dryden, Imlay City, Lapeer, North Branch                       |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Ithaca                      | Alma, Ashley, Breckenridge, Carson City, Ithaca, Merrill, Middleton, Pompeii, Riverdale, St. Louis  |
| Jeddo                       | Avoca, Crosswell, Jeddo, Lexington, Port Huron, Yale  |
| Kingston                    | Caro, Cass City, Clifford, Kingston, Marlette, Mayville   |
| Lachine                     | Alpena, Hillman, Hubbard Lake, Lachine, Posen   |
| Laingsburg                  | Bath, DeWitt, Laingsburg, Lansing, Ovid, Owosso, Perry, Shaftsburg, St. Johns   |
| Lakeview                    | Amble, Blanchard, Coral, Howard City, Lakeview, Mecosta, Morley, Six Lakes, Stanwood, Stanton, Trufant  |
| Lawton                      | Decatur, Kalamazoo, Lawton, Marcellus, Mattawan, Paw Paw, Schoolcraft   |
| Lewiston                    | Atlanta, Chester, Fairview, Gaylord, Lewiston, Mio, Grayling  |
| Lincoln                     | Fairview, Glennie, Harrisville, Hubbard Lake, Lincoln, Oscoda, Ossineke   |
| Linden                      | Byron, Fenton, Flint, Gaines, Howell, Linden, Rankin  |
| Long Lake                   | Alpena, Long Lake, Posen, Rogers City   |
| Lost Peninsula              | Curtis OH, Erie MI, Genoa OH, Holland OH, Lambertville MI, Lost Peninsula MI, Maumee OH, Moline OH, North Sylvania MI, Oregon OH, Perrysburg OH, Richfield Center OH, Stony Ridge OH, Swanton OH, Sylvania OH, Temperance MI, Toledo OH, Waterville OH, Whitehouse OH |
| Ludington                   | Freesoil, Ludington, Manistee, Pentwater, Scottville  |
| Maple Rapids                | Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Pompeii, St. Johns   |
| Marcellus                   | Cassopolis, Decatur, Dowagiac, Lawton, Marcellus, Schoolcraft, Three Rivers, Vandalia   |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Mattawan                    | Gobles, Kalamazoo, Lawton, Mattawan, Paw Paw, Schoolcraft  |
| Maybee                      | Carleton, Dundee, Ida, Maybee, Milan, Monroe, Willis   |
| McBride                     | Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg  |
| Memphis                     | Armada, Capac, Emmett, Goodells, Memphis, Richmond, Smiths Creek   |
| Mendon                      | Athens, Centreville, Colon, Fulton, Mendon, Three Rivers, Vicksburg  |
| Merrill                     | Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithaca, Merrill, Midland, Saginaw                                       |
| Metamora                    | Dryden, Hadley, Lapeer, Metamora, Oxford   |
| Middleton                   | Carson City, Hubbardston, Ithaca, Maple Rapids, Middleton, Pompeii   |
| Milford-<br>White Lake      | Brighton, Clarkston, Commerce, Drayton Plains, Fenton, Hartland, Holly, Milford-White Lake, Pontiac, South Lyon, Walled Lake |
| Minden                      | Deckerville, Harbor Beach, Minden City, Ubyly  |
| Mio                         | Fairview, Glennie, Grayling, Lewiston, Mio, Roscommon, Rose City   |
| Mt. Pleasant                | Blanchard, Breckenridge, Coleman, Midland, Mt. Pleasant, Rosebush, Shepherd, Weidman, Winn                                   |
| Muir                        | Ionia, Fowler-Pewamo, Hubbardston, Muir, Palo, Portland  |
| Muskegon                    | Fruitport, Grand Haven, Grant, Holton, Muskegon, Ravenna, Twin Lake, Whitehall   |
| North Branch                | Brown City, Clifford, Columbiaville, Fostoria, Imlay City, Lapeer, Marlette, Mayville, North Branch                          |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| North Sylvania              | Blissfield, Holland OH, Lambertville, Lost Peninsula MI, Maumee OH, North Sylvania MI, Perrysburg OH, Sylvania OH, Toledo OH, Whitehouse OH |
| Onaway                      | Atlanta, Cheboygan, Gaylord, Grace Harbor, Indian River, Onaway, Rogers City, Vanderbilt, Wolverine   |
| Ortonville                  | Clarkston, Goodrich, Hadley, Holly, Ortonville, Oxford, Pontiac   |
| Ossineke                    | Alpena, Harrisville, Hubbard Lake, Lincoln, Ossineke  |
| Otisville                   | Columbiaville, Clio-Mt. Morris, Davison, Flint, Millington, Otisville   |
| Ovid                        | Chapin, Elsie, Laingsburg, Ovid, Owosso, St. Johns  |
| Owosso                      | Bancroft, Chapin, Chesaning, Durand, Ovid, Owosso, Perry, Lennon, Laingsburg, New Lothrop   |
| Palo                        | Carson City, Fenwick, Hubbardston, Ionia, Muir, Orleans, Palo, Vickeryville   |
| Paw Paw                     | Bangor, Bloomingdale, Decatur, Gobles, Kalamazoo, Lawrence, Lawton, Mattawan, Paw Paw   |
| Pentwater                   | Hart, Ludington, Pentwater, Scottville  |
| Pompeii                     | Ashley, Elsie, Ithaca, Maple Rapids, Middleton, Pompeii, St. Johns  |
| Posen                       | Alpena, Hillman, Lachine, Long Lake, Posen, Rogers City   |
| Quincy                      | Allen, Coldwater, Coldwater Lake, Litchfield, Montgomery, Reading, Quincy   |
| Rankin                      | Fenton, Flint, Gaines, Grand Blanc, Linden, Rankin, Swartz Creek  |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Ravenna                     | Casnovia, Conlkin, Coopersville, Fruitport, Grand, Muskegon, Ravenna, Sparta                              |
| Reading                     | Allen, Cambria, Camden, Hillsdale, Montgomery, Reading, Quincy  |
| Remus                       | Barryton, Blanchard, Mecosta, Remus, Weidman  |
| Richmond                    | Armada, Marine City, Memphis, New Baltimore, New Haven, Richmond, Smiths Creek, St. Clair                 |
| Riverdale                   | Alma, Carson City, Crystal, Ithaca, Riverdale, Shepherd, Vestaburg, Winn                                  |
| Rogers City                 | Grace Harbor, Long Lake, Onaway, Posen, Rogers City   |
| Roscommon                   | Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen  |
| St. Johns                   | Dewitt, Elsie, Fowler-Pewamo, Grand Ledge, Laingsburg, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia |
| Saint Louis                 | Alma, Breckenridge, Ithaca, Shepherd, St. Louis   |
| Saline                      | Ann Arbor, Britton, Clinton, Manchester, Milan, Saline, Tecumseh, Ypsilanti                               |
| Saugatuck                   | Fennville, Ganges, Hamilton, Holland, Saugatuck   |
| Schoolcraft                 | Kalamazoo, Lawton, Marcellus, Mattawan, Schoolcraft, Three Rivers, Vicksburg                              |
| Shelby                      | Hart, Hesperia, Holton, Shelby, Whitehall   |
| Shepherd                    | Alma, Breckenridge, Mt. Pleasant, Riverdale, Shepherd, St. Louis, Winn                                    |
| Sheridan                    | Fenwick, Greenville, Sheridan, Sidney, Stanton, Vickeryville  |
| Sidney                      | Greenville, Sheridan, Sidney, Stanton   |

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| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>  |
|-----------------------------|--|
| Sister Lakes                | Benton Harbor, Dowagiac, Eau Claire, Hartford, Sister Lakes, Watervliet  |
| Six Lakes                   | Blanchard, Edmore, Lakeview, McBride, Six Lakes, Stanton   |
| Smiths Creek                | Goodells, Memphis, Port Huron, Richmond, Smiths Creek, St. Clair   |
| South Haven                 | Bangor, Covert, Glenn, Grand Junction, Lacota, Pullman, South Haven  |
| Stanton                     | Crystal, Greenville, Lakeview, McBride, Sheridan, Sidney, Six Lakes, Stanton, Trufant, Vickeryville                    |
| Stanwood                    | Big Rapids, Lakeview, Mecosta, Morley, Stanwood, White Cloud   |
| Sturgis                     | Burr Oak, Centreville, Colon, Constantine, Sturgis, White Pigeon   |
| Swartz Creek                | Durand, Flint, Flushing, Gaines, Lennon, Rankin, Swartz Creek  |
| Tecumseh                    | Adrian, Blissfield, Britton, Clinton, Deerfield, Saline, Tecumseh, Tipton  |
| Temperance                  | Erie, Lambertville, Lost Peninsula, Temperance, Toledo OH  |
| Three Rivers                | Centreville, Constantine, Marcellus, Mendon, Schoolcraft, Three Rivers, Vandalia, Vicksburg                            |
| Tipton                      | Adrian, Clinton, Brooklyn, Manchester, Onsted, Tecumseh, Tipton  |
| Torch River<br>Bridge       | Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Torch River Bridge, Williamsburg |

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## SECTION 5 - SERVICE AREAS, CONT'D

## 5.2 Local Calling Areas (Cont'd)

## 5.2.1 Traditional Verizon North, Inc. Exchanges (Cont'd)

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Twin Lake                   | Muskegon, Holton, Twin Lake, Whitehall  |
| Union                       | Constantine, Edwardsburg, Elkhart, IN, Union, Vandalia, White Pigeon              |
| Union City                  | Athens, Battle Creek, Bronson, Burlington, Coldwater, Colon, Tekonsha, Union City |
| Vandalia                    | Cassopolis, Constantine, Edwardsburg, Marcellus, Three Rivers, Union, Vandalia    |
| Vanderbilt                  | Boyne Falls, Gaylord, Onaway, Wolverine, Vanderbilt                               |
| Vestaburg                   | Crystal, Edmore, McBride, Riverdale, Vestaburg, Winn                              |
| Weidman                     | Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman              |
| Whitehall                   | Muskegon, Holton, Shelby, Twin Lake, Whitehall                                    |
| White Pigeon                | Constantine, Sturgis, Union, White Pigeon   |
| Williamston                 | Bell Oak, Dansville, Lansing, Mason, Perry, Shaftsbury, Webberville, Williamston  |
| Woodland                    | Hastings, Lake Odessa, Nashville, Sunfield, Woodland, Vermontville,               |
| Yale                        | Avoca, Brown City, Capac, Crosswell, Emmett, Jeddo, Peck, Yale                    |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.2 Traditional Verizon North Systems Exchanges**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Addison                     | Addison, Adrian, Brooklyn, Bundy Hill, Hudson, Clayton, North Adams, Onsted, Osseo                  |
| Alger                       | Alger, Prescott, Sterling, West Branch  |
| Baroda                      | Baroda, Berrien Springs, Bridgman, Buchanan, Sawyer, St. Joseph, Galien                             |
| Bridgman                    | Baroda, Bridgman, Sawyer, St. Joseph  |
| Burlington                  | Battle Creek, Burlington, Marshall, Tekonsha, Union City  |
| Fitchburg                   | Dansville, Fitchburg, Gregory, Jackson, Leslie, Munith, Stockbridge                                 |
| Glenn                       | Fennville, Ganges, Glenn, Pullman, South Haven  |
| Gregory                     | Chelsea, Fitchburg, Fowlerville, Gregory, Pinckney, Stockbridge                                     |
| Homer                       | Albion, Concord, Homer, Litchfield, Marshall, Tekonsha  |
| Lacota                      | Bangor, Grand Junction, Lacota, Pullman, South Haven  |
| Lambertville                | Blissfield, Erie, Ida, Lambertville, Lost Peninsula, North Sylvania, Petersburg, Temperance, Toledo |
| Lawrence                    | Bangor, Decatur, Dowagiac, Lawrence, Hartford, Paw Paw  |
| Lupton                      | Hale, Lupton, Prescott, Rose City, Sixty Lakes, West Branch   |
| Morenci                     | Clayton, Hudson, Morenci, Sand Creek, Waldron, Chesterfield, OH                                     |

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**SECTION 5 - SERVICE AREAS, CONT'D****5.2 Local Calling Areas (Cont'd)****5.2.2 Traditional Verizon North Systems Exchanges (Cont'd)**

| <b>Exchange<br/>or Zone</b> | <b>Local Calling Area</b>   |
|-----------------------------|---|
| Munith                      | Chelsea, Fitchburg, Grass Lake, Jackson, Munith, Stockbridge                                  |
| Onondaga                    | Eaton Rapids, Leslie, Mason, Onondaga, Rives Junction, Springport                             |
| Parma                       | Albion, Concord, Jackson, Parma, Rives Junction, Springport                                   |
| Prescott                    | Alger, Hale, Lupton, Omer, Prescott, Sterling, Twining, West Branch, Whittemore               |
| Pullman                     | Allegan, Bloomingdale, Fennville, Ganges, Glenn, Grand Junction, Lacota, Pullman, South Haven |
| Rives Junction              | Jackson, Leslie, Onondaga, Parma, Rives Junction, Springport                                  |
| Rose City Lupton,           | Mio, Rose City, Sixty Lakes, West Branch  |
| Sawyer                      | Baroda, Bridgman, Galien, New Buffalo, Sawyer, Three Oaks                                     |
| Sterling                    | Alger, Omer, Prescott, Standish, Sterling   |
| Stockbridge                 | Chelsea, Dansville, Fitchburg, Fowlerville, Gregory, Munith, Stockbridge, Webberville         |
| Tekonsha                    | Burlington, Coldwater, Homer, Litchfield, Marshall, Tekonsha, Union City                      |
| Webberville                 | Bell Oak, Dansville, Fowlerville, Stockbridge, Webberville, Williamston                       |

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## SECTION 5 - SERVICE AREAS, CONT'D

**5.3. List of Cities, Villages, and Townships**

The following list of exchanges and zones shows, by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each exchange or zone. (Villages are indicated by "Vill" and Townships are indicated by "Twp." In Section 5.3, cities and villages may combined as "City/Vill.")

**5.3.1. Traditional AT&T Michigan Exchanges**

|                 |                    |                   |
|-----------------|--------------------|-------------------|
| ADA ZONE        | ALGONAC EXCHANGE   | ANN ARBOR         |
| Kent County     | St. Clair County   | EXCHANGE          |
| Twp Ada         | City Algonac       | City Ann Arbor    |
| Twp Cannon      | Twp Clay           | Vill Barton Hills |
| Twp Vergennes   | Twp Cotterellville | Twp Ann Arbor     |
|                 |                    | Twp Freedom       |
|                 |                    | Twp Lima          |
|                 |                    | Twp Lodi          |
|                 |                    | Twp Northfield    |
|                 |                    | Twp Pittsfield    |
|                 |                    | Twp Salem         |
|                 |                    | Twp Scio          |
|                 |                    | Twp Superior      |
|                 |                    | Twp Webster       |
|                 |                    |                   |
| AKRON EXCHANGE  | ALTO ZONE          |                   |
| Tuscola County  | Ionia County       |                   |
| Vill Akron      | Twp Boston         |                   |
| Twp Akron       | Twp Campbell       |                   |
| Twp Fairgrove   | Kent County        |                   |
| Twp Gilford     | Twp Bowne          |                   |
| Twp Wisner      | Twp Caledonia      |                   |
|                 | Twp Cascade        |                   |
|                 | Twp Lowell         |                   |
|                 |                    |                   |
| ALBION EXCHANGE | AMASA EXCHANGE     | APPLEGATE         |
| Calhoun County  | Iron County        | EXCHANGE          |
| City Albion     | Twp Bates          | Sanilac County    |
| Twp Albion      | Twp Crystal Falls  | Vill Applegate    |
| Twp Clarence    | Twp Hematite       | Twp Buel          |
| Twp Eckford     |                    | Twp Lexington     |
| Twp Marengo     |                    | Twp Sanilac       |
| Twp Sheridan    |                    | Twp Washington    |
| Jackson County  |                    |                   |
| Twp Concord     |                    |                   |
| Twp Parma       |                    |                   |

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## SECTION 5 - SERVICE AREAS, CONT'D

## 5.3. List of Cities, Villages, and Townships (Cont'd)

## 5.3.1. Traditional AT&amp;T Michigan Exchanges (Cont'd)

|   |  |  |
|---|--|--|
| ARMADA EXCHANGE<br>Macomb County<br>Vill Armada<br>Twp Armada<br>Twp Lenox<br>Twp Ray<br>Twp Richmond<br>St. Clair County<br>Twp Berlin<br>Twp Riley                                  | AUBURN HEIGHTS ZONE<br>Oakland County<br>City Auburn Hills<br>City Rochester Hills<br>Twp Bloomfield   | BARK RIVER EXCHANGE<br>Delta County<br>Twp Bark River<br>Twp Escanaba<br>Twp Ford River<br>Menominee County<br>Twp Harris  |
| ATHENS EXCHANGE<br>Branch County<br>Twp Sherwood<br>Calhoun County<br>Vill Athens<br>Twp Athens<br>Twp Leroy<br>Kalamazoo County<br>Twp Wakeshma<br>St. Joseph County<br>Twp Leonidas | BAD AXE EXCHANGE<br>Huron County<br>City Bad Axe<br>Twp Bingham<br>Twp Bloomfield<br>Twp Colfax<br>Twp Lincoln<br>Twp Meade<br>Twp Sheridan<br>Twp Siegel<br>Twp Verona  | BATTLE CREEK<br>EXCHANGE<br>Barry County<br>Twp Assyria<br>Twp Johnstown<br>Calhoun County<br>City Battle Creek<br>City Springfield<br>Twp Bedford<br>Twp Convis<br>Twp Emmett<br>Twp Fredonia<br>Twp Leroy<br>Twp Marshall<br>Twp Newton<br>Twp Pennfield<br>Kalamazoo County<br>Twp Charleston |
| AUBURN EXCHANGE<br>Bay County<br>City of Auburn<br>Twp Beaver<br>Twp Monitor<br>Twp Williams<br>Saginaw County<br>Twp Tittabawassee   | BALDWIN EXCHANGE<br>Lake County<br>Vill Baldwin<br>Twp Cherry Valley<br>Twp Peacock<br>Twp Pleasant Plains<br>Twp Webber<br>Twp Yates<br>Newaygo County<br>Twp Home<br>Twp Lilley<br>Twp Merrill<br>Twp Monroe |  |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|   |   |  |
|---|---|--|
| <p><b>BAY CITY EXCHANGE</b><br/>Bay County<br/>City Bay City<br/>City Essexville<br/>Twp Bangor<br/>Twp Frankenlust<br/>Twp Hampton<br/>Twp Kawkawlin<br/>Twp Monitor<br/>Twp Portsmouth<br/>Saginaw County<br/>Twp Buena Vista<br/>Tuscola County<br/>Twp Wisner</p> | <p><b>BELDING EXCHANGE</b><br/>Ionia County<br/>City Belding<br/>Twp Keene<br/>Twp Orleans<br/>Twp Otisco<br/>Kent County<br/>Twp Grattan<br/>Twp Oakfield<br/>Twp Vergennes<br/>Montcalm County<br/>Twp Eureka<br/>Twp Fairplain</p> | <p><b>BENTON HARBOR EXCHANGE</b><br/>Berrien County<br/>City Benton Harbor<br/>Twp Bainbridge<br/>Twp Benton<br/>Twp Hagar<br/>Twp Pipestone<br/>Twp St. Joseph<br/>Twp Sodus<br/>Van Buren County<br/>Twp Covert<br/>Twp Keeler</p> |
| <p><b>BAY PORT EXCHANGE</b><br/>Huron County<br/>Twp Fairhaven<br/>Twp McKinley<br/>Twp Winsor</p>  | <p><b>BELLEVILLE EXCHANGE</b><br/>Wayne County<br/>City Belleville<br/>Twp Sumpter<br/>Twp Van Buren</p>  | <p><b>BERGLAND EXCHANGE</b><br/>Gogebic County<br/>Twp Wakefield<br/>Ontonagon County<br/>Twp Bergland<br/>Twp Matchwood</p>   |
| <p><b>BEAVERTON EXCHANGE</b><br/>Clare County<br/>Twp Arthur<br/>Gladwin County<br/>City Beaverton<br/>Twp Beaverton<br/>Twp Billings<br/>Twp Buckeye<br/>Twp Grout<br/>Twp Tobacco</p>   | <p><b>BELLEVUE EXCHANGE</b><br/>Barry County<br/>Twp Assyria<br/>Calhoun County<br/>Twp Convis<br/>Twp Pennfield<br/>Eaton County<br/>Vill Bellevue<br/>Twp Bellevue<br/>Twp Kalamo</p>   | <p><b>BERRIEN SPRINGS EXCHANGE</b><br/>Berrien County<br/>Vill Berrien Springs<br/>Twp Baroda<br/>Twp Berrien<br/>Twp Oronoko</p>  |
|   |   | <p><b>BESSEMER EXCHANGE</b><br/>Gogebic County<br/>City Bessemer<br/>Twp Bessemer<br/>Twp Erwin</p>  |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|   |  |  |
|---|--|--|
| <p><b>BEULAH EXCHANGE</b><br/>Benzie County<br/>Vill Benzonia<br/>Vill Beulah<br/>Twp Benzonia<br/>Twp Blaine<br/>Twp Crystal lake<br/>Twp Gilmore<br/>Twp Homestead<br/>Twp Joyfield<br/>Twp Lake<br/>TwpWeldon</p>  | <p><b>BIRCH RUN EXCHANGE</b><br/>Genesee County<br/>Twp Vienna<br/>Saginaw County<br/>Vill Birch Run<br/>Twp Birch Run<br/>Twp Taymouth</p> <p><b>BIRMINGHAM ZONE</b><br/>Oakland County<br/>City Birmingham<br/>City Bloomfield Hills<br/>City Southfield<br/>City Troy<br/>Vill Beverly Hills<br/>Vill Bingham Farms<br/>Twp Bloomfield<br/>Twp Southfield</p> | <p><b>BREVORT EXCHANGE</b><br/>Mackinac County<br/>Twp Hendricks<br/>Twp Hudson<br/>Twp Moran</p> <p><b>BRIGHTON EXCHANGE</b><br/>Livingston County<br/>City Brighton<br/>Twp Brighton<br/>Twp Genoa<br/>Twp Green Oak<br/>Twp Hamburg<br/>Twp Hartland<br/>Twp Oceola</p> <p><b>BUCHANAN EXCHANGE</b><br/>Berrien County<br/>City Buchanan<br/>Twp Berrien<br/>Twp Bertrand<br/>Twp Buchanan<br/>Twp Niles<br/>Twp Weesaw</p> |
| <p><b>BIG BAY EXCHANGE</b><br/>Marquette County<br/>Twp Ishpeming<br/>Twp Marquette<br/>Twp Powell</p>  | <p><b>BOYNE CITY EXCHANGE</b><br/>Antrim County<br/>Twp Jordan<br/>Twp Warner</p> <p>Charlevoix County<br/>City Boyne City<br/>Twp Bay<br/>Twp Boyne Valley<br/>Twp Evangeline<br/>Twp Eveline<br/>Twp Hayes<br/>Twp Melrose<br/>Twp South Arm<br/>Twp Wilson</p>  | <p><b>BYRON EXCHANGE</b><br/>Genesee County<br/>Twp Argentine<br/>Livingston County<br/>Twp Cohoctah<br/>Twp Deerfield<br/>Shiawassee County<br/>Vill Byron<br/>Twp Burns</p>  |
| <p><b>BIG RAPIDS EXCHANGE</b><br/>Mecosta County<br/>City Big Rapids<br/>Twp Austin<br/>Twp Big Rapids<br/>Twp Colfax<br/>Twp Grant<br/>Twp Green<br/>Twp Mecosta</p> <p>Newaygo County<br/>Twp Barton<br/>Twp Goodwell<br/>Twp Home<br/>Twp Monroe<br/>Twp Norwich</p> |  |  |

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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)

BYRON CENTER ZONE

Allegan County  
Twp Dorr  
Kent County  
Twp Byron

CADILLAC EXCHANGE

Missaukee County  
Twp Caldwell  
Twp Lake  
Twp Richland  
Osceola County  
Twp Sherman  
Wexford County  
City Cadillac  
Twp Antioch  
Twp Boon  
Twp Cherry Grove  
Twp Clam Lake  
Twp Colfax  
Twp Haring  
Twp Henderson  
Twp Selma

CALEDONIA ZONE

Allegan County  
Twp Leighton  
Barry County  
Twp Thornapple  
Kent County  
Vill Caledonia  
Twp Bowne  
Twp Caledonia  
Twp Gaines

CALUMET EXCHANGE

Houghton County  
Vill Calumet  
Vill Copper City  
Vill Laurium  
Twp Calumet  
Twp Franklin  
Twp Hancock  
Twp Osceola  
Twp Schoolcraft  
Twp Torch Lake  
Keweenaw County  
Vill Ahmeek  
Twp Allouez  
Twp Eagle Harbor  
Twp Grant  
Twp Houghton  
Twp Sherman

CARLETON EXCHANGE

Monroe County  
Vill Carleton  
Twp Ash  
Twp Exeter  
Wayne County  
Twp Huron  
Twp Sumpter

CARSONVILLE

EXCHANGE  
Sanilac County  
Vill Carsonville  
Twp Bridgehampton  
Twp Sanilac  
Twp Washington

CASNOVIA EXCHANGE

Kent County  
Vill Casnovia  
Twp Sparta  
Twp Tyrone  
Muskegon County  
Twp Casnovia  
Ottawa County  
Twp Chester

CEDAR SPRINGS  
EXCHANGE

Kent County  
City Cedar Springs  
Twp Algoma  
Twp Courtland  
Twp Nelson  
Twp Oakfield  
Twp Solon  
Twp Spencer

CENTER LINE ZONE

Macomb County  
City Center Line  
City Warren

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**SECTION 5 - SERVICE AREAS, CONT'D****5.3. List of Cities, Villages, and Townships (Cont'd)****5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|                          |                           |                         |
|--------------------------|---------------------------|-------------------------|
| <b>CHAMPION EXCHANGE</b> | <b>CHARLOTTE EXCHANGE</b> | <b>CHELSEA EXCHANGE</b> |
| Marquette County         | Calhoun County            | Jackson County          |
| Twp Champion             | Twp Clarence              | Twp Grass Lake          |
| Twp Humboldt             | Twp Lee                   | Twp Waterloo            |
| Twp Michigamme           | Eaton County              | Washtenaw County        |
| Twp Republic             | City Charlotte            | Vill Chelsea            |
|                          | Twp Bellevue              | Twp Dexter              |
| <b>CHANNING EXCHANGE</b> | Twp Benton                | Twp Freedom             |
| Dickinson County         | Twp Brookfield            | Twp Lima                |
| Twp Felch                | Twp Carmel                | Twp Lyndon              |
| Twp Sagola               | Twp Chester               | Twp Sharon              |
| Iron County              | Twp Eaton                 | Twp Sylvan              |
| Twp Mansfield            | Twp Kalamo                |                         |
| Twp Mastodon             | Twp Oneida                | <b>CLARE EXCHANGE</b>   |
|                          | Twp Roxand                | Clare County            |
| <b>CHARLEVOIX</b>        | Twp Vermontville          | City Clare              |
| <b>EXCHANGE</b>          | Twp Walton                | Twp Arthur              |
| Charlevoix County        |                           | Twp Grant               |
| City Charlevoix          | <b>CHEBOYGAN</b>          | Twp Hatton              |
| Twp Charlevoix           | <b>EXCHANGE</b>           | Twp Lincoln             |
| Twp Eveline              | Cheboygan County          | Twp Sheridan            |
| Twp Hayes                | City Cheboygan            | Isabella County         |
| Twp Marion               | Twp Aloha                 | Twp Vernon              |
| Twp Norwood              | Twp Beaugrand             | Twp Wise                |
|                          | Twp Benton                |                         |
|                          | Twp Grant                 | <b>CLARK LAKE</b>       |
|                          | Twp Hebron                | <b>EXCHANGE</b>         |
|                          | Twp Iverness              | Hillsdale County        |
|                          | Twp Mackinaw              | Twp Somerset            |
|                          | Twp Mullett               | Jackson County          |
|                          | Twp Munro                 | Twp Columbia            |
|                          |                           | Twp Liberty             |
|                          |                           | Twp Napoleon            |

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5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)

CLARKSTON ZONE

Oakland County  
Vill Clarkston  
Twp Brandon  
Twp Groveland  
Twp Independence  
Twp Orion  
Twp Springfield  
Twp White Lake

CLARKSVILLE  
EXCHANGE

Ionia County  
Vill Clarksville  
Twp Berlin  
Twp Boston  
Twp Campbell  
Twp Odessa

CLIO-MT. MORRIS  
EXCHANGE

Genesee County  
City Clio  
City Mt. Morris  
Twp Genesee  
Twp Mt. Morris  
Twp Richfield  
Twp Thetford  
Twp Vienna

COLEMAN EXCHANGE

Clare County  
Twp Sheridan  
Gladwin County  
Twp Beaverton  
Twp Tobacco  
Isabella County  
Twp Denver  
Twp Wise  
Midland County  
City Coleman  
Twp Edenville  
Twp Geneva  
Twp Greendale  
Twp Jerome  
Twp Warren

COLOMA EXCHANGE

Berrien County  
City Coloma  
Twp Bainbridge  
Twp Coloma  
Twp Hagar  
Twp Watervliet  
Van Buren County  
Twp Covert

COMMERCE ZONE

Oakland County  
Twp Commerce  
Twp Waterford  
Twp West Bloomfield  
Twp White Lake

CORAL EXCHANGE

Montcalm County  
Twp Maple Valley  
Twp Pine  
Twp Winfield

CORNELL EXCHANGE

Delta County  
Twp Baldwin  
Twp Cornell  
Twp Escanaba  
Marquette County  
Twp Wells

CROSWELL EXCHANGE

Sanilac County  
City Crosswell  
Twp Buel  
Twp Fremont  
Twp Lexington  
Twp Worth

CRYSTAL FALLS  
EXCHANGE

Iron County  
City Crystal Falls  
Vill Alpha  
Twp Crystal Falls  
Twp Mansfield  
Twp Mastodon



**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|  |   |   |
|--|---|---|
| <p>DUTTON ZONE<br/>                 Kent County<br/>                     City Kentwood<br/>                     Twp Caledonia<br/>                     Twp Cascade<br/>                     Twp Gaines</p> <p>EAST JORDAN<br/>                 EXCHANGE<br/>                 Antrim County<br/>                     Twp Echo<br/>                     Twp Jordan<br/>                 Charlevoix County<br/>                     City East Jordan<br/>                     Twp Eveline<br/>                     Twp South Arm<br/>                     Twp Wilson</p> <p>EAST TAWAS<br/>                 EXCHANGE<br/>                 Arenac County<br/>                     Twp Whitney<br/>                 Iosco County<br/>                     City East Tawas<br/>                     City Tawas City<br/>                     Twp Alabaster<br/>                     Twp Baldwin<br/>                     Twp Grant<br/>                     Twp Oscoda<br/>                     Twp Sherman<br/>                     Twp Tawas<br/>                     Twp Wilber</p> | <p>EATON RAPIDS<br/>                 EXCHANGE<br/>                 Eaton County<br/>                     City Eaton Rapids<br/>                     Twp Brookfield<br/>                     Twp Eaton<br/>                     Twp Eaton Rapids<br/>                     Twp Hamlin<br/>                 Ingham County<br/>                     Twp Aurelius<br/>                     Twp Onondaga</p> <p>EAU CLAIRE EXCHANGE<br/>                 Berrien County<br/>                     Vill Eau Claire<br/>                     Twp Berrien<br/>                     Twp Pipestone<br/>                     Twp Sodus</p> <p>ELK RAPIDS EXCHANGE<br/>                 Antrim County<br/>                     Vill Elk Rapids<br/>                     Twp Elk Rapids<br/>                     Twp Milton<br/>                     Twp Torch Lake<br/>                 Grand Traverse County<br/>                     Twp Acme<br/>                     Twp Whitewater</p> | <p>ENGADINE EXCHANGE<br/>                 Luce County<br/>                     Twp Lakefield<br/>                     Twp Pentland<br/>                 Mackinac County<br/>                     Twp Garfield<br/>                     Twp Hudson<br/>                     Twp Newton<br/>                     Twp Portage</p> <p>ESCANABA EXCHANGE<br/>                 Delta County<br/>                     City Escanaba<br/>                     Twp Bark River<br/>                     Twp Escanaba<br/>                     Twp Ford River<br/>                     Twp Wells<br/>                 Menominee County<br/>                     Twp Cedarville</p> |
|--|---|---|

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|                       |                   |                       |
|-----------------------|-------------------|-----------------------|
| EVART EXCHANGE        | FARWELL EXCHANGE  | FIFE LAKE EXCHANGE    |
| Clare County          | Clare County      | Grand Traverse County |
| Twp Freeman           | Vill Farwell      | Vill Fife Lake        |
| Mecosta county        | Twp Freeman       | Twp Fife Lake         |
| Twp Chippewa          | Twp Garfield      | Kalkaska County       |
| Twp Fork              | Twp Grant         | Twp Garfield          |
| Twp Grant             | Twp Lincoln       | Twp Springfield       |
| Osceloa County        | Twp Surrey        | Missaukee County      |
| City Evert            | Isabella County   | Twp Bloomfield        |
| Twp Cedar             | Twp Coldwater     | Wexford County        |
| Twp Evert             | Twp Gilmore       | Twp Liberty           |
| Twp Hartwick          | Twp Nottawa       |                       |
| Twp Hersey            |                   | FLAT ROCK EXCHANGE    |
| Twp Middle Branch     | FENTON EXCHANGE   | Monroe County         |
| Twp Orient            | Genesee County    | Twp Ash               |
| Twp Osceola           | City Fenton       | Twp Berlin            |
| Twp Rose Lake         | Twp Fenton        | Wayne County          |
| Twp Sylvan            | Twp Grand Blanc   | City Flat Rock        |
|                       | Twp Mundy         | City Woodhaven        |
| FAIRGROVE EXCHANGE    | Livingston County | Twp Brownstown        |
| Tuscola County        | Twp Deerfield     | Twp Huron             |
| Vill Fairgrove        | Twp Hartland      |                       |
| Twp Fairgrove         | Twp Oceola        | FLINT EXCHANGE        |
| Twp Gilford           | Twp Tyrone        | Genesee County        |
| Twp Juniata           | Oakland County    | City Burton           |
| Twp Wisner            | Twp Holly         | City Flint            |
|                       | Twp Rose          | City Swartz Creek     |
| FARMINGTON ZONE       |                   | Twp Davison           |
| Oakland County        |                   | Twp Flint             |
| City Farmington       |                   | Twp Genesee           |
| City Farmington Hills |                   | Twp Grand Blanc       |
| City Novi             |                   | Twp Mt. Morris        |
| Wayne County          |                   | Twp Mundy             |
| City Livonia          |                   |                       |

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5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)

FLUSHING EXCHANGE

Genesee County  
City Flushing  
Twp Clayton  
Twp Flushing  
Twp Mt. Morris  
Shiawassee County  
Twp Hazelton

FOUNTAIN EXCHANGE

Mason County  
Vill Fountain  
Twp Sheridan  
Twp Sherman

FOWLERVILLE EXCHANGE

Ingham County  
Twp White Oak  
Livingston County  
Vill Fowlerville  
Twp Cohoctah  
Twp Conway  
Twp Handy  
Twp Howell  
Twp Iosco  
Twp Unadilla

FRANKENMUTH EXCHANGE

Saginaw County  
City Frankenmuth  
Twp Birch Run  
Twp Blumfield  
Twp Bridgeport  
Twp Frankenmuth  
Tuscola County  
Twp Denmark  
Twp Tuscola

FRANKFORT EXCHANGE

Benzie County  
City Frankfort  
Vill Elberta  
Twp Blaine  
Twp Crystal lake  
Twp Gilmore  
Twp Lake

FREELAND EXCHANGE

Midland County  
Twp Ingersoll  
Saginaw County  
Twp Kochville  
Twp Richland  
Twp Thomas  
Twp Tittabawassee

FREEPORT EXCHANGE

Barry County  
Vill Freeport  
Twp Carlton  
Twp Irving  
Ionia County  
Twp Campbell  
Kent County  
Twp Bowne

FREESOIL EXCHANGE

Mason County  
Vill Freesoil  
Twp Freesoil  
Twp Grant  
Twp Meade

FREMONT EXCHANGE

Muskegon County  
Twp Holton  
Newaygo County  
City Fremont  
Twp Ashland  
Twp Bridgeton  
Twp Dayton  
Twp Denver  
Twp Garfield  
Twp Lincoln  
Twp Sheridan  
Twp Sherman  
Oceana County  
Twp Greenwood

**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|  |  |   |
|--|--|---|
| FULTON EXCHANGE<br>Kalamazoo County<br>Twp Climax<br>Twp Wakeshma  | GLADSTONE EXCHANGE<br>Delta County<br>City Gladstone<br>Twp Baldwin<br>Twp Brampton<br>Twp Escanaba<br>Twp Wells   | GRAND BLANC EXCHANGE<br>Genesee County<br>City Grand Blanc<br>Twp Atlas<br>Twp Grand Blanc<br>Twp Mundy<br>Oakland County<br>Twp Holly  |
| GAGETOWN EXCHANGE<br>Huron County<br>Twp Brookfield<br>Twp Grant<br>Tuscola County<br>Vill Gagetown<br>Twp Columbia<br>Twp Elkland<br>Twp Elmwood    | GLADWIN EXCHANGE<br>Clare County<br>Twp Arthur<br>Twp Franklin<br>Twp Hamilton<br>Gladwin County<br>City Gladwin<br>Twp Billings<br>Twp Buckeye<br>Twp Butman<br>Twp Clement<br>Twp Gladwin<br>Twp Grout<br>Twp Hay<br>Twp Sage<br>Twp Secord<br>Twp Sherman | GRAND HAVEN EXCHANGE<br>Muskegon County<br>City Norton Shores<br>Twp Fruitport<br>Ottawa County<br>City Ferrysburg<br>City Grand Haven<br>Vill Spring Lake<br>Twp Allendale<br>Twp Crockery<br>Twp Grand Haven<br>Twp Port Sheldon<br>Twp Robinson<br>Twp Spring Lake |
| GALESBURG EXCHANGE<br>Kalamazoo County<br>City Galesburg<br>Twp Charleston<br>Twp Climax<br>Twp Comstock<br>Twp Pavilion<br>Twp Richland<br>Twp Ross | Roscommon County<br>Twp Nester   |   |
| GALIEN EXCHANGE<br>Berrien County<br>Vill Galien<br>Twp Bertrand<br>Twp Galien<br>Twp Weesaw   |  |   |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|                          |                            |                           |
|--------------------------|----------------------------|---------------------------|
| <b>GRAND RAPIDS ZONE</b> | <b>GRATTAN ZONE</b>        | <b>HARRIETTA EXCHANGE</b> |
| Kent County              | Kent County                | Manistee County           |
| City East Grand          | Twp Cannon                 | Twp Dickson               |
| Rapids                   | Twp Grattan                | Wexford County            |
| City Grand Rapids        | Twp Oakfield               | Vill Harrietta            |
| City Grandville          |                            | Twp Boon                  |
| City Kentwood            | <b>GREENVILLE EXCHANGE</b> | Twp Slagle                |
| City Walker              | Kent County                | Twp Springville           |
| City Wyoming             | Twp Oakfield               |                           |
| Twp Ada                  | Twp Spencer                | <b>HARRISON EXCHANGE</b>  |
| Twp Alpine               | Montcalm County            | Clare County              |
| Twp Byron                | City Greenville            | City Harrison             |
| Twp Cannon               | Twp Eureka                 | Twp Arthur                |
| Twp Cascade              | Twp Fairplain              | Twp Franklin              |
| Twp Gaines               | Twp Montcalm               | Twp Frost                 |
| Twp Grand Rapids         | Twp Sidney                 | Twp Greenwood             |
| Twp Plainfield           |                            | Twp Hamilton              |
| Ottawa County            | <b>GWINN EXCHANGE</b>      | Twp Hatton                |
| Twp Georgetown           | Marquette County           | Twp Hayes                 |
| Twp Jamestown            | Twp Forsyth                | Twp Lincoln               |
| Twp Tallmadge            | Twp Sands                  | Twp Redding               |
|                          | Twp West Branch            | Twp Summerfield           |
| <b>GRANT EXCHANGE</b>    |                            | Twp Winterfield           |
| Muskegon County          | <b>HARBOR SPRINGS</b>      |                           |
| Twp Casnovia             | <b>EXCHANGE</b>            | <b>HARTLAND EXCHANGE</b>  |
| Twp Moorland             | Emmet County               | Livingston County         |
| Newaygo County           | City Harbor Springs        | Twp Brighton              |
| City Grant               | Twp Center                 | Twp Hartland              |
| Twp Ashland              | Twp Cross Village          | Twp Tyrone                |
| Twp Bridgeton            | Twp Friendship             |                           |
| Twp Brooks               | Twp Little Traverse        |                           |
| Twp Ensley               | Twp Pleasant View          |                           |
| Twp Garfield             | Twp Readmond               |                           |
| Twp Grant                | Twp West Traverse          |                           |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|  |   |   |
|--|---|---|
| <p><b>HASTINGS EXCHANGE</b><br/>Barry County<br/>City Hastings<br/>Twp Baltimore<br/>Twp Carlton<br/>Twp Castleton<br/>Twp Hastings<br/>Twp Hope<br/>Twp Irving<br/>Twp Rutland<br/>Twp Yankee Springs</p> | <p><b>HOLLAND EXCHANGE</b><br/>Allegan County<br/>Twp Filmore<br/>Twp Laketown<br/>Ottawa County<br/>City Holland<br/>Twp Holland<br/>Twp Olive<br/>Twp Park<br/>Twp Port Sheldon</p> | <p><b>HOUGHTON EXCHANGE</b><br/>Houghton County<br/>City Hancock<br/>City Houghton<br/>Vill South Range<br/>Twp Adams<br/>Twp Calumet<br/>Twp Chassell<br/>Twp Franklin<br/>Twp Hancock<br/>Twp Osceola<br/>Twp Portage<br/>Twp Quincy<br/>Twp Stanton<br/>Twp Torch Lake</p> |
| <p><b>HERMANVILLE EXCHANGE</b><br/>Menominee County<br/>Twp Meyer</p>  | <p><b>HOLLY EXCHANGE</b><br/>Oakland County<br/>Vill Holly<br/>Twp Groveland<br/>Twp Holly<br/>Twp Rose<br/>Twp Springfield</p>   | <p><b>HOWELL EXCHANGE</b><br/>Livingston County<br/>City Howell<br/>Twp Cohoctah<br/>Twp Deerfield<br/>Twp Genoa<br/>Twp Hartland<br/>Twp Howell<br/>Twp Iosco<br/>Twp Marion<br/>Twp Oceola</p>  |
| <p><b>HILLSDALE EXCHANGE</b><br/>Hillsdale County<br/>City Hillsdale<br/>Twp Adams<br/>Twp Allen<br/>Twp Cambria<br/>Twp Fayette<br/>Twp Hillsdale<br/>Twp Jefferson<br/>Twp Reading</p>                   | <p><b>HOLT EXCHANGE</b><br/>Ingham County<br/>City<br/>Twp Alaiedon<br/>Twp Delhi</p>   |   |
|  | <p><b>HOPKIINS EXCHANGE</b><br/>Allegan County<br/>Vill Hopkins<br/>Twp Dorr<br/>Twp Hopkins<br/>Twp Monterey<br/>Twp Salem<br/>Twp Watson</p>  |   |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

HUDSONVILLE ZONE  
Ottawa County  
City Hudsonville  
Twp Blendon  
Twp Georgetown  
Twp Jamestown  
Twp Zeeland

INDIAN RIVER  
EXCHANGE  
Cheboygan County  
Twp Burt  
Twp Ellis  
Twp Iverness  
Twp Koehler  
Twp Mentor  
Twp Mullett  
Twp Munro  
Twp Tuscarora  
Twp Walker  
Twp Waverly

INTERLOCHEN  
EXCHANGE  
Grand Traverse County  
Twp Blair  
Twp Grant  
Twp Green lake

IONIA EXCHANGE  
Ionia County  
City Ionia  
Twp Berlin  
Twp Easton  
Twp Ionia  
Twp Orange  
Twp Orleans  
Twp Ronald

IRON MOUNTAIN  
EXCHANGE  
Dickinson County  
City Iron Mountain  
City Kingsford  
Twp Breitung

IRON RIVER EXCHANGE  
Iron County  
City Caspian  
City Gastra  
City Iron River  
City Stambaugh  
Vill Mineral Hills  
Twp Bates  
Twp Crystal Falls  
Twp Iron River  
Twp Mastodon  
Twp Stambaugh

IRONS EXCHANGE  
Twp Eden  
Twp Elk  
Twp Newkirk  
Twp Peacock  
Twp Sauble

IRONWOOD EXCHANGE  
Gogebic County  
City Ironwood  
Twp Bessemer  
Twp Erwin  
Twp Ironwood

ISHPEMING EXCHANGE  
Marquette County  
City Ishpeming  
Twp Ely  
Twp Ishpeming  
Twp Tilden

JACKSON EXCHANGE  
Jackson County  
City Jackson  
Twp Blackman  
Twp Henrietta  
Twp Leoni  
Twp Liberty  
Twp Napoleon  
Twp Rives  
Twp Sandstone  
Twp Spring Arbor  
Twp Summit  
Twp Tompkins

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**SECTION 5 - SERVICE AREAS, CONT'D****5.3. List of Cities, Villages, and Townships (Cont'd)****5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|                            |                               |                             |
|----------------------------|-------------------------------|-----------------------------|
| <b>JAMESTOWN ZONE</b>      | <b>KALKASKA EXCHANGE</b>      | <b>LAKE LINDEN EXCHANGE</b> |
| Allegan County             | Kalkaska County               | Houghton County             |
| Twp Salem                  | Vill Kalkaska                 | Vill Lake Linden            |
| Ottawa County              | Twp Bear Lake                 | Twp Calumet                 |
| Twp Jamestown              | Twp Blue Lake                 | Twp Osceola                 |
| Twp Zeeland                | Twp Clearwater                | Twp Schoolcraft             |
|                            | Twp Cold Springs              | Twp Torch Lake              |
| <b>JONESVILLE EXCHANGE</b> | Twp Excelsior                 | Keweenaw County             |
| Hillsdale County           | Twp Garfield                  | Twp Grant                   |
| Vill Jonesville            | Twp Kalkaska                  | Twp Sherman                 |
| Twp Adams                  | Twp Oliver                    |                             |
| Twp Fayette                | Twp Orange                    | <b>LAKE ODESSA EXCHANGE</b> |
| Twp Litchfield             | Twp Rapid River               | Barry County                |
| Twp Moscow                 |                               | Twp Carlton                 |
| Twp Scipio                 | <b>KENT CITY EXCHANGE</b>     | Twp Woodland                |
| <b>KALAMAZOO EXCHANGE</b>  | Kent County                   | Eaton County                |
| Kalamazoo County           | Vill Kent City                | Twp Sunfield                |
| City Kalamazoo             | Twp Sparta                    | Twp Ellsworth               |
| City Parchment             | Twp Tyrone                    | Ionia County                |
| City Portage               | <b>KEWEENAW EXCHANGE</b>      | Vill Lake Odessa            |
| Twp Comstock               | Keweenaw County               | Twp Berlin                  |
| Twp Cooper                 | Twp Eagle Harbor              | Twp Campbell                |
| Twp Kalamazoo              | Twp Grant                     | Twp Odessa                  |
| Twp Oshtemo                | Twp Houghton                  | Twp Orange                  |
| Twp Pavilion               | <b>LAKE LEELANAU EXCHANGE</b> | Twp Sebewa                  |
| Twp Richland               | Leelanau County               |                             |
| Twp Schoolcraft            | Twp Bingham                   |                             |
| Twp Texas                  | Twp Centerville               |                             |
|                            | Twp Leland                    |                             |
|                            | Twp Suttons Bay               |                             |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|  |   |  |
|--|---|--|
| <p><b>LAKE ORION ZONE</b><br/>Oakland County<br/>    Vill Lake Orion<br/>    Twp Addison<br/>    Twp Oakland<br/>    Twp Orion<br/>    Twp Oxford</p> <p><b>LANSING EXCHANGE</b><br/>Clinton County<br/>    Twp Bath<br/>    Twp DeWitt<br/>    Twp Watertown<br/><br/>Eaton County<br/>    Twp Delta<br/>    Twp Windsor<br/>Ingham County<br/>    City East<br/>    City Lansing<br/>    Twp Alaiedon<br/>    Twp Delhi<br/>    Twp Lansing<br/>    Twp Meridian<br/>    Twp Wheatfield<br/>    Twp Williamston<br/>Shiawassee County<br/>    Twp Woodhull</p> | <p><b>LAPEER EXCHANGE</b><br/>Lapeer County<br/>    City Lapeer<br/>    City Lansing<br/>    Twp Arcadia<br/>    Twp Attica<br/>    Twp Deerfield<br/>    Twp Elba<br/>    Twp Lapeer<br/>    Twp Mayfield<br/>    Twp Metamora<br/>    Twp Oregon</p> <p><b>LE ROY EXCHANGE</b><br/>Osceola County<br/>    Vill LeRoy<br/>    Twp Hartwick<br/>    Twp LeRoy<br/>    Twp Rose Lake</p> <p><b>LESLIE EXCHANGE</b><br/>Ingham County<br/>    City Leslie<br/>    Twp Bunker Hill<br/>    Twp Leslie<br/>    Twp Onondaga<br/>Jackson County<br/>    Twp Rives<br/>    Twp Tompkins</p> | <p><b>LEXINGTON EXCHANGE</b><br/>Sanilac County<br/>    Vill Lexington<br/>    Twp Lexington<br/>    Twp Sanilac<br/>    Twp Worth</p> <p><b>LINWOOD EXCHANGE</b><br/>Bay County<br/>    Twp Beaver<br/>    Twp Fraser<br/>    Twp Garfield<br/>    Twp Kawkawlin</p> <p><b>LIVONIA ZONE</b><br/>Wayne County<br/>    City Garden City<br/>    City Livonia<br/>    City Westland</p> <p><b>LOWELL ZONE</b><br/>Ionia County<br/>    Twp Boston<br/>    Twp Keene<br/>Kent County<br/>    City Lowell<br/>    Twp Cascade<br/>    Twp Grattan<br/>    Twp Lowell<br/>    Twp Vergennes</p> |
|--|---|--|

**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|   |   |  |
|---|---|--|
| LUTHER EXCHANGE<br>Lake County<br>Vill Luther<br>Twp Cherry Valley<br>Twp Dover<br>Twp Eden<br>Twp Newkirk<br>Twp Peacock<br>Twp Pinora                     | MANCELONA EXCHANGE<br>Antrim County<br>Vill Mancelona<br>Twp Chestonia<br>Twp Custer<br>Twp Kearney<br>Twp Mancelona<br>Kalkaska County<br>Twp Blue Lake<br>Twp Cold Springs<br>Twp Rapid River | MANISTEE EXCHANGE<br>Manistee County<br>City Manistee<br>Vill East Lake<br>Twp Brown<br>Twp Dickson<br>Twp Filer<br>Twp Manistee<br>Twp Norman<br>Twp Stronach<br>Mason County<br>Twp Grant<br>Twp Meade |
| MACKINAC ISLAND EXCHANGE<br>Mackinac County<br>City Mackinaw Island   | MANCHESTER EXCHANGE<br>Jackson County<br>Twp Norvell<br>Washtenaw County<br>Vill Manchester<br>Twp Bridgewater<br>Twp Freedo<br>Twp Manchester<br>Twp Sharon                                    | MANTON EXCHANGE<br>Missaukee County<br>Twp Bloomfield<br>Twp Caldwell<br>Wexford County<br>City Manton<br>Twp Antioch<br>Twp Cedar Creek<br>Twp Colfax<br>Twp Greenwood<br>Twp Hanover<br>Twp Liberty    |
| MACKINAW CITY EXCHANGE<br>Cheboygan County<br>Twp Hebron<br>Twp Mackinaw<br>Emmet County<br>Vill Mackinaw City<br>Twp Bliss<br>Twp Carp Lake<br>Twp Wawatem |   |  |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|  |  |  |
|--|--|--|
| <p><b>MARINE CITY EXCHANGE</b><br/>St. Clair County</p> <ul style="list-style-type: none"> <li>Twp Marine City</li> <li>Twp Casco</li> <li>Twp China</li> <li>Twp Clay</li> <li>Twp Cotterville</li> <li>Twp East China</li> <li>Twp Ira</li> </ul> <p><b>MARION EXCHANGE</b><br/>Clare County</p> <ul style="list-style-type: none"> <li>Twp Redding</li> <li>Twp Winterfield</li> </ul> <p>Osceola County</p> <ul style="list-style-type: none"> <li>Vill Marion</li> <li>Twp Hartwick</li> <li>Twp Highland</li> <li>Twp Marion</li> <li>Twp Middle Branch</li> </ul> <p><b>MARNE ZONE</b><br/>Ottawa County</p> <ul style="list-style-type: none"> <li>Twp Polkton</li> <li>Twp Tallmadge</li> <li>Twp Wright</li> </ul> | <p><b>MARQUETTE EXCHANGE</b><br/>Marquette County</p> <ul style="list-style-type: none"> <li>City Marquette</li> <li>Twp Chocolay</li> <li>Twp Marquette</li> <li>Twp Negaunee</li> <li>Twp Sands</li> </ul> <p><b>MARSHALL EXCHANGE</b><br/>Calhoun County</p> <ul style="list-style-type: none"> <li>City Marshall</li> <li>Twp Convis</li> <li>Twp Eckford</li> <li>Twp Fredonia</li> <li>Twp Marengo</li> <li>Twp Marshall</li> </ul> <p><b>MARTIN EXCHANGE</b><br/>Allegan County</p> <ul style="list-style-type: none"> <li>Vill Martin</li> <li>Twp Hopkins</li> <li>Twp Martin</li> <li>Twp Otsego</li> <li>Twp Watson</li> <li>Twp Wayland</li> </ul> <p>Barry County</p> <ul style="list-style-type: none"> <li>Twp Orangeville</li> <li>Twp Yankee Springs</li> </ul> | <p><b>MASON EXCHANGE</b><br/>Ingham County</p> <ul style="list-style-type: none"> <li>City Mason</li> <li>Twp Alaiedon</li> <li>Twp Aurelius</li> <li>Twp Bunker Hill</li> <li>Twp Delhi</li> <li>Twp Ingham</li> <li>Twp Vevay</li> <li>Twp Wheatfield</li> </ul> <p><b>MAYVILLE EXCHANGE</b><br/>Lapeer County</p> <ul style="list-style-type: none"> <li>Twp Rich</li> </ul> <p>Tuscola County</p> <ul style="list-style-type: none"> <li>Vill Mayville</li> <li>Twp Dayton</li> <li>Twp Fremont</li> <li>Twp Watertown</li> </ul> <p><b>MCBAIN EXCHANGE</b><br/>Clare County</p> <ul style="list-style-type: none"> <li>Twp Winterfield</li> </ul> <p>Missaukee County</p> <ul style="list-style-type: none"> <li>City McBain</li> <li>Twp Clam Union</li> <li>Twp Lake</li> <li>Twp Reeder</li> <li>Twp Richland</li> <li>Twp Riverside</li> </ul> <p>Osceola County</p> <ul style="list-style-type: none"> <li>Twp Highland</li> <li>Twp Marion</li> </ul> |
|--|--|--|

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## SECTION 5 - SERVICE AREAS, CONT'D

## 5.3. List of Cities, Villages, and Townships (Cont'd)

## 5.3.1. Traditional AT&amp;T Michigan Exchanges (Cont'd)

|                    |                  |                 |
|--------------------|------------------|-----------------|
| MENOMINEE EXCHANGE | MIDLAND EXCHANGE | MOLINE ZONE     |
| Menominee County   | Bay County       | Allegan County  |
| City of Menominee  | Twp Beaver       | Twp Dorr        |
| Twp Cedarville     | Twp Garfield     | Twp Leighton    |
| Twp Ingallston     | Twp Williams     | Kent County     |
| Twp Mellen         | Midland County   | Twp Byron       |
| Twp Menominee      | City Midland     | Twp Gaines      |
|                    | Twp Greendale    |                 |
|                    | Twp Homer        | MONROE EXCHANGE |
| MICHIGAMME         | Twp Ingersoll    | Monroe County   |
| EXCHANGE           | Twp Jerome       | City Monroe     |
| Baraga County      | Twp Larkin       | Twp Erie        |
| Twp Covington      | Twp Lee          | Twp Frenchtown  |
| Twp Spurr          | Twp Lincoln      | Twp La Salle    |
| Marquette County   | Twp Midland      | Twp Monroe      |
| Twp Michigamme     | Twp Mills        | Twp Raisinville |
| Twp Republic       | Twp Mount Haley  |                 |
|                    | Twp Porter       | MORLEY EXCHANGE |
| MIDDLEVILLE        |                  | Mecosta County  |
| EXCHANGE           | MILAN EXCHANGE   | Vill Morley     |
| Allegan County     | Lenawee County   | Twp Aetna       |
| Twp Leighton       | Twp Macon        | Twp Deerfield   |
| Twp Wayland        | Monroe County    | Montcalm County |
| Barry County       | City Milan       | Twp Winfield    |
| Vill Middleville   | Twp London       | Newaygo County  |
| Twp Irving         | Twp Milan        | Twp Big Prairie |
| Twp Orangeville    | Washtenaw County |                 |
| Twp Thornapple     | Twp Augusta      |                 |
| Twp Yankee Springs | Twp Saline       |                 |
|                    | Twp York         |                 |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|   |   |  |
|---|---|--|
| <p><b>MT. CLEMENS EXCHANGE</b><br/>Macomb County<br/>City Mt. Clemens<br/>City Sterling Heights<br/>Twp Chesterfield<br/>Twp Clinton<br/>Twp Harrison<br/>Twp Macomb</p>                          | <p><b>NEGAUNEE EXCHANGE</b><br/>Marquette County<br/>City Negaunee<br/>Twp Ishpeming<br/>Twp Negaunee<br/>Twp Richmond<br/>Twp Tilden</p>   | <p><b>NEWBERRY EXCHANGE</b><br/>Luce County<br/>Vill Newberry<br/>Twp Columbus<br/>Twp Lakefield<br/>Twp McMillan<br/>Twp Pentland</p>                                     |
| <p><b>MULLIKEN EXCHANGE</b><br/>Eaton County<br/>Vill Mulliken<br/>Twp Roxand<br/>Ionia County<br/>Twp Danby</p>  | <p><b>NEWAYGO EXCHANGE</b><br/>Newaygo County<br/>City Newaygo<br/>Twp Big Prairie<br/>Twp Brooks<br/>Twp Croton<br/>Twp Everett<br/>Twp Garfield<br/>Twp Grant<br/>Twp Sherman</p> | <p><b>NEW BOSTON EXCHANGE</b><br/>Wayne County<br/>Twp Huron<br/>Twp Sumpter</p>   |
| <p><b>NAPOLEON EXCHANGE</b><br/>Jackson County<br/>Twp Columbia<br/>Twp Napoleon<br/>Twp Norvell</p>  | <p><b>NEW BALTIMORE EXCHANGE</b><br/>Macomb County<br/>City New Baltimore<br/>Twp Chesterfield<br/>Twp Lenox</p>  | <p><b>NEW BUFFALO EXCHANGE</b><br/>Berrien County<br/>City New Buffalo<br/>Vill Grand Beach<br/>Vill Michiana<br/>Twp Chikaming<br/>Twp New Buffalo<br/>Twp Three Oaks</p> |
| <p><b>NASHVILLE EXCHANGE</b><br/>Barry County<br/>Vill Nashville<br/>Twp Assyria<br/>Twp Baltimore<br/>Twp Castleton<br/>Twp Maple Grove<br/>Eaton County<br/>Twp Kalamo<br/>Twp Vermontville</p> | <p><b>St. Clair County</b><br/>Twp Casco<br/>Twp Clay<br/>Twp Ira</p>   | <p><b>NEW HAVEN EXCHANGE</b><br/>Macomb County<br/>Vill New Haven<br/>Twp Chesterfield<br/>Twp Lenox<br/>Twp Macomb<br/>Twp Ray<br/>St. Clair County<br/>Twp Casco</p>     |

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## SECTION 5 - SERVICE AREAS, CONT'D

## 5.3. List of Cities, Villages, and Townships (Cont'd)

## 5.3.1. Traditional AT&amp;T Michigan Exchanges (Cont'd)

|                       |                  |                   |
|-----------------------|------------------|-------------------|
| NILES EXCHANGE        | NORWAY EXCHANGE  | OTSEGO EXCHANGE   |
| Berrien county        | Dickinson County | Allegan County    |
| City Niles            | City Norway      | City Otsego       |
| Twp Berrien           | Twp Breitung     | Twp Otsego        |
| Twp Bertrand          | Twp Norway       | Twp Trowbridge    |
| Twp Buchanan          |                  | Twp Watson        |
| Twp Niles             | OLIVET EXCHANGE  | Kalamazoo County  |
| Cass County           | Calhoun County   | Twp Alamo         |
| Twp Howard            | Eaton County     | Van Buren County  |
| Twp Milton            | City Olivet      | Twp Pine Grove    |
| Twp Pokagon           | Twp Walton       |                   |
|                       |                  | OWENDALE EXCHANGE |
| NORTHPOINT            | ONEKAMA EXCHANGE | Huron County      |
| EXCHANGE              | Vill Onekama     | Vill Owendale     |
| Leelanau County       | Twp Arcadia      | Twp Brookfield    |
| Vill Northport        | Twp Bear Lake    | Twp Grant         |
| Twp Leelanau          | Twp Brown        |                   |
| Twp Leland            | Twp Manistee     | OXFORD ZONE       |
|                       | Twp Onekama      | Lapeer County     |
| NORTHVILLE            |                  | Twp Dryden        |
| EXCHANGE              | OSCODA EXCHANGE  | Twp Hadley        |
| Oakland County        | Alcona County    | Twp Metamora      |
| City Farmington Hills | Twp Greenbush    | Oakland County    |
| City Novi             | Twp Mikado       | Vill Leonard      |
| City Wixom            | Iosco County     | Vill Oxford       |
| Twp Lyon              | Twp Au Sable     | Twp Brandon       |
| Washtenaw County      | Twp Baldwin      | Twp Independence  |
| Twp Salem             | Twp Oscoda       | Twp Oxford        |
| Wayne County          | Twp Wilber       |                   |
| City Northville       |                  |                   |
| Twp Northville        |                  |                   |

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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)

PECK EXCHANGE

Sanilac County  
Vill Melvin  
Vill Peck  
Twp Buel  
Twp Elk  
Twp Fremony  
Twp Speaker

PETOSKEY EXCHANGE

Charlevoix County  
Twp Bay  
Twp Hayes  
Twp Melrose  
Emmett County  
City Petoskey  
Twp Bear Creek  
Twp Littlefield  
Twp Little Traverse  
Twp Resort  
Twp Springvale

PLAINWELL EXCHANGE

Allegan County  
City Plainwell  
Twp Gunplain  
Twp Otsego  
Kalamazoo County  
Twp Alamo  
Twp Cooper

PELLSTON EXCHANGE

Cheboygan County  
Twp Burt  
Twp Munro  
Emmett County  
Vill Pellston  
Twp Center  
Twp Maple River  
Twp McKinley  
Twp Pleasant View

PINCKNEY EXCHANGE

Livingston County  
Vill Pinckney  
Twp Hamburg  
Twp Iosco  
Twp Marion  
Twp Putnam  
Twp Unadilla

PLYMOUTH EXCHANGE

Washtenaw County  
Twp Salem  
Twp Superior  
Wayne County  
City Plymouth  
City Westland  
Twp Canton  
Twp Northville  
Twp Plymouth

PERKINS EXCHANGE

Delta County  
Twp Baldwin  
Twp Maple Ridge  
Marquette County  
Twp Ewing

Washtenaw County  
Twp Dexter  
Twp Lyndon

Allegan County  
City Plainwell  
Twp Gunplain  
Twp Otsego  
Kalamazoo County  
Twp Alamo  
Twp Cooper

**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|  |   |  |
|--|---|--|
| <p><b>PONTIAC ZONE</b><br/>Oakland County<br/>City Auburn Hills<br/>City Keego Harbor<br/>City Lake Angelus<br/>City Orchard Lake<br/>City Pontiac<br/>City Rochester Hills<br/>City Sylvan Lake<br/>Twp Bloomfield<br/>Twp Independence<br/>Twp Oakland<br/>Twp Orion<br/>Twp Waterford<br/>Twp West Bloomfield</p> | <p><b>PORTLAND EXCHANGE</b><br/>Clinton County<br/>Twp Eagle<br/>Twp Westphalia<br/>Ionia County<br/>City Portland<br/>Twp Danby<br/>Twp Lyons<br/>Twp Orange<br/>Twp Portland<br/>Twp Sebewa</p> <p><b>FORT SANILAC EXCHANGE</b><br/>Sanilac County<br/>Vill Port Sanilac<br/>Twp Bridgehampton<br/>Twp Forester<br/>Twp Sanilac</p> | <p><b>POWERS EXCHANGE</b><br/>Menominee County<br/>Vill Powers<br/>Twp Harris<br/>Twp Spalding</p> <p><b>RAPID RIVER EXCHANGE</b><br/>Delta County<br/>Twp Baldwin<br/>Twp Bay de Noc<br/>Twp Brampton<br/>Twp Ensign<br/>Twp Masonville<br/>Twp Nahma</p>                         |
| <p><b>PORT HURON EXCHANGE</b><br/>St. Clair County<br/>City Marysville<br/>City Port Huron<br/>Twp Burtchville<br/>Twp Clyde<br/>Twp Fort Gratiot<br/>Twp Grant<br/>Twp Kimball<br/>Twp Port Huron<br/>Twp St. Clair</p>   | <p><b>POTTERVILLE EXCHANGE</b><br/>Eaton County<br/>City Potterville<br/>Twp Benton<br/>Twp Eaton<br/>Twp Eaton Rapids<br/>Twp Windsor</p>  | <p><b>REED CITY EXCHANGE</b><br/>Lake County<br/>Twp Chase<br/>Twp Pinora<br/>Mecosta County<br/>Twp Grant<br/>Twp Green<br/>Newaygo County<br/>Twp Barton<br/>Osceola County<br/>City Reed City<br/>Vill Hersey<br/>Twp Cedar<br/>Twp Hersey<br/>Twp Lincoln<br/>Twp Richmond</p> |

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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)

REESE EXCHANGE

Saginaw County  
Twp Blumfield  
Tuscola County  
Vill Reese  
Twp Denmark  
Twp Gilford

REPUBLIC EXCHANGE

Marquette County  
Twp Humboldt  
Twp Republic

RICHLAND EXCHANGE

Barry County  
Twp Prairieville  
Kalamazoo County  
Vill Richland  
Twp Richland  
Twp Ross

ROCHESTER ZONE

Macomb County  
Twp Shelby  
Twp Washington  
Oakland County  
City Rochester  
City Rochester Hills  
Twp Oakland

ROCK EXCHANGE

Delta County  
Twp Baldwin  
Twp Maple Ridge  
Marquette County  
Twp Ewing  
Twp Turin  
Twp Wells

ROCKFORD ZONE

Kent County  
City Rockford  
Twp Algoma  
Twp Cannon  
Twp Courtland  
Twp Oakfield  
Twp Plainfield

ROCKWOOD EXCHANGE

Monroe County  
Vill South Rockwood  
Twp Berlin  
Wayne County  
City Flat Rot  
City Gibraltar  
City Rockwood  
Twp Brownstown

ROMEO EXCHANGE

Macomb County  
Vill Romeo  
Twp Armada  
Twp Bruce  
Twp Ray  
Twp Washington  
Oakland County  
Twp Addison  
Twp Oakland

ROMULUS ZONE

Wayne County  
City Romulus  
City Taylor  
Twp Brownstown  
Twp Huron  
Twp Van Buren

ROSEBUSH EXCHANGE

Isabella County  
Vill Rosebush  
Twp Denver  
Twp Isabella  
Twp Nottawa  
Twp Vernon  
Twp Wise

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**SECTION 5 - SERVICE AREAS, CONT'D****5.3. List of Cities, Villages, and Townships (Cont'd)****5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|                       |                             |                            |
|-----------------------|-----------------------------|----------------------------|
| <b>ROSEVILLE ZONE</b> | <b>SAGINAW EXCHANGE</b>     | <b>ST CLAIR EXCHANGE</b>   |
| Macomb County         | Bay County                  | St. Clair County           |
| City Eastpointe       | Twp Frankenlust             | City St. Clair             |
| City Fraser           | Saginaw County              | Twp Casco                  |
| City Roseville        | City Saginaw                | Twp China                  |
| City St. Clair Shores | City Zilwaukee              | Twp Columbus               |
| City Warren           | Twp Albee                   | Twp East China             |
| Twp Harrison          | Twp Birch Run               | Twp St. Clair              |
| Twp Lake              | Twp Blumfield               |                            |
|                       | Twp Bridgeport              | <b>ST. HELEN EXCHANGE</b>  |
| <b>ROYAL OAK ZONE</b> | Twp Buena Vista             | Ogemaw County              |
| Oakland County        | Twp Carrollton              | Twp Foster                 |
| City Berkley          | Twp James                   | Roscommon County           |
| City Clawson          | Twp Kochville               | Twp AuSable                |
| City Ferndale         | Twp Saginaw                 | Twp Backus                 |
| City Hazel Park       | Twp St. Charles             | Twp Higgins                |
| City Huntington       | Twp Spaulding               | Twp Nester                 |
| Woods                 | Twp Swan Creek              | Twp Richfield              |
| City Madison Heights  | Twp Taymouth                |                            |
| City Oak Park         | Twp Thomas                  | <b>ST. IGNACE EXCHANGE</b> |
| City Pleasant Ridge   | Twp Zilwaukee               | Mackinac County            |
| City Royal Oak        |                             | City St. Ignace            |
| City Troy             | <b>ST. CHARLES EXCHANGE</b> | Twp Brevort                |
| Twp Royal Oak         | Saginaw County              | Twp Moran                  |
|                       | Vill St. Charles            | Twp St. Ignace             |
|                       | Twp Albee                   |                            |
|                       | Twp Brant                   |                            |
|                       | Twp Fremont                 |                            |
|                       | Twp James                   |                            |
|                       | Twp St. Charles             |                            |
|                       | Twp Spaulding               |                            |
|                       | Twp Swan Creek              |                            |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|   |   |  |
|---|---|--|
| <p><b>ST. JOSEPH EXCHANGE</b><br/>                 Berrien County<br/>                 City St. Joseph<br/>                 Vill Shoreham<br/>                 Vill Stevensville<br/>                 Twp Baroda<br/>                 Twp Lincoln<br/>                 Twp Oronoko<br/>                 Twp Royalton<br/>                 Twp St. Joseph</p>                                | <p><b>SARANAC EXCHANGE</b><br/>                 Ionia County<br/>                 Vill Saranac<br/>                 Twp Berlin<br/>                 Twp Boston<br/>                 Twp Easton<br/>                 Twp Keene</p> <p><b>SAULT STE. MARIE EXCHANGE</b><br/>                 Chippewa County<br/>                 City Sault Ste. Marie<br/>                 Twp Bay Mills<br/>                 Twp Bruce<br/>                 Twp Dafter<br/>                 Twp Kinross<br/>                 Twp Soo<br/>                 Twp Sugar Island</p> | <p><b>SCOTTVILLE EXCHANGE</b><br/>                 Mason County<br/>                 City Scottville<br/>                 Vill Custer<br/>                 Twp Amber<br/>                 Twp Branch<br/>                 Twp Custer<br/>                 Twp Eden<br/>                 Twp Riverton<br/>                 Twp Sherman<br/>                 Twp Victory</p> |
| <p><b>SAND LAKE EXCHANGE</b><br/>                 Kent County<br/>                 Vill Sand Lake<br/>                 Twp Nelson<br/>                 Twp Solon<br/>                 Twp Spencer</p> <p>Montcalm County<br/>                 Vill Pierson<br/>                 Twp Maple Valley<br/>                 Twp Pierson</p> <p>Newaygo County<br/>                 Twp Ensley</p> | <p><b>SCOTTS EXCHANGE</b><br/>                 Kalamazoo County<br/>                 Twp Climax<br/>                 Twp Pavilion<br/>                 Twp Wakeshma</p>   | <p><b>SEBEWAING EXCHANGE</b><br/>                 Huron County<br/>                 Vill Sebewaing<br/>                 Twp Brookfield<br/>                 Twp Fairhaven<br/>                 Twp Sebewaing</p> <p>Tuscola County<br/>                 Twp Akron<br/>                 Twp Columbia</p>  |
| <p><b>SANDUSKY EXCHANGE</b><br/>                 Sanilac County<br/>                 City Sandusky<br/>                 Twp Buel<br/>                 Twp Custer<br/>                 Twp Elk<br/>                 Twp Elmer<br/>                 Twp Moore<br/>                 Twp Watertown</p>  |   | <p><b>SNOVER EXCHANGE</b><br/>                 Sanilac County<br/>                 Twp Argyle<br/>                 Twp Evergreen<br/>                 Twp Lamotte<br/>                 Twp Marlette<br/>                 Twp Moore</p>   |

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## SECTION 5 - SERVICE AREAS, CONT'D

## 5.3. List of Cities, Villages, and Townships (Cont'd)

## 5.3.1. Traditional AT&amp;T Michigan Exchanges (Cont'd)

|  |  |   |
|--|--|---|
| TROY ZONE<br>Oakland County<br>City Troy   | UBLY EXCHANGE<br>Huron County<br>Vill Ubly<br>Twp Bingham<br>Twp Paris<br>Twp Sheridan<br>Sanilac County<br>Twp Argyle<br>Twp Austin<br>Twp Evergreen<br>Twp Greenleaf<br>Twp Minden | VASSAR EXCHANGE<br>Tuscola County<br>City Vassar<br>Twp Denmark<br>Twp Juniata<br>Twp Tuscola<br>Twp Vassar   |
| TRUFANT EXCHANGE<br>Kent County<br>Twp Spencer<br>Montcalm County<br>Twp Maple Valley<br>Twp Montcalm<br>Twp Pine  | UNIONVILLE EXCHANGE<br>Huron County<br>Twp Sebewaing<br>Tuscola County<br>Vill Unionville<br>Twp Akron<br>Twp Almer<br>Twp Columbia<br>Twp Wisner                                    | VERMONTVILLE<br>EXCHANGE<br>Eaton County<br>Vill Vermontville<br>Twp Chester<br>Twp Kalamo<br>Twp Sunfield<br>Twp Vermontville  |
| TUSTIN EXCHANGE<br>Lake County<br>Twp Dover<br>Osceola County<br>Vill Tustin<br>Twp Burdell<br>Twp Hartwick<br>Twp Highland<br>Twp LeRoy<br>Twp Rose Lake<br>Twp Sherman | UTICA EXCHANGE<br>Macomb County<br>City Sterling Heights<br>City Utica<br>Twp Macomb<br>Twp Shelby   | VICKSBURG EXCHANGE<br>Kalamazoo County<br>City Portage<br>Vill Vicksburg<br>Twp Brady<br>Twp Pavilion<br>Twp Schoolcraft<br>St. Joseph County<br>Twp Mendon<br>Twp Park |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

|   |  |  |
|---|--|--|
| <p><b>WAKEFIELD EXCHANGE</b><br/>Gogebic County<br/>City Wakefield<br/>Twp Bessemer<br/>Twp Erwin<br/>Twp Marenisco<br/>Twp Wakefield</p>   | <p><b>WASHINGTON EXCHANGE</b><br/>Macomb County<br/>Twp Macomb<br/>Twp Ray<br/>Twp Shelby<br/>Twp Washington<br/>Oakland County<br/>Twp Oakland</p>                                | <p><b>WAYLAND EXCHANGE</b><br/>Allegan County<br/>City Wayland<br/>Twp Dorr<br/>Twp Hopkins<br/>Twp Leighton<br/>Twp Wayland<br/>Barry County<br/>Twp Yankee Springs</p> |
| <p><b>WALLED LAKE ZONE</b><br/>Oakland County<br/>City Novi<br/>City Walled Lake<br/>City Wixom<br/>Vill Wolverine Lake<br/>Twp Commerce<br/>Twp Novi<br/>Twp West Bloomfield</p> | <p><b>WATERSMEET EXCHANGE</b><br/>Gogebic County<br/>Twp Watersmeet<br/>Ontonagon County<br/>Twp Haight<br/>Twp Interior</p>   | <p><b>WAYNE ZONE</b><br/>Wayne County<br/>City Inkster<br/>City Romulus<br/>City Wayne<br/>City Westland<br/>Twp Canton<br/>Twp Van Buren</p>                            |
| <p><b>WALLON LAKE EXCHANGE</b><br/>Charlevoix County<br/>Twp Chandler<br/>Twp Melrose</p>   | <p><b>WATERVLIET EXCHANGE</b><br/>Berrien County<br/>City Watervliet<br/>Twp Bainbridge<br/>Twp Coloma<br/>Twp Watervliet<br/>Van Buren County<br/>Twp Hartford<br/>Twp Keeler</p> | <p><b>WEST BLOOMFIELD ZONE</b><br/>Oakland County<br/>City Farmington Hills<br/>City Orchard Lake<br/>Vill Franklin<br/>Twp Bloomfield<br/>Twp West Bloomfield</p>       |
| <p><b>WARREN EXCHANGE</b><br/>Macomb County<br/>City Sterling Heights<br/>City Warren</p>   |  |  |

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5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)

WEST BRANCH

EXCHANGE

Gladwin County

Twp Bourret

Twp Clement

Twp Grim

Twp Secord

Ogemaw County

City West Branch

Twp Churchill

Twp Cummings

Twp Edwards

Twp Foster

Twp Hill

Twp Horton

Twp Klacking

Twp Logan

Twp Mills

Twp Ogemaw

Twp West Branch

WHITMORE LAKE

EXCHANGE

Livingston County

Twp Green Oak

Twp Hamburg

Washtenaw County

Twp Northfield

Twp Webster

WILLIAMSBURG

EXCHANGE

Grand Traverse County

Twp Acme

Twp East Bay

Twp Whitewater

Kalkaska County

Twp Clearwater

Twp Kalkaska

WILLIS EXCHANGE

Washtenaw County

Twp Augusta

Twp Ypsilanti

Wayne County

Twp Sumpter

WHITE CLOUD

EXCHANGE

Newaygo County

City White Cloud

Twp Big Prairie

Twp Denver

Twp Everett

Twp Goodwell

Twp Lincoln

Twp Merrill

Twp Monroe

Twp Norwich

Twp Sherman

Twp Wilcox

WOLVERINE EXCHANGE

Cheboygan County

Vill Wolverine

Twp Ellis

Twp Mentor

Twp Nunda

Twp Walker

Twp Wilmot

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional AT&T Michigan Exchanges (Cont'd)**

WYANDOTTE ZONE

Wayne County

City Riverview

City Southgate

City Taylor

City Trenton

City Wyandotte

Twp Brownstown

Twp Grosse Ile

YPSILANTI EXCHANGE

Washtenaw County

City Ypsilanti

Twp Augusta

Twp Pittsfield

Twp Superior

Twp York

Twp Ypsilanti

Wayne County

Twp Canton

Twp Van Buren

ZEELAND EXCHANGE

Allegan County

Twp Fillmore

Twp Overisel

Ottawa County

City Zeeland

Twp Holland

Twp Zeeland

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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.2. Traditional Verizon North, Inc. Exchanges

ADRIAN EXCHANGE

Lenawee County  
City Adrian  
Twp Adrian  
Twp Dover  
Twp Madison  
Twp Palmyra  
Twp Raisin  
Twp Rome

ALMA EXCHANGE

Gratiot County  
City Alma  
Twp Arcada  
Twp Bethany  
Twp Emerson  
Twp Pine River  
Twp Seville  
Twp Sumner

ATLANTA EXCHANGE

Montmorency County  
Twp Albert  
Twp Avery  
Twp Briley  
Twp Hillman  
Twp Loud  
Twp Montmorency  
Twp Rust  
Twp Vienna

ALDEN EXCHANGE

Antrim County  
Twp Custer  
Twp Helena  
Kalkaska County  
Twp Clearwater  
Twp Rapid River

ALMONT EXCHANGE

Gratiot County  
Vill Almont  
Twp Almont  
Macomb County  
Twp Armada  
Twp Bruce  
St Clair County  
Twp Berlin

AVOCA EXCHANGE

St. Clair County  
Twp Clyde  
Twp Grant  
Twp Greenwood  
Twp Kenockee

ALLEGAN EXCHANGE

Allegan County  
City Allegan  
Twp Allegan  
Twp Cheshire  
Twp Clyde  
Twp Heath  
Twp Manlius  
Twp Monterey  
Twp Otsego  
Twp Trowbridge  
Twp Valley  
Twp Watson  
Van Buren County  
Twp Bloomingdale  
Twp Pine Grove

ALPENA EXCHANGE

Alpena County  
City Alpena  
Twp Alpena  
Twp Long Rapids  
Twp Maple Ridge  
Twp Wilson

BANCROFT EXCHANGE

Shiawassee County  
Vill Bancroft  
Twp Antrim  
Twp Burns  
Twp Shiawassee  
Twp Vernon

ASHLEY EXCHANGE

Gratiot County  
Vill Ashley  
Twp Elba  
Twp Hamilton  
Twp North Star  
Twp Washington

BANGOR EXCHANGE

Van Buren County  
City Bangor  
Vill Breedsville  
Twp Arlington  
Twp Bangor  
Twp Columbia  
Twp Geneva

SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)

|  |  |   |
|--|--|---|
| <p><b>BARRYTON EXCHANGE</b><br/> Mecosta County<br/> Vill Barryton<br/> Twp Chippewa<br/> Twp Fork<br/> Twp Martiny<br/> Twp Sheridan<br/> Isabella County<br/> Twp Coldwater<br/> Twp Sherman<br/> Osceola County<br/> Twp Orient</p> <p><b>BATH EXCHANGE</b><br/> Clinton County<br/> Twp Bath<br/> Twp DeWitt<br/> Twp Victor</p> <p><b>BELLAIRE EXCHANGE</b><br/> Antrim County<br/> Vill Bellaire<br/> Twp Custer<br/> Twp Echo<br/> Twp Forest Home<br/> Twp Kearney</p> | <p><b>BLISSFIELD EXCHANGE</b><br/> Lenawee County<br/> Vill Blissfield<br/> Twp Blissfield<br/> Twp Deerfield<br/> Twp Ogden<br/> Twp Palmyra<br/> Twp Riga<br/> Monroe County<br/> Twp Whiteford</p> <p><b>BRECKENRIDGE EXCHANGE</b><br/> Gratiot County<br/> Vill Breckenridge<br/> Twp Bethany<br/> Twp Emerson<br/> Twp Lafayette<br/> Twp Wheeler<br/> Midland County<br/> Twp Greendale<br/> Twp Jasper<br/> Twp Lee<br/> Twp Porter</p> | <p><b>BRITTON EXCHANGE</b><br/> Lenawee County<br/> Vill Britton<br/> Twp Macon<br/> Twp Ridgeway<br/> Monroe County<br/> Twp Dundee<br/> Twp Milan<br/> Washtenaw County<br/> Twp Saline</p> <p><b>BRONSON EXCHANGE</b><br/> Branch County<br/> City Bronson<br/> Twp Batavia<br/> Twp Bethel<br/> Twp Bronson<br/> Twp Gilead<br/> Twp Matteson<br/> Twp Noble</p> <p><b>BROWN CITY EXCHANGE</b><br/> Sanilac County<br/> City Brown City<br/> Twp Flynn<br/> Twp Maple Valley<br/> Lapeer County<br/> Twp Burnside<br/> Twp Goodland<br/> St. Clair County<br/> Twp Lynn</p> |
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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)

BURR OAK EXCHANGE

St. Joseph County  
Vill Burr Oak  
Twp Burr Oak  
Twp Colon  
Twp Fawn River  
Branch County  
Twp Bronson  
Twp Matteson  
Twp Noble

CAPAC EXCHANGE

St. Clair County  
Twp Capac  
Twp Berlin  
Twp Brockway  
Twp Emmett  
Twp Lynn  
Twp Mussey  
Twp Riley

CARSON CITY EXCHANGE

Montcalm County  
City Carson City  
Twp Bloomer  
Twp Crystal  
Gratiot County  
Twp New Haven  
Twp North Shade  
Clinton County  
Twp Lebanon  
Ionia County  
Twp North Plains

CASEVILLE EXCHANGE

Huron County  
Vill Caseville  
Twp Caseville  
Twp Chandler  
Twp Lake  
Twp McKinley

CASS CITY EXCHANGE

Tuscola County  
Twp Cass City  
Twp Eklund  
Twp Ellington  
Twp Elmwood  
Twp Kingston  
Twp Novesta  
Twp Wells  
Sanilac County  
Twp Evergreen  
Twp Greenleaf  
Twp Lamotte

Huron County

Twp Grant  
Twp Sheridan

CASSOPOLIS EXCHANGE

Cass County  
Vill Cassopolis  
Twp Calvin  
Twp Howard  
Twp Jefferson  
Twp LaGrange  
Twp Penn  
Twp Pokagon  
Twp Volinia

CENTRAL LAKE EXCHANGE

Antrim County  
Vill Central Lake  
Twp Banks  
Twp Central Lake  
Twp Echo  
Twp Forest Home  
Twp Jordan  
Charlevoix County  
Twp South Arm

CENTREVILLE EXCHANGE

St. Joseph County  
Vill Centreville  
Twp Florence  
Twp Lockport  
Twp Nottawa  
Twp Sherman

CLAM RIVER EXCHANGE

Antrim County  
Twp Forest Home  
Twp Helena  
Twp Custer

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|   |   |  |
|---|---|--|
| <p><b>CLIFFORD EXCHANGE</b><br/>Lapeer County<br/>    Vill Clifford<br/>    Twp Burlington<br/>    Twp Burnside<br/>    Twp Rich<br/>Tuscola County<br/>    Twp Dayton<br/>    Twp Koylton<br/>Sanilac County<br/>    Twp Marietta</p> <p><b>CLINTON EXCHANGE</b><br/>Lenawee County<br/>    Vill Clinton<br/>    Twp Clinton<br/>    Twp Franklin<br/>Washtenaw County<br/>    Twp Bridgewater<br/>    Twp Manchester</p> <p><b>COLDWATER EXCHANGE</b><br/>Branch County<br/>    Vill Coldwater<br/>    Twp Alganssee<br/>    Twp Batavia<br/>    Twp Bethel<br/>    Twp Butler<br/>    Twp Coldwater<br/>    Twp Girard<br/>    Twp Ovid<br/>    Twp Quincy<br/>    Twp Union</p> | <p><b>COLDWATER LAKE EXCHANGE</b><br/>Branch County<br/>    Twp Alganssee<br/>    Twp Bethel<br/>    Twp California<br/>    Twp Gilead<br/>    Twp Kinderhook<br/>    Twp Ovid</p> <p><b>COLON EXCHANGE</b><br/>St. Joseph County<br/>    Vill Colon<br/>    Twp Colon<br/>    Twp Leonidas<br/>    Twp Nottawa<br/>Branch County<br/>    Twp Matteson<br/>    Twp Sherwood</p> <p><b>COLUMBIAVILLE EXCHANGE</b><br/>Lapeer County<br/>    Vill Columbiaville<br/>    Vill Otter Lake<br/>    Twp Deerfield<br/>    Twp Marathon<br/>    Twp Oregon<br/>Genesee County<br/>    Vill Otter Lake<br/>    Twp Forest<br/>    Twp Richfield</p> | <p><b>CONKLIN EXCHANGE</b><br/>Ottawa County<br/>    Twp Chester<br/>    Twp Polkton<br/>    Twp Wright<br/>Muskegon County<br/>    Twp Ravenna</p> <p><b>CONSTANTINE EXCHANGE</b><br/>St. Joseph County<br/>    Vill Constantine<br/>    Twp Constantine<br/>    Twp Florence<br/>    Twp White Pigeon<br/>Cass County<br/>    Twp Porter</p> <p><b>COOPERSVILLE EXCHANGE</b><br/>Ottawa County<br/>    City Coopersville<br/>    Twp Crockery<br/>    Twp Polkton<br/>    Twp Tallmadge<br/>    Twp Wright<br/>Muskegon County<br/>    Twp Ravenna<br/>    Twp Sullivan</p> <p><b>COVERT EXCHANGE</b><br/>Van Buren County<br/>    Twp Bangor<br/>    Twp Covert</p> |
|---|---|--|

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|  |   |  |
|--|---|--|
| <p><b>DAVISON EXCHANGE</b><br/>Genesee County<br/>    City Davison<br/>    Twp Davison<br/>    Twp Richfield<br/>Lapeer County<br/>    Twp Elba</p>  | <p><b>DEWITT EXCHANGE</b><br/>Clinton County<br/>    City DeWitt<br/>    Twp DeWitt<br/>    Twp Olive<br/>    Twp Riley<br/>    Twp Watertown</p>   | <p><b>DUNDEE EXCHANGE</b><br/>Monroe County<br/>    Vill Dundee<br/>    Twp Dundee<br/>    Twp Milan<br/>    Twp London<br/>    Twp Raisinville</p>  |
| <p><b>DECATUR EXCHANGE</b><br/>Van Buren County<br/>    Vill Decatur<br/>    Twp Decatur<br/>    Twp Hamilton<br/>    Twp Lawrence<br/>    Twp Paw Paw<br/>    Twp Porter<br/>Cass County<br/>    Twp Volina<br/>    Twp Wayne</p>                   | <p><b>DOWAGIAC EXCHANGE</b><br/>Cass County<br/>    City Dowagiac<br/>    Twp LaGrange<br/>    Twp Pokagon<br/>    Twp Silver Creek<br/>    Twp Volinia<br/>    Twp Wayne<br/>Berrien County<br/>    Twp Berrien<br/>    Twp Pipestone<br/>Van Buren County<br/>    Twp Hamilton<br/>    Twp Keeler</p> | <p><b>DURAND EXCHANGE</b><br/>Shiawassee County<br/>    City Durand<br/>    Vill Vernon<br/>    Twp Burns<br/>    Twp Shiawassee<br/>    Twp Venice<br/>    Twp Vernon<br/>Genesee County<br/>    Twp Gaines</p> |
| <p><b>DECKERVILLE EXCHANGE</b><br/>Sanilac County<br/>    Vill Deckerville<br/>    Twp Bridgehampton<br/>    Twp Custer<br/>    Twp Custer<br/>    Twp Delaware<br/>    Twp Forester<br/>    Twp Marion<br/>    Twp Minden<br/>    Twp Wheatland</p> | <p><b>DRYDEN EXCHANGE</b><br/>Lapeer County<br/>    Vill Dryden<br/>    Twp Almont<br/>    Twp Attica<br/>    Twp Dryden</p>  | <p><b>EASTPORT EXCHANGE</b><br/>Antrim County<br/>    Twp Banks<br/>    Twp Central Lake<br/>    Twp Torch Lake</p>  |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

**EDMORE EXCHANGE**

Montcalm County  
 Vill Edmore  
 Twp Belvidere  
 Twp Day  
 Twp Douglass  
 Twp Ferris  
 Twp Home  
 Twp Richland  
 Isabella County  
 Twp Fremont

**EDWARDSBURG EXCHANGE**

Cass County  
 Vill Edwardsburg  
 Twp Calvin  
 Twp Howard  
 Twp Jefferson  
 Twp Mason  
 Twp Milton  
 Twp Ontwa

**ELKTON EXCHANGE**

Huron County  
 Vill Elkton  
 Twp Chandler

**ELLSWORTH EXCHANGE**

Antrim County  
 Vill Ellsworth  
 Twp Banks

**ELSIE EXCHANGE**

Clinton County  
 Vill Elsie  
 Twp Duplain  
 Twp Greenbush  
 Gratiot County  
 Twp Elba  
 Twp Hamilton  
 Twp Washington  
 Shiawasee County  
 Twp Fairfield  
 Saginaw County  
 Twp Chapin  
 Twp Marion

**EMMETT EXCHANGE**

St. Clair County  
 Vill Emmett  
 Twp Emmett  
 Twp Kenockee  
 Twp Riley  
 Twp Wales

**ERIE EXCHANGE**

Monroe County  
 City Luna Pier  
 Twp Forest  
 Twp Richfield

**FAIRVIEW EXCHANGE**

Oscoda County  
 Twp Clinton  
 Twp Comins  
 Twp Elmer  
 Twp Mentor  
 Montmorency County  
 Twp Loud  
 Alcona County  
 Twp Mitchell  
 Twp Millen  
 Twp Caledonia

**FENNVILLE EXCHANGE**

Allegan County  
 City Fennville  
 Twp Clyde  
 Twp Ganges  
 Twp Manlius  
 Twp Saugatuck

**FENWICK EXCHANGE**

Montcalm County  
 Twp Bushnell  
 Twp Fairplain

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|   |  |   |
|---|--|---|
| <p><b>FOWLER-PEWAMO EXCHANGE</b><br/>Clinton County<br/>    Vill Fowler<br/>    Twp Bengal<br/>    Twp Dallas<br/>    Twp Essex<br/>    Twp Lebanon<br/>    Twp Riley<br/>Ionia County<br/>    Vill Pewamo<br/>    Twp Lyons<br/>    Twp North Plains</p> | <p><b>GAYLORD EXCHANGE</b><br/>Otsego County<br/>    City Gaylord<br/>    Twp Bagley<br/>    Twp Charlton<br/>    Twp Chester<br/>    Twp Dover<br/>    Twp Elmira<br/>    Twp Hayes<br/>    Twp Livingston<br/>    Twp Otsego Lake<br/>Montmorency County<br/>    Twp Vienna<br/>    Twp Montmorency<br/>Crawford County<br/>    Twp Maple Forest</p> | <p><b>GRAND JUNCTION EXCHANGE</b><br/>Van Buren County<br/>    Twp Columbia<br/>    Twp Geneva<br/>Allegan County<br/>    Twp Lee</p>   |
| <p><b>FRUITPORT EXCHANGE</b><br/>Muskegon County<br/>    Vill Fruitport<br/>    Twp Fruitport<br/>    Twp Sullivan</p>  | <p><b>GOBLES EXCHANGE</b><br/>Van Buren County<br/>    City Gobles<br/>    Twp Almena<br/>    Twp Bloomingdale<br/>    Twp Pine Grove<br/>    Twp Waverly</p>  | <p><b>GRAND LEDGE EXCHANGE</b><br/>Eaton County<br/>    City Grand Ledge<br/>    Twp Benton<br/>    Twp Delta<br/>    Twp Oneida<br/>    Twp Roxand<br/>    Twp Windsor<br/>Clinton County<br/>    Vill Eagle<br/>    Twp Eagle<br/>    Twp Riley<br/>    Twp Watertown<br/>    Twp Westphalia<br/>Ionia County<br/>    Twp Danby</p> |
| <p><b>GAINES EXCHANGE</b><br/>Genesee County<br/>    Vill Gaines<br/>    Twp Argentine<br/>    Twp Gaines<br/>Shiawasee County<br/>    Twp Burns<br/>    Twp Vernon</p>   | <p><b>GOODELLS EXCHANGE</b><br/>St. Clair County<br/>    Twp Clyde<br/>    Twp Kanochee<br/>    Twp Kimball<br/>    Twp Wales</p>  |   |
| <p><b>GANGES EXCHANGE</b><br/>Allegan County<br/>    Twp Ganges<br/>    Twp Saugatuck</p>   |  |   |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|   |  |   |
|---|--|---|
| <p><b>GRASS LAKE EXCHANGE</b><br/>Jackson County<br/>    Vill Grass Lake<br/>    Twp Grass Lake<br/>    Twp Leoni<br/>    Twp Napoleon<br/>    Twp Waterloo<br/>Washtenaw County<br/>    Twp Sharon</p> <p><b>GRAYLING EXCHANGE</b><br/>Crawford County<br/>    City Grayling<br/>    Twp Beaver Creek<br/>    Twp Frederic<br/>    Twp Grayling<br/>    Twp Lovelis<br/>    Twp Maple Forest<br/>    Twp South Branch<br/>Kalkaska County<br/>    Twp Bear Lake<br/>    Twp Blue Lake</p> <p><b>HAMILTON EXCHANGE</b><br/>Allegan County<br/>    Twp Heath<br/>    Twp Fillmore<br/>    Twp Lake Town<br/>    Twp Manlius<br/>    Twp Overisel<br/>    Twp Salem<br/>    Twp Saugatuck</p> | <p><b>HARBOR BEACH EXCHANGE</b><br/>Huron County<br/>    City Harbor Beach<br/>    Twp Bloomfield<br/>    Twp Paris<br/>    Twp Rubicon<br/>    Twp Sand Beach<br/>    Twp Sherman<br/>    Twp Sigel</p> <p><b>HARRISVILLE EXCHANGE</b><br/>Alcona County<br/>    City Harrisville<br/>    Twp Alcona<br/>    Twp Greenbush<br/>    Twp Harrisville<br/>    Twp Haynes</p> | <p><b>HART EXCHANGE</b><br/>Oceana County<br/>    Vill Walkerville<br/>    City Hart<br/>    Twp Benona<br/>    Twp Colfax<br/>    Twp Crystal<br/>    Twp Elbridge<br/>    Twp Ferry<br/>    Twp Golden<br/>    Twp Hart<br/>    Twp Leavitt<br/>    Twp Pentwater<br/>    Twp Shelby<br/>    Twp Weare<br/>Newaygo County<br/>    Twp Beaver<br/>    Twp Troy</p> <p><b>HARTFORD EXCHANGE</b><br/>Van Buren County<br/>    City Hartford<br/>    Twp Bangor<br/>    Twp Covert<br/>    Twp Hartford<br/>    Twp Keeler<br/>    Twp Lawrence</p> |
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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|   |   |  |
|---|---|--|
| <p><b>HEMLOCK EXCHANGE</b><br/>Saginaw County<br/>    Twp Fremont<br/>    Twp Richland<br/>    Twp Swan Creek<br/>    Twp Thomas<br/>Midland County<br/>    Twp Ingersoll</p> <p><b>HESPERIA EXCHANGE</b><br/>Oceana County<br/>    Vill Hesperia<br/>    Twp Elbridge<br/>    Twp Ferry<br/>    Twp Greenwood<br/>    Twp Leavitt<br/>    Twp Newfield<br/>    Twp Otto<br/>Newaygo County<br/>    Twp Beaver<br/>    Twp Dayton<br/>    Twp Denver</p> <p><b>HIGGINS LAKE EXCHANGE</b><br/>Crawford County<br/>    Beaver Creek<br/>Roscommon County<br/>    Twp Gerrish<br/>    Twp Lyon<br/>    Twp Markey<br/>    Twp Lake</p> | <p><b>HILLMAN EXCHANGE</b><br/>Montmorency County<br/>    Vill Hillman<br/>    Twp Hillman<br/>    Twp Montmorency<br/>    Twp Rust<br/>Alpena County<br/>    Twp Green<br/>    Twp Wellington</p> <p><b>HOLTON EXCHANGE</b><br/>Muskegon County<br/>    Twp Cedar Creek<br/>    Twp Holton<br/>Oceana County<br/>    Twp Greenwood<br/>    Twp Otto<br/>Newaygo County<br/>    Twp Bridgeton<br/>    Twp Sheridan</p> <p><b>HOUGHTON LAKE EXCHANGE</b><br/>Roscommon County<br/>    Twp Denton<br/>    Twp Lake<br/>    Twp Markey<br/>    Twp Roscommon<br/>    Twp Backus<br/>    Twp Higgins<br/>    Twp Nester</p> | <p><b>HOWARD CITY EXCHANGE</b><br/>Montcalm County<br/>    Vill Howard City<br/>    Twp Maple Valley<br/>    Twp Pierson<br/>    Twp Reynold<br/>    Twp Winfield<br/>Newaygo County<br/>    Twp Croton<br/>    Twp Ensley</p> <p><b>HUBBARD LAKE EXCHANGE</b><br/>Alcona County<br/>    Twp Alcona<br/>    Twp Caledonia<br/>    Twp Hawes<br/>Alpena County<br/>    Twp Alpena<br/>    Twp Green<br/>    Twp Ossineke<br/>    Twp Sanborn<br/>    Twp Wilson</p> <p><b>HUBBARDSTON EXCHANGE</b><br/>Ionia County<br/>    Vill Hubbardston<br/>    Twp North Plains<br/>Clinton County<br/>    Twp Lebanon<br/>Gratiot County<br/>    Twp North Shade</p> |
|---|---|--|

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|   |  |  |
|---|--|--|
| <p><b>HUDSON EXCHANGE</b><br/>Lenawee County<br/>    City Hudson<br/>    Twp Hudson<br/>    Twp Medina<br/>Hillsdale County<br/>    Twp Pittsford<br/>    Twp Wright</p> <p><b>IDA EXCHANGE</b><br/>Monroe County<br/>    Twp Dundee<br/>    Twp Ida<br/>    Twp LaSalle<br/>    Twp Raisinville</p> <p><b>IMLAY CITY EXCHANGE</b><br/>Lapeer County<br/>    City Imlay City<br/>    Twp Arcadia<br/>    Twp Attica<br/>    Twp Burnside<br/>    Twp Goodland<br/>    Twp Imlay</p> | <p><b>ITHACA EXCHANGE</b><br/>Gratiot County<br/>    City Ithaca<br/>    Twp Arcada<br/>    Twp Emerson<br/>    Twp Fulton<br/>    Twp Hamilton<br/>    Twp Lafayette<br/>    Twp Newark<br/>    Twp New Haven<br/>    Twp North Star<br/>    Twp Sumner<br/>Saginaw County<br/>    Twp Lakefield<br/>    Twp Marion</p> <p><b>JEDDO EXCHANGE</b><br/>St. Clair County<br/>    Twp Burtchville<br/>    Twp Grant<br/>    Twp Greenwood<br/>Sanilac County<br/>    Twp Fremont<br/>    Twp Worth</p> <p><b>KINGSTON EXCHANGE</b><br/>Tuscola County<br/>    Vill Kingston<br/>    Twp Dayton<br/>    Twp Kintston<br/>    Twp Koylton<br/>    Twp Wells</p> | <p><b>LACHINE EXCHANGE</b><br/>Alpena County<br/>    Twp Green<br/>    Twp Long Rapids<br/>    Twp Maple Rapids<br/>    Twp Ossineke<br/>    Twp Wellington<br/>    Twp Wilson</p> <p><b>LAINGSBURG EXCHANGE</b><br/>Shiawassee County<br/>    Twp Laingsburg<br/>    Twp Bennington<br/>    Twp Sciota<br/>    Twp Woodhull<br/>Clinton County<br/>    Twp Bath<br/>    Twp Olive<br/>    Twp Victor<br/>    Twp Ovid</p> <p><b>LAKEVIEW EXCHANGE</b><br/>Montcalm County<br/>    Vill Lakeview<br/>    Twp Belvidere<br/>    Twp Cato<br/>    Twp Maple Valley<br/>    Twp Pine<br/>    Twp Winfield<br/>Mecosta County<br/>    Twp Deerfield<br/>    Twp Hinton<br/>    Twp Millbrook</p> |
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**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|  |   |  |
|--|---|--|
| <p>LAWTON EXCHANGE<br/>Van Buren County<br/>    Vill Lawton<br/>    Twp Antwerp<br/>    Twp Decatur<br/>    Twp Porter<br/>Kalamazoo County<br/>    Twp Prairie-Ronde</p>  | <p>LINDEN EXCHANGE<br/>Genesee County<br/>    Vill Linden<br/>    Twp Argentine<br/>    Twp Fenton<br/>    Twp Gaines<br/>    Twp Mundy<br/>Livingston County<br/>    Twp Deefield<br/>    Twp Tyrone</p> | <p>MAPLE RAPIDS EXCHANGE<br/>Clinton County<br/>    Vill Maple Rapids<br/>    Twp Essex<br/>    Twp Greenbush<br/>    Twp Lebanon<br/>Gratiot County<br/>    Twp Fulton<br/>    Twp North Shade</p>  |
| <p>LEWISTON EXCHANGE<br/>Montmorency County<br/>    Twp Albert<br/>    Twp Vienna<br/>Oscoda County<br/>    Twp Clinton<br/>    Twp Elmer<br/>    Twp Greenwood<br/>Otsego County<br/>    Twp Charlton<br/>Crawford County<br/>    Twp Lovells</p> | <p>LONG LAKE EXCHANGE<br/>Alpena County<br/>    Twp Alpena<br/>    Twp Maple Ridge<br/>Presque Isle County<br/>    Twp Krakow<br/>    Twp Presque Isle</p>  | <p>MARCELLUS EXCHANGE<br/>Cass County<br/>    Vill Marcellus<br/>    Twp Marcellus<br/>    Twp Newburg<br/>    Twp Penn<br/>    Twp Volinia<br/>Kalamazoo County<br/>    Twp Prairie Ronde<br/>St. Joseph County<br/>    Twp Flowerfield<br/>Van Buren County<br/>    Twp Porter</p> |
| <p>LINCOLN EXCHANGE<br/>Alcona County<br/>    Vill Lincoln<br/>    Twp Alcona<br/>    Twp Greenbush<br/>    Twp Gustin<br/>    Twp Harrisville<br/>    Twp Hawes<br/>    Twp Haynes<br/>    Twp Mikado<br/>    Twp Millen<br/>    Twp Mitchell</p> | <p>LOST PENINSULA EXCHANGE<br/>Monroe County<br/>    Twp Erie</p>   | <p>MATTAWAN EXCHANGE<br/>Van Buren County<br/>    Vill Mattawan<br/>    Twp Almena<br/>    Twp Antwerp<br/>Kalamazoo County<br/>    Twp Texas</p>  |
|  | <p>LUDINGTON EXCHANGE<br/>Mason County<br/>    City Ludington<br/>    Twp Amber<br/>    Twp Hamlin<br/>    Twp Pere Marquette<br/>    Twp Riverton<br/>    Twp Summit<br/>    Twp Victory</p>             |  |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|  |  |  |
|--|--|--|
| MAYBEE EXCHANGE<br>Monroe County<br>Vill Maybee<br>Twp Exeter<br>Twp London<br>Twp Raisinville<br>Wayne County<br>Twp Sumpter<br>Washtenaw County<br>Twp Augusta | MENDON EXCHANGE<br>St. Joseph County<br>Vill Mendon<br>Twp Leonidas<br>Twp Mendon<br>Twp Nottawa<br>Twp Park<br>Kalamazoo County<br>Twp Brady<br>Twp Wakeshma  | MIDDLETON EXCHANGE<br>Gratiot County<br>Vill Perrinton<br>Twp Fulton<br>Twp New Haven<br>Twp Newark<br>Twp North Shade   |
| MCBRIDE EXCHANGE<br>Montcalm County<br>Vill McBride<br>Twp Day<br>Twp Douglass<br>Twp Ferris   | MERRILL EXCHANGE<br>Saginaw County<br>Vill Merrill<br>Twp Jonesfield<br>Twp Lakefield<br>Twp Marion<br>Gratiot County<br>Twp Hamilton<br>Twp Lafayette<br>Twp Wheeler<br>Midland County<br>Twp Mount Haley<br>Twp Porter | MILFORD-WHITE EXCHANGE<br>Oakland County<br>Vill Milford<br>Twp Commerce<br>Twp Highland<br>Twp Milford<br>Twp Rose<br>Twp White Lake<br>Livingston County<br>Twp Brighton<br>Twp Hartland |
| MEMPHIS EXCHANGE<br>St. Clair County<br>City Memphis<br>Twp Columbus<br>Twp Riley<br>Twp Wales<br>Macomb County<br>Twp Richmond                                  | METAMORA EXCHANGE<br>Lapeer County<br>Vill Metamora<br>Twp Dryden<br>Twp Metamora  | MINDEN CITY EXCHANGE<br>Sanilac County<br>Vill Forestville<br>Twp Minden<br>Twp Delaware<br>Huron County<br>Twp Paris<br>Twp Sherman   |

**SECTION 5 - SERVICE AREAS, CONT'D****5.3. List of Cities, Villages, and Townships (Cont'd)****5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|                      |                          |                        |
|----------------------|--------------------------|------------------------|
| <b>MIO EXCHANGE</b>  | <b>MUSKEGON EXCHANGE</b> | <b>ONAWAY EXCHANGE</b> |
| Otsego County        | Muskegon County          | Presque Isle County    |
| Twp Big Creek        | City Muskegon            | City Onaway            |
| Twp Comins           | City Muskegon            | Vill Millersburg       |
| Twp Elmer            | Heights                  | Twp Allis              |
| Twp Greenwood        | City North Muskegon      | Twp Bearinger          |
| Twp Mentor           | City Norton Shores       | Twp Bismarck           |
|                      | City Roosevelt Park      | Twp Case               |
| <b>MT. PLEASANT</b>  | Twp Cedar Creek          | Twp Moltke             |
| <b>EXCHANGE</b>      | Twp Dalton               | Twp North Allis        |
| Isabella County      | Twp Egelston             | Twp Ocqueoc            |
| City Mt. Pleasant    | Twp Fruitland            | Twp Rogers             |
| Twp Chippewa         | Twp Fruitport            | Cheboygan County       |
| Twp Deerfield        | Twp Laketon              | Twp Aloha              |
| Twp Denver           | Twp Muskegon             | Twp Forest             |
| Twp Isabella         | Twp Sullivan             | Twp Grant              |
| Twp Lincoln          | Ottawa County            | Twp Koehler            |
| Twp Union            | Twp Spring Lake          | Twp Nunda              |
| Midland County       |                          | Twp Walker             |
| Twp Greendale        | <b>NORTH BRANCH</b>      | Twp Waverly            |
| Twp Lee              | <b>EXCHANGE</b>          | Montmorency County     |
|                      | Lapeer County            | Twp Montmorency        |
| <b>MUIR EXCHANGE</b> | Vill North Branch        |                        |
| Ionia County         | Twp Arcadia              | <b>ORTONVILLE</b>      |
| Vill Lyons           | Twp Burlington           | <b>EXCHANGE</b>        |
| Vill Muir            | Twp Burnside             | Oakland County         |
| Twp Ionia            | Twp Deerfield            | Vill Ortonville        |
| Twp Lyons            | Twp North Branch         | Twp Brandon            |
| Twp North Plains     | Twp Rich                 | Twp Groveland          |
| Twp Ronald           |                          | Genesee County         |
|                      |                          | Twp Atlas              |
|                      |                          | Lapeer County          |
|                      |                          | Twp Madley             |

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## SECTION 5 - SERVICE AREAS, CONT'D

## 5.3. List of Cities, Villages, and Townships (Cont'd)

## 5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)

|                           |                         |                           |
|---------------------------|-------------------------|---------------------------|
| <b>OSSINEKE EXCHANGE</b>  | <b>OWOSSO EXCHANGE</b>  | <b>PENTWATER EXCHANGE</b> |
| Alpena County             | Shiawassee County       | Oceana County             |
| Twp Alpena                | City Corunna            | Vill Pentwater            |
| Twp Sanborn               | City Owosso             | Twp Pentwater             |
| Alcona County             | Twp Bennington          | Twp Weare                 |
| Twp Alcona                | Twp Caledonia           | Mason County              |
| Twp Caledonia             | Twp Hazelton            | Twp Riverton              |
|                           | Twp Middlebury          | Twp Summit                |
|                           | Twp New Haven           |                           |
| <b>OTISVILLE EXCHANGE</b> | Twp Owosso              | <b>POMPEII EXCHANGE</b>   |
| Genesee County            | Twp Rush                | Gratiot County            |
| Vill Otisville            | Twp Sciota              | Twp Fulton                |
| Twp Forest                | Twp Shiawassee          | Twp North Star            |
| Twp Richfield             | Twp Venice              | Twp Washington            |
| Twp Theftord              |                         | Clinton County            |
| Twp Genesee               |                         | Twp Essex                 |
|                           | <b>PALO EXCHANGE</b>    | Twp Greenbush             |
|                           | Ionia County            |                           |
|                           | Twp North Plains        | <b>POSEN EXCHANGE</b>     |
|                           | Twp Ronald              | Presque Isle County       |
| <b>OVID EXCHANGE</b>      | Montcalm County         | Vill Posen                |
| Clinton County            | Twp Bloomer             | Twp Belknap               |
| Vill Ovid                 | Twp Bushnell            | Twp Bismark               |
| Twp Duplain               |                         | Twp Krakow                |
| Twp Ovid                  | <b>PAW PAW EXCHANGE</b> | Twp Metz                  |
| Twp Victor                | Van Buren County        | Twp Posen                 |
| Shiawassee County         | Vill Paw Paw            | Twp Pulawski              |
| Twp Fairfield             | Twp Almema              | Alpena County             |
| Twp Middlebury            | Twp Antwerp             | Twp Long Rapids           |
| Twp Sciota                | Twp Decatur             | Twp Maple Ridge           |
|                           | Twp Paw Paw             |                           |
|                           | Twp Waverly             |                           |

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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)

QUINCY EXCHANGE

Branch County  
Vill Quincy  
Twp Algansee  
Twp Butler  
Twp Quincy  
Hillsdale County  
Vill Reading

RANKIN EXCHANGE

Genesee County  
Twp Mundy  
Twp Gaines

RAVENNA EXCHANGE

Muskegon County  
Vill Ravenna  
Twp Casnovia  
Twp Egelston  
Twp Moorland  
Twp Ravenna  
Twp Sullivan  
Ottawa County  
Twp Chester

READING EXCHANGE

Hillsdale County  
City Reading  
Twp Cambria  
Twp Reading  
Branch County  
Twp Algansee

REMUS EXCHANGE

Mecosta County  
Twp Sheridan  
Twp Wheatland  
Isabella County  
Twp Broomfield  
Twp Sherman

RICHMOND EXCHANGE

Macomb County  
City Richmond  
Twp Lenox  
Twp Richmond  
St. Clair County  
Twp Casco  
Twp Columbus

RIVERDALE EXCHANGE

Gratiot County  
Twp New Haven  
Twp Seville  
Twp Sumner  
Montcalm County  
Twp Ferris  
Twp Richland  
Isabella County  
Twp Lincoln  
Twp Fremont

ROGERS CITY EXCHANGE

Presque Isle County  
City Rogers City  
Twp Bearinger  
Twp Belknap  
Twp Bismarck  
Twp Krakow  
Twp Moltke  
Twp Ocqueoc  
Twp Rogers  
Twp Pulawskik

ROSCOMMON EXCHANGE

Roscommon County  
Vill Rocsommon  
Twp Au Sable  
Twp Gerrish  
Twp Higgins  
Twp Markey  
Twp Richfield  
Crawford County  
Twp Beaver Creek  
Twp South Branch  
Twp St. Ignace

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|   |   |   |
|---|---|---|
| <p><b>ST. JOHNS EXCHANGE</b><br/>Clinton County<br/>City St. Johns<br/>Twp Bengal<br/>Twp Bingham<br/>Twp Duplain<br/>Twp Essex<br/>Twp Greenbush<br/>Twp Olive<br/>Twp Ovid<br/>Twp Riley<br/>Twp Victor<br/>Gratiot County<br/>Twp Washington</p> | <p><b>SALINE EXCHANGE</b><br/>Washtenaw County<br/>City Saline<br/>Twp Bridgewater<br/>Twp Freedom<br/>Twp Lodi<br/>Twp Pittsfield<br/>Twp Saline<br/>Twp York<br/>Lenawee County<br/>Twp Macon</p>   | <p><b>SHELBY EXCHANGE</b><br/>Oceana County<br/>Vill New Era<br/>Vill Shelby<br/>Twp Benona<br/>Twp Clay Banks<br/>Twp Elbridge<br/>Twp Ferry<br/>Twp Golden<br/>Twp Grant<br/>Twp Hart<br/>Twp Otto<br/>Twp Shelby</p>   |
| <p><b>ST. LOUIS EXCHANGE</b><br/>Gratiot County<br/>City St. Louis<br/>Twp Bethany<br/>Twp Emerson<br/>Twp Pine River<br/>Isabella County<br/>Twp Coe<br/>Midland County<br/>Twp Jasper<br/>Twp Porter</p>  | <p><b>SAUGATUCK EXCHANGE</b><br/>Allegan County<br/>Vill Saugatuck<br/>Vill Douglas<br/>Twp Lake Town<br/>Twp Saugatuck</p> <p><b>SCHOOLCRAFT EXCHANGE</b><br/>Kalamazoo County<br/>Vill Schoolcraft<br/>Twp Prairie Ronde<br/>Twp Schoolcraft<br/>Twp Texas<br/>St. Joseph County<br/>Twp Flowerfield<br/>Twp Park</p> | <p><b>SHEPHERD EXCHANGE</b><br/>Isabella County<br/>Vill Shepherd<br/>Twp Chippewa<br/>Twp Coe<br/>Twp Lincoln<br/>Midland County<br/>Twp Greendale<br/>Twp Jasper</p> <p><b>SHERIDAN EXCHANGE</b><br/>Montcalm County<br/>Vill Sheridan<br/>Twp Bushnell<br/>Twp Evergreen<br/>Twp Fair Plain<br/>Twp Sidney</p> |

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SECTION 5 - SERVICE AREAS, CONT'D

5.3. List of Cities, Villages, and Townships (Cont'd)

5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)

SIDNEY EXCHANGE

Montcalm County  
Twp Fair Plain  
Twp Sidney

SISTER LAKES EXCHANGE

Van Buren County  
Twp Keller  
Cass County  
Twp Silver Creek  
Berrien County  
Twp Pipestone  
Twp Bainbridge

SIX LAKES EXCHANGE

Montcalm County  
Twp Belvidere  
Twp Douglass  
Mecosta County  
Twp Millbrook

SMITH CREEK EXCHANGE

St. Clair County  
Twp Columbus  
Twp Kimbell  
Twp St. Clair  
Twp Wales

SOUTH HAVEN EXCHANGE

Van Buren County  
City South Haven  
Twp Bangor  
Twp Covert  
Twp Geneva  
Twp South Haven  
Allegan County  
Twp Casco

STANTON EXCHANGE

Montcalm County  
City Stanton  
Twp Day  
Twp Douglass  
Twp Evergreen  
Twp Pine  
Twp Sidney

STANWOOD EXCHANGE

Mecosta County  
Vill Stanwood  
Twp Aetna  
Twp Austin  
Twp Deerfield  
Twp Hinton  
Twp Mecosta  
Newaygo County  
Twp Goodwell  
Twp Big Prairie

STURGIS EXCHANGE

St. Joseph County  
City Sturgis  
Twp Burr Oak  
Twp Colon  
Twp Fawn River  
Twp Florence  
Twp Nottawa  
Twp Sherman  
Twp Sturgis  
Twp White Pigeon

SWARTZ CREEK EXCHANGE

Genesee County  
City Swartz Creek  
Twp Clayton  
Twp Flint  
Twp Gaines  
Twp Mundy

**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|  |  |  |
|--|--|--|
| <p><b>TECUMSEH EXCHANGE</b><br/>Lenawee County<br/>City Tecumseh<br/>Twp Adrain<br/>Twp Blissfield<br/>Twp Clinton<br/>Twp Franklin<br/>Twp Macon<br/>Twp Raisin<br/>Twp Ridgeway<br/>Twp Tecumseh<br/>Washtenaw County<br/>Twp Saline</p> | <p><b>TIPTON EXCHANGE</b><br/>Lenawee County<br/>Twp Adrain<br/>Twp Franklin<br/>Washtenaw County<br/>Twp Manchester</p> <p><b>TORCH RIVER BRIDGE EXCHANGE</b><br/>Antrim County<br/>Twp Milton<br/>Kalkaska County<br/>Twp Clearwater</p> | <p><b>UNION CITY EXCHANGE</b><br/>Branch County<br/>Vill Sherwood<br/>Vill Union City<br/>Twp Batavia<br/>Twp Matteson<br/>Twp Sherwood<br/>Twp Union<br/>Calhoun County<br/>Twp Burlington</p> <p><b>VANDALIA EXCHANGE</b><br/>Cass County<br/>Vill Vandalia<br/>Twp Calvin<br/>Twp Newberg<br/>Twp Penn<br/>Twp Porter</p> |
| <p><b>TEMPERANCE EXCHANGE</b><br/>Monroe County<br/>Twp Bedford<br/>Twp Erie</p>   | <p><b>TWIN LAKE EXCHANGE</b><br/>Muskegon County<br/>Twp Blue Lake<br/>Twp Cedar Creek<br/>Twp Dalton<br/>Twp Holton</p>   | <p><b>VANDERBILT EXCHANGE</b><br/>Otsego County<br/>Vill Vanderbilt<br/>Twp Charlton<br/>Twp Corwith<br/>Twp Dover<br/>Twp Elmira<br/>Twp Livingston<br/>Montmorency County<br/>Twp Montmorency</p>  |
| <p><b>THREE RIVER EXCHANGE</b><br/>St. Joseph County<br/>City Three Rivers<br/>Twp Constantine<br/>Twp Fabius<br/>Twp Florence<br/>Twp Flowerfield<br/>Twp Lockport<br/>Twp Park<br/>Cass County<br/>Twp Newberg<br/>Twp Porter</p>        | <p><b>UNION EXCHANGE</b><br/>Cass County<br/>Twp Calvin<br/>Twp Mason<br/>Twp Porter</p>   |  |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North, Inc. Exchanges (Cont'd)**

|  |   |   |
|--|---|---|
| VESTABURG EXCHANGE<br>Montcalm County<br>Twp Ferris<br>Twp Richland<br>Isabella County<br>Twp Fremont  | WHITE PIGEON<br>EXCHANGE<br>St. Joseph County<br>Vill White Pigeon<br>Twp Constantine<br>Twp Florence<br>Twp Mottville<br>Twp White Pigeon<br>Cass County<br>Twp Porter   | YALE EXCHANGE<br>St. Clair County<br>City Yale<br>Twp Brockway<br>Twp Emmett<br>Twp Greenwood<br>Twp Lynn<br>Sanilac County<br>Twp Speaker<br>Twp Fremont |
| WEIDMAN EXCHANGE<br>Isabella County<br>Twp Broomfield<br>Twp Coldwater<br>Twp Deerfiled<br>Twp Gilmore<br>Twp Nottawa<br>Twp Sherman   | WILLIAMSTON<br>EXCHANGE<br>Ingham County<br>City Williamston<br>Twp Alaiedon<br>Twp Ingham<br>Twp Leroy<br>Twp Locke<br>Twp Wheatfield<br>Twp White Oak<br>Twp Williamston<br>Shiawassee County<br>Twp Woodhull |   |
| WHITEHALL EXCHANGE<br>Muskegon County<br>Vill Lakewood Club<br>City Motague<br>City Whitehall<br>Twp Blue Lake<br>Twp Dalton<br>Twp Fruitland<br>Twp Montague<br>Twp Whitehall<br>Twp White River<br>Oceana County<br>Vill Rothbury<br>Twp Clay Banks<br>Twp Grant<br>Twp Otto | WOODLAND EXCHANGE<br>Barry County<br>Vill Woodland<br>Twp Carlton<br>Twp Castleton<br>Twp Woodland<br>Eaton County<br>Twp Sunfield  |   |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North Systems Exchanges**

**ADDISON EXCHANGE**

Hillsdale County  
    Twp Pittsford  
    Twp Somerset  
    Twp Wheatland  
Lenawee County  
    Vill Addison  
    Twp Hudson  
    Twp Rollin  
    Twp Rome  
    Twp Woodstock

**ALGER EXCHANGE**

Arenac County  
    Twp Moffitt  
    Twp Clayton  
Ogemaw County  
    Twp Mills  
    Twp Horton  
    Twp Bourret

**BARODA EXCHANGE**

Berrien County  
    Vill Baroda  
    Twp Baroda  
    Twp Buchanan  
    Twp Lincoln  
    Twp Oronoko  
    Twp Weesaw

**BRIDGMAN EXCHANGE**

Berrien County  
    City Bridgman  
    Twp Lake  
    Twp Lincoln

**BURLINGTON  
EXCHANGE**

Calhoun County  
    Twp Burlington  
    Twp Fredonia  
    Twp Newton  
    Twp Tekonsha  
Branch County  
    Twp Girard

**FITCHBURG EXCHANGE**

Jackson County  
    Twp Henrietta  
Ingham County  
    Twp Bunkerhill  
    Twp Stockbridge

**GREGORY EXCHANGE**

Livingston County  
    Twp Unadilla  
Washington County  
    Twp Lyndon

**HOMER EXCHANGE**

Calhoun County  
    Vill Homer  
    Twp Albion  
    Twp Clarendon  
    Twp Eckford  
    Twp Homer

**LACOTA EXCHANGE**

Allegan County  
    Twp Casco  
    Twp Lee  
Van Buren County  
    Twp Geneva  
    Twp Columbia

**LAMBERTVILLE  
EXCHANGE**

Monroe County  
    Vill Lambertville  
    Vill Ottawa Lake  
    Vill Samaria  
    Vill Whiteford Center  
    Twp Bedford  
    Twp Erie  
    Twp Ida  
    Twp LaSalle  
    Twp Summerfield  
    Twp Whiteford  
County Lenawee  
    Twp Riga

## SECTION 5 - SERVICE AREAS, CONT'D

## 5.3. List of Cities, Villages, and Townships (Cont'd)

## 5.3.1. Traditional Verizon North Systems Exchanges (Cont'd)

|                           |                           |                          |
|---------------------------|---------------------------|--------------------------|
| <b>LAWRENCE EXCHANGE</b>  | <b>NEW GLENN EXCHANGE</b> | <b>PRESCOTT EXCHANGE</b> |
| Van Buren County          | Allegan County            | Ogemaw County            |
| Vill Lawrence             | Twp Casco                 | Vill Prescott            |
| Twp Arlington             | Twp Ganges                | Twp Logan                |
| Twp Hamilton              |                           | Twp Mills                |
| Twp Hartford              | <b>ONONDAGA EXCHANGE</b>  | Twp Richland             |
| Twp Keeler                | Ingham County             | Iosco County             |
| Twp Lawrence              | Twp Aurelius              | Twp Burleigh             |
| Twp Paw Paw               | Twp Onondaga              | Arenac County            |
| Twp Waverly               | Jackson County            | Twp Clayton              |
|                           | Twp Tompkins              | Twp Mason                |
| <b>LUPTON EXCHANGE</b>    | Eaton County              |                          |
| Ogemaw County             | Twp Hamlin                | <b>PULLMAN EXCHANGE</b>  |
| Twp Cumming               |                           | Allegan County           |
| Twp Goodar                | <b>PARMA EXCHANGE</b>     | Twp Casco                |
| Twp Hill                  | Jackson County            | Twp Cheshire             |
| Twp Logan                 | Vill Parma                | Twp Clyde                |
| Twp Rose                  | Twp Concord               | Twp Ganges               |
|                           | Twp Parma                 | Twp Lee                  |
| <b>MORENCI EXCHANGE</b>   | Twp Sandstone             | Twp Valley               |
| Lenawee (Michigan) County | Twp Spring Arbor          |                          |
| City Morenci              | Twp Springport            | <b>RIVES JUNCTION</b>    |
| Twp Dover                 | Twp Tompkins              | Jackson County           |
| Twp Medina                |                           | Twp Blackman             |
| Twp Senca                 |                           | Twp Rives Junction       |
|                           |                           | Twp Tompkins             |
| <b>MUNITH EXCHANGE</b>    |                           |                          |
| Jackson County            |                           |                          |
| Twp Henrietta             |                           |                          |
| Twp Waterloo              |                           |                          |

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**SECTION 5 - SERVICE AREAS, CONT'D**

**5.3. List of Cities, Villages, and Townships (Cont'd)**

**5.3.1. Traditional Verizon North Systems Exchanges (Cont'd)**

**ROSE CITY EXCHANGE**

Ogemaw County  
City Rose City  
Twp Big Creek  
Twp Cumming  
Twp Foster  
Twp Klacking  
Twp Mentor  
Twp Rose

**SAWYER EXCHANGE**

Berrien County  
Twp Chikaming  
Twp Lake  
Twp Weesaw

**STERLING EXCHANGE**

Arenac County  
Vill Sterling  
Twp Adams  
Twp Clayton  
Twp Deep River

**STOCKBRIDGE  
EXCHANGE**

Ingham County  
Vill Stockbridge  
Twp Stockbridge  
Twp White Oak  
Jackson County  
Twp Waterloo  
Livingston County  
Twp Iosco  
Twp Unadilla  
Washtenaw County  
Twp Lyndon

**TEKONSHA EXCHANGE**

Calhoun County  
Vill Tekonsha  
Twp Clarendon  
Twp Fredonia  
Twp Tekonsha

**Branch County**

Twp Butler  
Twp Girard

**WEBBERVILLE  
EXCHANGE**

Ingham County  
Vill Webberville  
Twp Leroy  
Twp White Oak  
Livingston County  
Twp Handy  
Twp Iosco